TABLE 1 Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Decided During 2005, by Service

Appeal ed Service	Recons Deci ded 2005	Recons Uphel d	% (Recons Overturned	% (Recons Partly Overturned	% С	Recons i smi ssed	% !	Recons Withdrawn	%	Total \$ (\$ Overturned	\$ Uphel d	\$ Dismissed	\$ W/drawn
Practitioner Services	6194	3967	64. 05	634	10. 24	93	1.50	1213	19. 58	287	4. 63	\$8, 758, 935		\$5, 675, 490		\$405, 847
OPD Mental Health	34	27	79. 41	2	5. 88	2	5. 88	2	5. 88	1	2. 94	\$57, 548	\$5, 078	\$47, 393	\$3, 385	\$1, 693
Hospi ce Care	5	4	80.00	0	0.00	1	20.00	0	0. 00	0	0.00	\$6,956	\$696	\$6, 260	-	\$0
Non-Medicare Benefit	2864	2383	83. 21	128	4. 47	14	0. 49	275	9. 60	64	2. 23	\$2, 697, 487	\$127, 151	\$2, 251, 045	\$259, 011	\$60, 279
Emergency Room	772	520	67.36	77	9. 97	5	0. 65	141	18. 26	29	3. 76	\$704,836	\$72,584	\$477, 043	\$128, 733	\$26, 477
Inpatient Hospital	1878	920	48. 99	315	16.77	120	6. 39	446	23.75	77	4. 10	\$19, 512, 458	\$3, 896, 257	\$10182220	\$4, 633, 949	\$800,032
Clinic (Lab, X-ray)	2309	1364	59. 07	237	10. 26	12	0. 52	623	26. 98	73	3. 16	\$2, 100, 705	\$221,079	\$1, 246, 412	\$566, 799	\$66, 415
Nursing Home Care	1791	1042	58. 18	377	21.05	154	8. 60	168	9. 38	50	2. 79	\$28, 043, 442	\$7, 108, 723	\$17521280	\$2, 630, 541	\$782,899
Therapi es	863	623	72. 19	120	13.90	11	1. 27	84	9. 73	25	2. 90	\$1,020,144	\$148, 352	\$742,944	\$99, 296	\$29,552
Ambul ance	1045	723	69. 19	78	7.46	3	0. 29	218	20.86	23	2. 20	\$1, 292, 372	\$98, 319	\$896,004	\$269,605	\$28, 445
Home Health Care	226	138	61.06	31	13.72	3	1. 33	38	16. 81	16	7.08	\$760,095	\$109, 306	\$469, 173	\$127, 804	\$53,812
DME/Medical Supplies	3308	2613	78. 99	245	7.41	21	0.63	331	10. 01	98	2. 96	\$3, 516, 569	\$271,609	\$2, 788, 912	\$351,870	\$104, 179
TOTAL All Services	21289	14324	67. 28	2244	10.54	439	2.06	3539	16. 62	743	3. 49	\$68, 471, 547	\$13021449	\$42304175	\$10786295	2, 359, 628

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2005, by Region

Regi on	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	% [Recons Dismissed	%	Recons Withdrawn	ı %	\$ Total \$ Overturned	\$ Upheld D	\$ Dismissed	\$ W/drawn
01: Boston	830	592	71. 33	84	10. 12	40	4.82	89	10. 7229	25	3. 01205	\$4, 380, 820 \$868, 132	\$3,023,999	\$341, 175	\$147, 514
02: New York	3580	1875	52.37	598	16. 70	60	1. 68	981	27. 4022	66	1.84357	\$14, 955, 589 \$4, 695, 020	\$6,630,471 \$3	3, 347, 154	\$282, 945
03: Phi I adel phi a	2495	1958	78. 48	256	10. 26	42	1. 68	176	7. 0541	63	2. 52505	\$8,610,770 \$1,300,021	\$6, 345, 934	\$694,044	\$270,772
04: Atlanta [']	2982	1538	51. 58	361	12. 11	42	1.41	912	30. 5835	129	4. 32595	\$8, 183, 458 \$1, 578, 508	\$3,716,601 \$2	2, 467, 751	\$420, 598
05: Chi cago	947	691	72. 97	122	12.88	33	3.48	77	8. 1309	24	2. 53432	\$3, 324, 620 \$715, 451	\$2, 270, 719	\$232, 424	\$106,027
06: Dallas	1180	670	56. 78	73	6. 19	10	0.85	387	32. 7966	40	3. 38983	\$3, 194, 360 \$357, 019	\$1,612,483 \$1	, 111, 233	\$113,624
07: Kansas City	372	244	65. 59	51	13. 71	4	1.08	51	13. 7097	22	5. 91397	\$1,027,954 \$256,990	\$603, 238	\$94,091	\$73,635
08: Denver	431	339	78.65	28	6. 50	4	0. 93	47	10. 9049	13	3. 01624	\$1,051,133 \$93,479	\$786, 705	\$155, 276	\$15,673
09: San Franci sco	7371	5584	75. 76	566	7. 68	174	2.36	725	9. 8358	322	4. 36847	\$20, 152, 914 \$2, 553, 590	\$14774277 \$1	, 986, 762	\$838, 286
10: Seattle	1101	833	75. 66	105	9. 54	30	2.72	94	8. 5377	39	3. 54223	\$3, 589, 928 \$603, 240	\$2,539,748	\$356, 384	\$90, 555

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Center for Health Dispute Resolution

TABLE 3

Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2005, by Region and Service

------ regi on=01: Boston ------

Recons Recons Deci ded Recons Recons Partially Recons Recons Appeal ed Servi ce Di smi ssed Wi thdrawn % **Overturned** 2005 Uphel d 0verturned 0verturned Total \$ \$ Uphel d 3.01 TOTAL ALL Services 71.33 10.12 4.82 10.72 \$4, 380, 820 \$868, 132 \$3,023,999 Practitioner Services 203 75.75 8. 21 0.75 33 12.31 2.99 \$378,979 \$32,524 \$288, 476 268 22 Õ OPD Mental Health 2 2 100.00 Ω 0.00 O 0.00 0 0.00 0.00 \$3, 385 \$0 \$3, 385 \$71,581 Non-Medicare Benefit 76 85.39 9 10.11 0 0.00 2. 25 2. 25 \$83,826 \$8,477 Emergency Room Inpatient Hospital 12 O 0.00 O 0.00 33 33 0 0.00 \$10,956 \$7,304 8 66.67 \$0 \$135, 070 \$374, 041 34 53.97 11 11 63 17.46 6.35 17.46 4. 76 \$654, 571 Clinic (Lab, X-ray) Nursing Home Care 45 1. 52 19.70 0 0.00 \$41,395 66 68. 18 10.61 13 \$60,046 \$6,823 27 \$3,021,990 193 32 \$2, 113, 827 119 61.66 13.99 16.58 4.66 3. 11 \$673, 293 Therapi es 9 9 100.00 0.00 0 0.00 0.00 0.00 \$10,639 \$0 \$10,639 51 35 3 5.88 1.96 9 17.65 3 5.88 \$63,073 \$4,329 \$43,904 Ambul ance 68.63 Home Health Care 2 40.00 20.00 0 0.00 20.00 20.00 \$16,816 \$3, 363 \$6,727 \$4, 252 DME/Medical Supplies 81.94 5.56 0.00 9.72 2.78 \$76,540 \$62,720 ------ regi on=02: New York ------Recons Recons Deci ded Recons Recons Parti al I y Recons Recons Di smi ssed Appeal ed Servi ce 2005 Uphel d % **Overturned** 0verturned % % Wi thdrawn Total \$ 0verturned \$ Uphel d 3580 1875 52.37 16.70 27.40 1.84 \$14, 955, 589 \$4,695,020 \$6,630,471 TOTAL ALL Services 598 60 1.68 \$754, 422 Practitioner Services 528 10.00 \$1, 456, 523 1030 51.26 103 1.07 35. 24 25 2.43 \$153, 430 11 363 OPD Mental Health 85.71 0.00 0.00 14.29 0 0.00 \$11,848 \$10, 156 6 0 \$0 Hospi ce Care 100.00 Ô 0.00 0 0.00 Ω 0.00 ŏ 0.00 \$1, 391 \$0 \$1, 391 Non-Medicare Benefit 243 189 77.78 24 9.88 2.88 21 8.64 0.82 \$228,872 \$25,901 \$181,308 Emergency Room Inpatient Hospital 11. 11 \$3, 652 \$1, 148, 097 \$13, 695 \$1, 387, 068 36 15 41.67 O 0.00 16 44.44 2.78 \$32,868 420 107 \$4, 363, 808 130 30.95 25.48 1.67 167 39.76 2. 14 11.90 1.39 \$588,634 \$70,964 Clinic (Lab, X-ray) 647 324 50.08 77 0.31 235 36.32 \$295,682 Nursing Home Care 470 204 188 40.00 27 43 9. 15 1.70 \$7, 359, 251 \$3, 155, 083 \$3, 405, 611 43.40 5.74 Therapi es 156 109 69.87 26 16.67 2.56 13 8.33 2.56 \$184, 406 \$33,099 \$131, 212 0 0.00 \$75, 440 Ambul ance 120 61 50.83 16 13.33 43 35.83 0 0.00 \$148, 406 \$19,788 Home Health Care 45.45 27.27 0.00 10 22.73 4.55 \$147, 983 \$40, 359 \$67, 265

DME/Medical Supplies 70.94 17.00 \$431,598 \$307, 221 \$44,648

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution

Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Decided During 2005, by Region and Service

Appeal ed Servi ce	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Wi thdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL ALL Services	2495	1958	78. 48	256	10. 26	42	1. 68	176	7. 05	63	2. 53	\$8, 610, 770	\$1, 300, 021	\$6, 345, 934
Practitioner Services	398	304	76. 38	44	11. 06	3	0. 75	28	7.04	19	4. 77	\$562, 812	\$64, 342	\$432,008
OPD Mental Health	5	4	80.00	1	20.00	Ō	0.00	Ō	0.00	0	0.00	\$8, 463	\$1,693	\$6,770
Non-Medicare Benefit	512	453	88. 48	14	2. 73	1	0. 20	35	6. 84	9	1. 76	\$482, 232	\$13,657	\$427, 134
Emergency Room	86	65	75. 58	13	15. 12	0	0.00	6	6. 98	2	2. 33	\$78, 518	\$11, 869	\$59, 345
Inpaťienť Hospital	281	198	70.46	48	17. 08	9	3. 20	19	6. 76	7	2.49	\$2, 919, 596	\$545, 476	\$2, 103, 979
Clinic (Lab, X-ray)	193	141	73.06	20	10. 36	1	0. 52	24	12.44	7	3.63	\$175, 589	\$18, 651	\$128, 735
Nursing Home Care	219	142	64.84	22	10.05	24	10. 96	22	10.05	9	4. 11	\$3, 429, 098	\$532, 371	\$2, 411, 329
Therapi es	233	177	75. 97	43	18. 45	1	0.43	8	3. 43	4	1. 72	\$275, 427	\$51, 421	\$209, 821
Ambul ance	155	128	82.58	14	9. 03	0	0.00	12	7.74	1	0.65	\$191, 692	\$17, 314	\$158, 300
Home Health Care	21	17	80. 95	1	4. 76	0	0.00	2	9. 52	1	4. 76	\$70,628	\$3, 363	\$57, 175
DME/Medical Supplies	392	329	83. 93	36	9. 18	3	0. 77	20	5. 10	4	1. 02	\$416, 716	\$39, 864	\$351, 338

------- regi on=04: Atl anta

Appeal ed Servi ce	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Wi thdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL All Services	2982	1538	51. 58	361	12. 11	42	1. 41	912	30. 58	129	4. 33	\$8, 183, 458	\$1, 578, 508	\$3, 716, 601
Practitioner Services	1144	589	51.49	135	11.80	15	1. 31	361	31. 56	44	3. 85	\$1,617,730	\$201,509	\$843, 511
OPD Mental Health	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,693	\$0	\$1,693
Non-Medicare Benefit	296	249	84. 12	12	4.05	0	0.00	29	9.80	6	2. 03	\$278, 791	\$11, 302	\$234, 523
Emergency Room	134	50	37. 31	9	6.72	0	0.00	66	49. 25	9	6. 72	\$122, 342	\$8, 217	\$45,650
Inpatient Hospital	327	96	29. 36	68	20.80	18	5.50	120	36. 70	25	7. 65	\$3, 397, 537	\$800,032	\$1,090,952
Clinic (Lab, X-ray)	427	171	40.05	40	9. 37	1	0. 23	197	46. 14	18	4. 22	\$388, 480	\$36,846	\$156, 029
Nursing Home Care	110	59	53.64	25	22.73	5	4.55	19	17. 27	2	1. 82	\$1,722,378	\$430, 594	\$962, 966
Therapi es	92	49	53. 26	11	11. 96	1	1.09	26	28. 26	5	5. 43	\$108, 752	\$13, 594	\$58, 513
Ambul ance	64	29	45.31	7	10. 94	1	1. 56	23	35. 94	4	6. 25	\$79, 150	\$9, 275	\$36, 483
Home Health Care	24	11	45.83	4	16. 67	0	0.00	5	20.83	4	16. 67	\$80, 718	\$13, 453	\$36, 996
DME/Medical Supplies	363	234	64. 46	50	13. 77	1	0. 28	66	18. 18	12	3. 31	\$385, 887	\$53, 684	\$249, 285

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution

TABLE 3

Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Decided During 2005, by Region and Service

Recons Recons

Appeal ed Servi ce	Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Partially Overturned	%	Recons Di smi ssed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL All Services Practitioner Services Non-Medicare Benefit Emergency Room Inpatient Hospital Clinic (Lab, X-ray) Nursing Home Care Therapies Ambulance Home Health Care DME/Medical Supplies	947 319 99 22 76 93 103 35 31 6	691 238 81 17 43 67 62 28 25 1	72. 97 74. 61 81. 82 77. 27 56. 58 72. 04 60. 19 80. 00 80. 65 16. 67 79. 14	122 39 12 2 10 19 22 2 3 1	12. 88 12. 23 12. 12 9. 09 13. 16 20. 43 21. 36 5. 71 9. 68 16. 67 7. 36	33 7 0 1 8 0 14 0 0 1 1	3. 48 2. 19 0. 00 4. 55 10. 53 0. 00 13. 59 0. 00 0. 00 16. 67 1. 23	77 28 4 2 10 7 3 5 2 2 2	8. 13 8. 78 4. 04 9. 09 13. 16 7. 53 2. 91 14. 29 6. 45 33. 33 8. 59	24 7 2 0 5 0 2 0 1 1 6	2. 53 2. 19 2. 02 0. 00 6. 58 0. 00 1. 94 0. 00 3. 23 16. 67 3. 68	\$3, 324, 620 \$451, 098 \$93, 244 \$20, 086 \$789, 642 \$84, 610 \$1, 612, 772 \$41, 373 \$38, 338 \$20, 180 \$173, 277	\$715, 451 \$60, 099 \$11, 302 \$2, 283 \$145, 460 \$17, 286 \$454, 081 \$2, 364 \$3, 710 \$5, 045 \$13, 820	\$2, 270, 719 \$341, 505 \$76, 291 \$15, 978 \$488, 331 \$60, 956 \$1, 080, 401 \$33, 099 \$30, 918 \$5, 045 \$138, 197
						regi on=	06: Dalla	as						
Appeal ed Service	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Wi thdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL All Services Practitioner Services OPD Mental Health Non-Medicare Benefit Emergency Room Inpatient Hospital Clinic (Lab, X-ray) Nursing Home Care Therapies Ambul ance Home Health Care DME/Medical Supplies	1180 364 1 187 25 147 123 31 26 68	670 198 1 140 15 56 48 20 19 22	56. 78 54. 40 100. 00 74. 87 60. 00 38. 10 39. 02 64. 52 73. 08 32. 35 50. 00	73 19 0 5 2 17 5 6 2 5 0	6. 19 5. 22 0. 00 2. 67 8. 00 11. 56 4. 07 19. 35 7. 69 7. 35 0. 00	10 4 0 2 0 3 0 1 0 0	0. 85 1. 10 0. 00 1. 07 0. 00 2. 04 0. 00 3. 23 0. 00 0. 00 0. 00	387 124 0 36 7 64 67 4 3 41	32. 80 34. 07 0. 00 19. 25 28. 00 43. 54 54. 47 12. 90 11. 54 60. 29 50. 00	40 19 0 4 1 7 3 0 2 0	3. 39 5. 22 0. 00 2. 14 4. 00 4. 76 2. 44 0. 00 7. 69 0. 00 0. 00	\$3, 194, 360 \$514, 732 \$1, 693 \$176, 128 \$22, 825 \$1, 527, 333 \$111, 904 \$485, 397 \$30, 734 \$84, 097 \$26, 906	\$357, 019 \$29, 696 \$5, 651 \$1, 826 \$192, 215 \$4, 549 \$101, 777 \$2, 364 \$6, 184	\$1,612,483 \$282,820 \$1,693 \$132,802 \$13,695 \$597,426 \$43,670 \$320,989 \$22,460 \$27,208

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution

TABLE 3

Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Decided During 2005, by Region and Service

						regi on=07	: Kansas	Ci ty						
Appeal ed Service	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL All Services Practitioner Services OPD Mental Health Non-Medicare Benefit Emergency Room Inpatient Hospital Clinic (Lab, X-ray) Nursing Home Care Therapies Ambulance DME/Medical Supplies	372 110 2 42 10 35 51 19 13 10 80	244 68 1 39 6 21 33 8 6 3 59	65. 59 61. 82 50. 00 92. 86 60. 00 64. 71 42. 11 46. 15 30. 00 73. 75	51 14 0 1 2 7 5 8 4 2 8	13. 71 12. 73 0. 00 2. 38 20. 00 20. 00 9. 80 42. 11 30. 77 20. 00 10. 00	4 0 0 0 0 3 0 0 1 0	1. 08 0. 00 0. 00 0. 00 0. 00 8. 57 0. 00 0. 00 7. 69 0. 00 0. 00	51 20 1 1 1 2 11 1 2 4 8	13. 71 18. 18 50. 00 2. 38 10. 00 5. 71 21. 57 5. 26 15. 38 40. 00 10. 00	22 8 0 1 1 2 2 2 0 1 5	5. 91 7. 27 0. 00 2. 38 10. 00 5. 71 3. 92 10. 53 0. 00 10. 00 6. 25	\$1,027,954 \$155,551 \$3,385 \$39,580 \$9,130 \$363,651 \$46,399 \$297,502 \$15,367 \$12,367 \$85,044	\$256, 990 \$19, 797 \$0 \$942 \$1, 826 \$88, 315 \$4, 549 \$125, 264 \$5, 319 \$2, 473 \$8, 504	\$603, 238 \$96, 159 \$1, 693 \$36, 738 \$5, 478 \$233, 775 \$30, 023 \$125, 264 \$7, 684 \$3, 710 \$62, 720
						regi on=	08: Denv	er						
Appeal ed Service	Recons Deci ded 2005	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Uphel d
TOTAL AII Services Practitioner Services	431 120	339 94	78. 65 78. 33	28 13	6. 50 10. 83	4 1	0. 93 0. 83	47 6	10. 90 5. 00	13 6	3. 02 5. 00	\$1, 051, 133 \$169, 692	\$93, 479 \$19, 090	\$786, 705 \$133, 632

OPD Mental Health	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,693	\$0	\$1, 693
Non-Medicare Benefit	93	73	78. 49	4	4.30	1	1. 08	13	13. 98	2	2. 15	\$87,593	\$4, 238	\$69, 227
Emergency Room	8	5	62.50	0	0.00	0	0.00	2	25.00	1	12. 50	\$7, 304	\$0	\$4,565
Inpatient Hospital	36	29	80. 56	2	5. 56	0	0.00	5	13.89	0	0.00	\$374,041	\$20, 780	\$301, 311
Clinic (Lab, X-ray)	41	31	75. 61	3	7. 32	0	0.00	6	14. 63	1	2.44	\$37, 301	\$2,729	\$28, 203
Nursing Home Care	15	8	53. 33	2	13. 33	1	6. 67	4	26. 67	0	0.00	\$234,870	\$39, 145	\$133, 093
Therapi es	21	17	80. 95	2	9. 52	0	0.00	1	4. 76	1	4. 76	\$24, 824	\$2, 364	\$20, 096
Ambul ance	28	21	75. 00	1	3. 57	0	0.00	5	17. 86	1	3. 57	\$34, 628	\$1, 237	\$25, 971
Home Health Care	3	2	66. 67	1	33. 33	0	0.00	0	0.00	0	0.00	\$10,090	\$3, 363	\$6,727
DME/Medical Supplies	65	58	89. 23	0	0.00	1	1. 54	5	7. 69	1	1. 54	\$69, 098	\$532	\$62, 188

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution

TABLE 3

Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Decided During 2005, by Region and Service

------ regi on=09: San Franci sco Recons Recons Deci ded Recons Recons Partially Recons Recons \$ Appeal ed Servi ce Wi thdrawn % 0verturned 2005 Uphel d % **Overturned** 0verturned % Di smi ssed % Total \$ \$ Uphel d TOTAL ALL Services 7371 5584 75.76 7.68 174 2.36 725 9.84 322 4.37 \$20, 152, 914 \$2,553,590 \$14774277 Practitioner Services 2110 1503 71. 23 10.05 1.94 221 10.47 6.30 \$2, 983, 751 \$328,778 \$2, 154, 381 212 41 133 OPD Mental Health 11 72.73 9.09 9.09 0 0.00 9.09 \$18,618 \$2,539 \$14, 387 Hospi ce Care 3 75.00 0 0.00 25.00 0 0.00 0 0.00 \$5,565 \$696 \$4,869 82.96 \$40,971 Non-Medicare Benefit 1203 998 42 0. 25 127 10.56 33 2.74 \$1, 133, 058 \$941, 389 3.49 3 Emergency Room Inpatient Hospital \$285, 769 \$3, 117, 006 407 311 76.41 45 11.06 0.98 34 8.35 13 3.19 \$371, 591 \$42,911 432 41 9.49 62 14.35 41 9.49 19 4.40 \$4, 488, 489 \$748,081 269 62.27 Clinic (Lab, X-ray) 535 75.51 42 7.85 5 0.93 10.28 29 5.42 \$486,738 \$40,486 \$369,830 \$5, 777, 795 Nursing Home Care 54 27 513 348 67.84 10 53 42 8.19 51 9.94 18 3.51 \$8,032,544 \$1, 174, 348 211 3 Therapi es 155 73.46 12.80 1.42 18 8.53 8 3.79 \$249, 421 \$33,690 \$184, 997 25 9 Ambul ance 479 365 76.20 5. 22 0.21 76 15.87 12 2.51 \$592, 389 \$31,536 \$452,021 101 73 6.93 Home Health Care 72.28 8.91 0.99 11 10.89 \$339,688 \$31,951 \$247, 199 DME/Medical Supplies 4.98 10 0.73 3.59 \$77,603 1147 84.03 6.67 \$1,451,063 \$1, 224, 634 ----- region=10: Seattle -----Recons Recons Recons Partially \$ Deci ded Recons Recons Recons Appeal ed Servi ce % 2005 Uphel d % **Overturned** % 0verturned % Di smi ssed % Wi thdrawn Total \$ **Overturned** \$ Uphel d TOTAL ALI Services 1101 75.66 105 9.54 30 2.72 8.54 39 3.54 \$3,589,928 \$603, 240 \$2,539,748 Practitioner Services 242 73. 11 9.97 9 2.72 29 8.76 5.44 \$468,067 \$53,029 \$348,576 331 33 18 OPD Mental Health 75.00 0 0.00 25.00 0.00 0 0.00 \$6,770 \$846 \$5,924 Non-Medicare Benefit 100 85 85.00 5 5.00 0 0.00 7.00 3 3.00 \$94, 186 \$4,709 \$80,058 Emergency Room Inpatient Hospital Clinic (Lab, X-ray) 32 28 87.50 0 0.00 0 0.00 9.38 3.13 \$29, 216 \$0 \$25,564 61 44 72.13 4 6.56 9.84 11.48 0 0.00 \$633, 791 \$72,730 \$488, 331 6 19 8 \$18, 196 133 100 75.19 14. 29 1.50 \$91,889 6.02 4 3.01 \$121,002 23 3 2 6.78 Nursing Home Care 118 72 61.02 19.49 12 8 10.17 2.54 \$1,847,642 \$422,765 \$1, 190, 006 54 4.48 1.49 11. 94 1. 49 \$79, 200 \$4, 137 \$2, 473 Therapi es 67 80.60 \$64, 424 Ambul ance 39 34 87. 18 5.13 0 0.00 3 7.69 0 0.00 \$48, 232 \$42,048 2 Home Health Care 14 8 57.14 14.29 7 14 3 21.43 0 0.00 \$47,086 \$8,408 \$28,588 14 0.99 14 DME/Medical Supplies 202 163 80.69 6.93 6.93 4.46 \$214,736 \$15, 946 \$174, 340

Dollar figures are estimates based on records received during 2005 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

Center for Health Dispute Resolution ${\sf TABLE} \ \ 4$

					Appeal Cla	ss=Standar	rd Service Denia	al					
Appeal ed Service	Recons Deci ded 2005	% of All Cases	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Wi thdrawn	%	Total \$
Practitioner Services OPD Mental Health Hospice Care Non-Medicare Benefit Inpatient Hospital Clinic (Lab, X-ray) Nursing Home Care Therapies Ambulance Home Health Care DME/Medical Supplies	2204 13 1 1576 12 588 9 487 35 101 2178	10. 34 0. 06 0. 00 7. 39 0. 06 2. 76 0. 04 2. 28 0. 16 0. 47 10. 21	1609 10 1 1326 5 330 1 376 22 61 1732	73. 00 76. 92 100. 00 84. 14 41. 67 56. 12 11. 11 77. 21 62. 86 60. 40 79. 52	246 0 0 64 1 71 1 55 1 8 195	11. 16 0. 00 0. 00 4. 06 8. 33 12. 07 11. 11 11. 29 2. 86 7. 92 8. 95	33 2 0 2 1 2 0 6 0 1 12	1.50 15.38 0.00 0.13 8.33 0.34 0.00 1.23 0.00 0.99 0.55	168 0 0 158 4 160 6 38 10 18	7. 62 0. 00 0. 00 10. 03 33. 33 27. 21 66. 67 7. 80 28. 57 17. 82 7. 53	148 1 0 26 1 25 1 12 2 13 75	6. 7151 7. 6923 0. 0000 1. 6497 8. 3333 4. 2517 11. 1111 2. 4641 5. 7143 12. 8713 3. 4435	\$3, 116, 676 \$22, 004 \$1, 391 \$1, 484, 371 \$124, 680 \$534, 957 \$140, 922 \$575, 678 \$43, 285 \$339, 688 \$2, 315, 323
CLASS	7204	33. 79	5473		642		59		726		304		\$8, 698, 975
					Appeal CI	ass=Standa	ard Claim Denial						
Appeal ed Service	Recons Deci ded 2005	% of All Cases	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Wi thdrawn	%	Total \$
Practitioner Services OPD Mental Health Hospice Care Non-Medicare Benefit Emergency Room Inpatient Hospital Clinic (Lab, X-ray) Nursing Home Care Therapies Ambulance Home Health Care DME/Medical Supplies	3546 21 4 1087 771 1373 1487 500 265 984 68 1001	16. 63 0. 10 0. 02 5. 10 3. 62 6. 44 6. 97 2. 34 1. 24 4. 61 0. 32 4. 69	2024 17 3 893 520 581 855 244 163 683 40 776	57. 08 80. 95 75. 00 82. 15 67. 44 42. 32 57. 50 48. 80 61. 51 69. 41 58. 82 77. 52	325 2 0 47 77 214 120 105 42 72 8 36	9. 17 9. 52 0. 00 4. 32 9. 99 15. 59 8. 07 21. 00 15. 85 7. 32 11. 76 3. 60	47 0 1 11 5 112 9 59 5 5 3 1	1. 33 0. 00 25. 00 1. 01 0. 65 8. 16 0. 61 11. 80 1. 89 0. 30 1. 47 0. 90	1039 2 0 103 140 404 459 76 44 205 18 161	29. 30 9. 52 0. 00 9. 48 18. 16 29. 42 30. 87 15. 20 16. 60 20. 83 26. 47 16. 08	111 0 0 33 29 62 44 16 11 21 1	3. 1303 0. 0000 0. 0000 3. 0359 3. 7613 4. 5157 2. 9590 3. 2000 4. 1509 2. 1341 1. 4706 1. 8981	\$5, 014, 399 \$35, 544 \$5, 565 \$1, 023, 802 \$703, 923 \$14, 265, 497 \$1, 352, 858 \$7, 828, 990 \$313, 254 \$1, 216, 932 \$228, 701 \$1, 064, 113
CLASS	11107	52. 09	6799		1048		262		2651		347		\$33, 053, 578

Center for Health Dispute Resolution

TABLE 4 Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Decided During 2005, by Case Class and Service

					Appeal	CI ass=Expe	edited Appeal						
Appeal ed Service	Recons Deci ded 2005	% of All Cases	Recons Uphel d	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Di smi ssed	%	Recons Withdrawn	%	Total \$
Practitioner Services	444	2. 08	334	75. 23	63	14. 19	13	2. 93	6	1. 35	28	6. 3063	\$627, 860
Non-Medicare Benefit	201	0. 94	164	81. 59	17	8. 46	1	0.50	14	6. 97	5	2. 4876	\$189, 314
Emergency Room	1	0.00	0	0.00	0	0.00	0	0.00	1	100.00	0	0.0000	\$913
Inpatient Hospital	493	2. 31	334	67. 75	100	20. 28	7	1. 42	38	7. 71	14	2. 8398	\$5, 122, 280
Clinic (Lab, X-ray)	234	1. 10	179	76.50	46	19. 66	1	0.43	4	1. 71	4	1. 7094	\$212, 891
Nursing Home Care	1282	6. 01	797	62. 17	271	21. 14	95	7. 41	86	6. 71	33	2. 5741	\$20,073,530
Therapi es	111	0. 52	84	75. 68	23	20. 72	0	0.00	2	1. 80	2	1.8018	\$131, 212
Ambul ance	26	0. 12	18	69. 23	5	19. 23	0	0.00	3	11. 54	0	0.0000	\$32, 155
Home Health Care	57	0. 27	37	64. 91	15	26. 32	1	1. 75	2	3. 51	2	3. 5088	\$191, 705
DME/Medical Supplies	129	0. 60	105	81. 40	14	10. 85	0	0.00	6	4. 65	4	3. 1008	\$137, 133
CLASS	2978	13. 97	2052		554		118		162		92		\$26, 718, 994

10

99.84 14324

21289

H3164

AMERICHOICE OF NEW JERSEY, INC.

1, 913

2244

439

3539

743

\$68, 471, 547

Center for Health Dispute Resolution

TABLE 5 - 2005 Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------ Regi on=01: BOSTON ------Recons Recons Recons Mid-Yr Rate/ % Recons % Partially % Recons Received Not Yet Recons Contract MCO Enrol I 1,000 2005 Decided Upheld Upheld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn WthDr UNITED HEALTHCARE INSURANCE COMPANY 0.00 H0712 FIRST CHOICE HEALTH PLANS OF CT, INC. 104 0.00 0 0 OXFORD HEALTH PLANS (CT), INC. 0 11 45.83 29.17 4.17 20.83 0.00 H0752 1, 341 17. 90 24 HEALTH NET OF CONNECTICUT 9. 16 H0755 26,629 244 1 139 57.20 20 8. 23 9.88 55 22.63 2.06 HARVARD PILGRIM HEALTH CARE OF NEW EN HARVARD PILGRIM HEALTH CARE 0.00 0 H2204 1, 102 5.00 2.50 H2206 33, 656 1. 19 40 31 77.50 15.00 0.00 HARBOR HEALTH SERVICES H2218 197 0.00 0 H2219 FALLON COMMUNITY HEALTH PLAN 4.90 1 100.00 0.00 0.00 0.00 0.00 H2220 UPHAMS CORNER HEALTH COMMITTEE, INC. 115 0.00 0 H2221 ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIA 112 0.00 ELDER SERVICE PLAN OF THE NORTH SHORE 319 0.00 H2222 ELDER SVC PLN/E BOSTON HEALTH CENTER 307 0.00 H2223 SENIOR WHOLE HEALTH, LLC COMMONWEALTH CARE ALLIANCE, INC. 526 0.00 0 H2224 314 H2225 0.00 H2226 UNITED HEALTH GROUP 1.65 1 100.00 0.00 H2256 TUFTS ASSOCIATED HMO, INC 53, 124 1.75 93 7.53 3. 23 75 80.65 2. 15 H2261 BLUE CROSS & BLUE SHIELD-MASSACHUSETT 33, 297 32 87.50 9.38 3.13 UNITED HEALTH PLANS OF NEW ENGLAND, I 17, 349 H4102 1. 27 22 14 63.64 31.82 0.00 4.55 0 00 2.29 H4152 COORDINATED HEALTH PARTNERS 40, 325 4.34 175 152 86.86 10 5.71 2.86 2.29 H9001 FALLON COMMUNITY HEALTH PLAN, INC. 32, 412 6.14 140 70.35 12.06 11.06 ------ Regi on=02: NEW YORK ------Recons Recons Recons % % Partially Mi d-Yr Rate/ Received Not Yet Recons Recons Recons Contract MCO 2005 Decided Upheld Uphld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn Enrol I 1,000 WthDr UNITED HEALTHCARE INSURANCE COMPANY 0.00 H0103 UNITED HEALTHCARE INS. COMPANY, INC. 20 0.00 0 H0706 AETNA HEALTH INC. 276 0.00 OXFORD HEALTH PLANS (NJ), INC. 9. 18 H3107 7, 457 13.54 101 3 0 62. 24 0.00 26 22 26.53 2.04 6, 477 7. 10 10.87 H3108 AETNA HEALTH INC. 46 17 36.96 2.17 47.83 2.17 0 3 0 2 2 H3109 HORIZON HEALTHCARE OF NJ, INC. 50, 407 1. 27 64 42 65.63 18 28. 13 4.69 0.00 1.56 70 AETNA HEALTH, INC. 21, 244 119 58.82 11 33 27.73 H3152 5.60 9. 24 HORIZON HEALTHCARE OF NEW JERSEY, INC. H3154 8, 283 13. 52 112 69.64 30 26.79 0.89 0.89 1.79 3 7 0 0 H3156 AMERIHEALTH HMO_INC 2,332 1. 29 3 100.00 0.00 0.00 0.00 0.00

0.00

0.00

0.00

100.00

EXCELLUS HEALTH PLAN, INC.
ROCHESTER AREA HMO/ DBA PREFERRED CAR
OXFORD HEALTH PLANS (NY) INC. H3304 H3305 55, 907 2.43 136 91 66. 91 33 24. 26 1.47 69, 110 10. 36 716 54. 78 31. 18 H3307 390 11.80

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

(continued)

Contract	MCO	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved N 2005 D	ot Yet I	Recons Uphel d	% Uphl d	Recons Overturned	% Overt 0	Recons Partially verturned	% Prt0v [Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3312	AETNA HEALTH INC.	13, 528	6. 95	94	0	47	50.00	17	18. 09	1	1.06	26	27. 66	3	3. 19
H3314	HIP OF GREATER NEW YORK	3, 441	6. 39	22	2	2	10.00	0	0.00	1	5.00	15	75. 00	2	10.00
H3321	INDEPENDENT LIVING SRVCS OF CENTRAL N	304 77	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3322 H3323	SENIOR CARE CONNECTION, INC. GROUP HEALTH INCORPORATED	5, 041	0. 00 6. 15	0 31	0	- 17	54. 84	- 7	22. 58	0	0.00	- 7	- 22. 58	0	0.00
нзз2з Н3324	HEALTHNOW NEW YORK, INC.	3, 432	3. 21	11	0	7	63. 64	3	27. 27	0	0.00	1	9. 09	0	0.00
H3325	MANAGED HEALTH INC.	3, 432	0.00		U	,	-	3	-	U	-		7. 07	U	0.00
H3326	UNITED HEALTHCARE INS. COMPANY OF NY,	854	1. 17	0 1	0	1	100.00	0	0.00	0	0.00	ō	0.00	0	0.00
H3327	TOUCHSTONE HEALTH PARTNERSHIP	238	0.00	Ö	-		-	-	-	-	-	-	-	-	-
H3328	NEW YORK STATE CATHOLIC HLTH PLAN INC	145	0.00	ŏ	_	_	_	_	_	_	_	_	_	_	_
H3329	COMPREHENSIVE CARE MANAGEMENT CORP.	1, 353	0.00	ŏ	-	_	_	_	_	_	_	_	_	_	_
H3330	HIP OF GREATER NEW YORK	121, 890	5. 69	693	3	174	25. 22	64	9. 28	10	1. 45	426	61.74	16	2. 32
H3331	INDEPENDENT LIVING FOR SENIORS	323	0.00	0	_	_	_	_	_	_	_	_	_	_	_
H3333	AMERICAN PROGRESSIVE LIFE/HLTH INS.	2,877	0.00	Ō	-	-	-	-	-	-	-	-	-	_	-
H3335	EXCELLUS HEALTH PLAN, INC.	3, 893	2.57	10	0	6	60.00	3	30.00	1	10.00	0	0.00	0	0.00
H3336	NEI GHBORHOOD HEALTH PROVI DERS LLC	642	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3342	EMPIRE HEALTHCHOICE ASSURANCE, INC.	-	-	1	0	0	0.00	1	100.00	0	0.00	0	0.00	0	0. 00
H3351	EXCELLUS HEALTH PLAN, INC.	42, 506	3. 20	136	0	111	81. 62	17	12.50	4	2. 94	4	2. 94	0	0.00
H3356	EXCELLUS HEALTH PLAN, INC.	9, 944	0. 91	9	0	5	55. 56	3	33. 33	0	0.00	1	11. 11	0	0.00
H3359	MANAGED HEALTH, INC.	27, 131	2. 95	80	0	12	15.00	10	12.50	1	1. 25	56	70.00	1	1. 25
H3361	WELLCARE_OF NEW YORK, INC.	3, 827	0. 52	_2	0	.0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H3362	INDEPENDENT HEALTH ASSOC.	28, 718	2. 72	78	0	65	83. 33	5	6. 41	2	2. 56	4	5. 13	2	2. 56
H3366	HEALTH NET OF NY	6,000	22. 17	133	0	36	27. 07	4	3. 01	3	2. 26	89	66. 92	1	0. 75
H3370	EMPIRE HEALTHCHOICE HMO, INC.	59, 547	9. 72	579	0	369	63. 73	177	30. 57	13	2. 25	/	1. 21	13	2. 25
H3379 H3384	UNITED HEALTHCARE OF NEW YORK, INC. HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	10, 189	1. 28	13	0 2	10	76. 92 83. 04	1	7. 69 16. 07	0	0. 00 0. 00	0	7. 69 0. 00	 	7. 69
нзз84 Н3387	AMERICHOICE OF NEW YORK, INC	38, 830 2, 123	2. 94 8. 95	114 19	0	93 1	5. 26	18 2	10. 07	0	0.00	16	84. 21	0	0. 89 0. 00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	10, 481	5. 15	54	0	35	64. 81	2	10. 33	2	5. 56	8	14. 81	1	1. 85
H4003	MMM HEALTHCARE, INC.	94, 492	0.60	57	1	54	96. 43	1	12. 70	Ő	0.00	1	1. 79	Ó	0.00
H4004	PREFERRED MEDICARE CHOICE, INC.	15, 564	0.00	0		J4 -	-	<u>'</u>	-	_	-	<u>.</u>	-	-	-
H4005	TRIPLE-S. INC.	4, 537	0.00	ő	_	_	_	_	_	_	_	_	_	_	_
H4006	MCS LIFE INSURANCE COMPANY	10, 717	0. 75	8	0	4	50.00	4	50.00	0	0.00	0	0.00	0	0.00
H4007	HUMANA HEALTH PLANS OF PUERTO RICO IN	197	0.00	ŏ	-		-	<u>:</u>	-	-	-	-	-	-	-
H6331	BORO MEDICAL CENTER	3, 119	0.00	ŏ	_	_	_	_	_	_	_	_	_	_	_
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	4, 105	0.00	Ŏ	-	_	_	_	_	_	_	_	_	_	_
H9101	ELDERPLAN, INC SHMO	14, 960	9.83	147	1	74	50.68	63	43. 15	3	2.05	2	1. 37	4	2.74

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

				· ·											
Contract	MCO	Mi d-Yr Enrol l	Rate/	Received Not	cons Yet Recons ded Upheld		Recons Overturned		Recons artially	% PrtOv D	Recons	% Dismiss	Recons Withdrawn	% WthDr	
contract	WCC	Lill Of I	1,000	2005 DCC1	aca opiicia	opin a v	over turneu	OVCI L OV	ci tui neu	11100 1	71 31111 33CU 1	DI 31111 33	wi tharawn	WCHDI	
90091	UNITED MINE WORKERS OF AMERICA	46, 808	0.64	30	0 24	80.00	2	6. 67	0	0.00	2	6. 67	2	6. 67	
H2108	ELDER HEALTH MARYLAND HMO, INC.	6, 165	2. 76	17	0 2	11. 76	15	88. 24	0	0. 00	0	0. 00	0	0.00	
H2109	HOPKINS ELDERPLUS	138	0.00	0		_	_	-	_	-	-	-	_	-	

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					_		_		_				_	
H2110	AETNA HEALTH INC.	4, 505	5. 33	24	0	9 37.50	3	12.50	0	0.00	12	50.00	0	0.00
H2111	UNITED HEALTHCARE INSURANCE COMPANY	3, 017	0.00	0	-		-	-	-	-	-		-	-
H2112	AETNA HEALTH INC. (MARYLAND)	353	5. 67	2	0	1 50.00	0	0.00	Ō	0.00	. 1	50.00	0	0.00
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	30, 751	3. 25	100	0	66 66.00	8	8.00	5	5. 00	14	14. 00	7	7. 00
H2155	EVERCARE			1	O	0 0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3112	AMERIHEALTH HMO_INC	114	8. 77	1	0	0 0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3615	COVENTRY HEALTH AND LIFE INS. COMPANY	6, 093	0.00	0	-		-	-	-	-	-	-	-	-
H3907	UPMC HEALTH PLAN	22, 875	1. 57	36	0	33 91.67	1	2. 78	1	2. 78	0	0.00	1	2. 78
H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYL	201	0.00	0	-		-	-	-	-	-	-	-	-
H3909	INDEPENDENCE BLUE CROSS	25, 025	4. 12	103	0	81 78.64	14	13. 59	2	1. 94	4	3.88	2	1. 94
H3912	UNITED HEALTHCARE INSURANCE COMPANY	627	0.00	0	-		-	-	-	-	-	-	-	-
H3913	UPMC HEALTH BENEFITS, INC.	714	1.40	1	0	1 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3914	AETNA HEALTH INC.	4, 135	3.63	15	0	9 60.00	0	0.00	0	0.00	6	40.00	0	0.00
H3915	HEALTH ASSURANCE PENNSYLVANIA, INC.	36	0.00	0	-		_	-	_	-	-	-	_	-
H3916	HIGHMARK, INC.	6, 125	6. 20	38	0	33 86.84	4	10.53	0	0.00	1	2.63	0	0.00
H3917	PITTSBURGH CARE PARTNERSHIP, INC.	200	0.00	0	-		_	-	_	-	-	-	_	-
H3918	LIVING INDEPENDENCE FOR THE ELDERLY	196	0.00	0	-		_	-	_	_	_	-	_	-
H3920	THREE RIVERS HEALTH PLANS, INC.	41	0.00	0	-		_	-	_	-	-	-	_	-
H3931	AETNA HEALTH INC	24,052	4.74	114	0	68 59.65	12	10. 53	3	2.63	28	24.56	3	2.63
H3949	ELDER HEALTH OF PA, INC.	6,616	2. 12	14	0	5 35.71	5	35. 71	0	0.00	3	21. 43	1	7. 14
H3952	KEYSTONE HEALTH PLAN EAST, INC.	133, 034	4. 16	554	1	438 79. 20	39	7. 05	12	2. 17	40	7. 23	24	4.34
H3954	GEISINGER HEALTH PLAN	34, 238	4. 29	147	0	117 79.59	5	3.40	6	4. 08	17	11. 56	2	1.36
H3957	KEYSTONE HEALTH PLAN WEST, INC.	185, 818	5. 60	1, 040	1	880 84.70	105	10. 11	9	0.87	38	3. 66	7	0. 67
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	34, 947	4. 18	146	Ò	105 71.92	21	14. 38	1	0. 68	8	5. 48	11	7. 53
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	19, 377	4.39	85	0	68 80.00	11	12.94	3	3. 53	0	0.00	3	3.53
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	13, 720	1. 46	20	Ō	11 55.00	8	40.00	Ō	0.00	ī	5. 00	Ō	0.00
H3972	AMERICHOICE OF PENNSYLVANIA, INC	6, 532	1. 07	7	Õ	5 71.43	ĭ	14. 29	Ŏ	0.00	1	14. 29	Ŏ	0.00
H4103	UNITED HEALTHCARE INS. COMPANY, INC.	541	0.00	'n	-			-	-	-		-	-	-
H4906	C & O EMPLOYEES' HOSPITAL ASSOCIATION	2, 662	0.00	ő	_		_	_	_	_	_	_	_	_
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2, 311	0. 87	2	0	2 100.00	0	0.00	0	0.00	0	0.00	0	0.00
	THE STATE OF THE S	2,011	5. 07	_	3	2 .00.00	Ŭ	5.00	J	5.00	Ū	3.00	Ü	5.00

Center for Health Dispute Resolution

TABLE 5 - 2005 Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------ Regi on=04: ATLANTA -------Recons Recons Recons % Partially Mi d-Yr Rate/ Received Not Yet Recons Recons Recons % Recons Contract MCO Enrol I 1,000 2005 Decided Upheld Uphld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn WthDr H0150 HEALTHSPRING OF ALABAMA, INC. 16, 238 3.39 55 58. 18 9.09 5.45 25.45 1.82 32 14 H0151 UNITED HEALTHCARE OF ALABAMA, INC. 31, 233 0.80 25 47 22 27 88.00 2 8.00 0 0.00 0.00 4.00 0 0 VIVA HEALTH, INC. 2.99 2.13 H0154 15, 741 0 57.45 16 34.04 4.26 2.13 H1010 CAPITAL HEALTH PLAN, INC. 5, 660 17, 153 0.53 66.67 0.00 0.00 0.00 33.33 H1013 VISTA HEALTHPLAN OF SOUTH FLORIDA, IN 3. 15 54 39 73.58 11.32 4 7.55 0 0.00 1 7. 55 H1016 AV-MED HEALTH PLAN INC 18, 949 2.01 38 0 31 81.58 10.53 0 0.00 5.26 2.63 H1019 CAREPLUS HEALTH PLANS, INC. 49,676 3.34 2 49.39 24 14.63 1. 22 53 32.32 2.44 166 H1021 HEALTH OPTIONS, INC 193 0.00 22, 732 53, 037 46. 96 71. 43 H1026 HEALTH OPTIONS, INC 10.87 247 0 116 38 15.38 2.43 83 33.60 1.62 H1032 WELL CARE HMO, INC. 10.71 ŏ 0.00 1. 79 16.07 1.06 56 40 6 H1034 AMERICA'S HEALTH CHOICE MEDICAL PLAN 16, 109 14.15 228 89 39.73 39 17.41 0.45 64 28.57 31 13.84 H1035 FLORIDA HEALTH CARE PLAN, INC. 16, 831 2. 79 47 0 44 93. 62 2.13 0 0.00 0 0.00 2 54 4.26 H1036 HUMANA MEDICAL PLAN, INC 236, 948 3.79 897 435 48.66 68 7.61 11 1.23 326 36.47 6.04 CHOICE CARE HEALTH PLAN, INC. H1037 4, 253 0.00 0 FLORIDA PACE CENTERS, INC. H1043 102 0.00 H1045 PREFERRED CARE PARTNERS INC. 7.378 21.55 159 0 12 7.55 19 11.95 0.63 123 77.36 2.52 4 H1047 HUMANA INSURANCE COMPANY 5. 24 37.50 0.00 1,528 0 12.50 0 0.00 50.00 0 5, 389 30, 540 H1076 VISTA HEALTHPLAN, INC. 5.20 28 0 17 60.71 21.43 3.57 10.71 3.57 H1078 NEIGHBORHOOD HEALTH PARTNERSHIP INC 5.04 154 42. 21 18 41.56 5 3.25 11.69 1 30 64 65 H1080 UNITED HEALTHCARE OF FL, INC 45,729 1.66 76 0 59 77.63 15 19.74 0.00 1.32 1.32 HEALTH FIRST HEALTH PLANS, INC Ō 77 1.52 H1099 18, 488 7.14 132 58.33 6.82 0.76 43 32.58 2 UNITED HEALTHCARE INSURANCE COMPANY 2, 207 0.45 0 0.00 H1108 100.00 0.00 0.00 0.00 KAISER FOUNDATION HP OF GA, INC. 23 7 0 H1170 14,550 1. 58 17 73. 91 26.09 0 0.00 0 0.00 0 0.00 HUMANA INSURANCE COMPANY H1804 51, 301 85.71 0 14.29 0.14 0 0.00 0.00 0 0.00 H1806 HUMANA INSURANCE COMPANY 107 9.35 0 1 100.00 0.00 0.00 0 0.00 0.00 H3403 0 UNITED HEALTHCARE INS. COMPANY, INC. 2, 951 2.03 6 0 6 100.00 0 0.00 0 0.00 0 0.00 0.00 H3449 PARTNERS NATIONAL HEALTH PLANS OF NC. 39, 135 113 66 58.41 18 15.93 0.88 22.12 2.65

H3456	UNITED HEALTHCARE OF NORTH CAROLINA	25, 137	2. 31	58	0	53	91. 38	3	5. 17	0	0.00	2	3. 45	0	0.00
H4203	PALMETTO HEALTH ALLIANCE	308	0. 00	0	-	-	-	_	-	_	-	_	-	_	-
H4204	INSTIL HEALTH INSURANCE COMPANY	53	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H4206	INSTIL HEALTH INSURANCE COMPANY	3	0.00	0	-	-	-	_	-	-	_	_	-	-	-
H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	263	0.00	0	_	_	_	_	_	_	_	_	_	_	-
H4403	CARITEN INSURANCE COMPANY	40	25.00	1	0	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4404	HEALTHSPRING, INC.	601	0.00	0	_	_	_	_	_	_	_	_	_	_	-

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------- Regi on=04: ATLANTA ------(continued)

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005		Recons	% Uphl d			Recons Partially Overturned	% Prt0v		% Dismiss	Recons Wi thdrawn	% WthDr
H4406	UNITED HEALTHCARE OF TENNESSEE, INC.	1, 162	6. 88	8	0	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4454	HEALTHSPRING, INC.	35, 178	2. 36	83	0	14	16.87	17	20. 48	3	3. 61	49	59.04	0	0.00
H4456	JOHN DEERE HEALTH PLAN, INC.	23, 718	2. 70	64	Ö	47	73. 44	14	21.88	Ö	0.00	1	1. 56	2	3. 13
H4461	CARITEN HEALTH PLAN IN	24, 555	5. 29	130	0	76	58.46	12	9. 23	0	0.00	36	27. 69	6	4.62
H5214	HUMANA INSURANCE COMPANY	2	0.00	0	_		_	-	-	_	-	_		_	-
H5400	UNITED HEALTHCARE INS. COMPANY, INC.	1, 839	2. 18	4	0	2	50.00	1	25.00	0	0.00	0	0.00	1	25.00
H5401	UNITED HEALTHCARE INSURANCE COMPANY	2,579	1. 16	3	0	1	33. 33	1	33. 33	1	33. 33	0	0.00	0	0.00
H5402	QUALITY HEALTH PLANS, INC.	5, 050	0. 79	4	Ō	2	50.00	Ö	0.00	Ó	0.00	2	50.00	Ō	0.00
H5404	UNI VERSAL HEALTH CARE, INC.	11, 203	3. 84	43	Ö	27	62. 79	10	23. 26	3	6. 98	1	2. 33	2	4. 65
H5407	CITRUS HEALTH CARE, INC.	432	0.00	0	_	_	_	_	_	_	_	_		_	_
H5410	LEON MEDICAL CENTERS HEALTH PLANS, IN	5, 116	0. 78	4	0	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5411	DOCTORCARE, INC.	2, 401	0.00	Ó	_		-	_	-	_	_	_	-	_	-
H5413	LIFEMASTERS SUPPORTED SELFCARE, INC.	10, 342	0. 10	Ĭ.	0	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5414	AETNA HEALTH INC.	0	-	1	Ō	Ō	0.00	ī	100.00	Ö	0.00	Ó	0.00	Ō	0.00
H5415	HUMANA HEALTH INSURANCE COMPANY OF FL	540	5. 56	3	Ö	2	66. 67	1	33. 33	Ō	0.00	Ō	0.00	Ō	0.00
H5417	UNITED HEALTHCARE INSURANCE COMPANY	2, 463	0.00	Ō	_	_	_		-	_	-	_	-	_	-
H5420	MEDICA HEALTHCARE PLANS, INC.	3, 541	0.00	Ō	_	_	_	_	_	_	_	_	_	_	_
H9011	UNITED HEALTHCARE OF FLORIDA INC.	6, 770	2. 07	14	0	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
		-,													

------ Regi on=05: CHI CAGO ------

				Recons	Recons					Recons					
		Mi d-Yr	Rate/	Recei ved			%	Recons	%	Partially	%	Recons	%	Recons	%
Contract	MCO	Enrol I	1, 000	2005	Deci ded	Uphel d	UphI d	0verturned	0vert	0verturned	Prt0v	Di smi ssed	Di smi ss	Wi thdrawn	WthDr
H1406	HUMANA HEALTH PLAN, INC.	34, 987	3. 32	116	0	57	49. 14	13	11. 21	7	6. 03	31	26. 72	8	6. 90
H1407	HUMANA INSURANCE COMPANY	1, 804	0. 55	1	0	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1408	OSF HEALTHPLANS, INC.	7, 180	1. 67	12	0	10	83. 33	1	8. 33	0	0.00	0	0.00	1	8. 33
H1412	COVENTRY HEALTH AND LIFE INS. COMPANY	582	5. 15	3	0	2	66. 67	0	0.00	1	33. 33	0	0.00	0	0.00
H1415	HEALTHSPRING, INC.	1, 782	1. 68	3	0	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1416	HARMONY HEALTH PLAN OF ILLINOIS, INC.	260	0.00	0	_	-	-	-	-	-	-	-	-	-	-
H1417	HEALTH ALLIANCE MEDICAL PLANS	32	0.00	0	_	-	-	-	-	-	-	-	-	-	-
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	5, 680	0.00	0	_	-	-	-	-	-	-	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7, 968	2. 26	18	0	14	77. 78		16. 67	1	5. 56	0	0.00	0	0.00
H1468	OSF HEALTHPLANS, INC.	1, 978	1. 01	2	0	2	100.00		0.00	0	0.00	0	0.00	0	0.00
H1472	JOHN DEERE HEALTH PLAN, INC.	16, 101	2. 55	41	0	33	80. 49	4	9. 76	1	2.44	2	4.88	1	2.44
H1508	ADVANTAGE HEALTH SOLUTIONS, INC.	1, 506	3. 98	6	0		33. 33		66. 67	0	0.00	0	0.00	0	0.00
H1553	THE M PLAN, INC.	7, 477	1. 47	11	0		72. 73		18. 18	1	9. 09	0	0.00	0	0.00
H1555	ARNETT HMO	4, 511	2. 88	13	0	6	46. 15	4	30. 77	3	23. 08	0	0.00	0	0.00

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

----- Regi on=05: CHI CAGO -----(continued)

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Received N 2005 D			Uphl d C	Recons Overturned		Recons Partially Verturned		Recons ismissed	% I Dismiss	Recons Withdrawn	% WthDr
H1558 H1805 H1849 H2312 H2318	WELBORN HEALTH PLAN ANTHEM HEALTH PLANS OF KENTUCKY, INC. ANTHEM HEALTH PLANS OF KENTUCKY, INC. HEALTH ALLI ANCE PLAN OF MICHIGAN HENRY FORD HEALTH SYSTEM	4, 430 148 9, 935 16, 502 182	3. 39 6. 76 1. 21 1. 58 0. 00	15 1 12 26 0	0 0 0	1	53. 33 100. 00 75. 00 88. 46	5 0 1 2	33. 33 0. 00 8. 33 7. 69	1 0 2 1	6. 67 0. 00 16. 67 3. 85	1 0 0 0	6. 67 0. 00 0. 00 0. 00	0 0 0 0	0. 00 0. 00 0. 00 0. 00
H2354 H2406 H2407 H2408	HEALTHPLUS OF MICHIGAN UNITED HEALTHCARE INSURANCE COMPANY UCARE MINNESOTA UNITED HEALTHCARE INSURANCE COMPANY	4, 460 1, 761 213 1, 918	0. 90 0. 57 0. 00 0. 00	4 1 0 0	0 0 - -	3 0 -	75. 00 0. 00 -	0 0 - -	0. 00 0. 00 - -	0 0 - -	0. 00 0. 00 - -	1 1 - -	25. 00 100. 00	0 0 - -	0. 00 0. 00 - -
H2450 H2456 H2457 H2458 H2459	MEDICA INSURANCE COMPANY UCARE MINNESOTA METROPOLITAN HEALTH PLAN MEDICA UCARE MINNESOTA	34, 332 2, 284 343 2, 386 28, 512	0. 70 0. 00 0. 00 0. 00 1. 40	24 0 0 0 40	0 - - - 0	20 - - - 36	83. 33 - - - 90. 00	4 - - - 3	16. 67 - - - 7. 50	0 - - - 1	0. 00 - - - 2. 50	0 - - - 0	0. 00 - - - 0. 00	0 - - - 0	0.00 - - - 0.00
H2461 H2462 H3613 H3614	FIRST PLAN OF MINNESOTA HEALTHPARTNERS CONCORDIA CARE TRIHEALTH SENIORLINK	1, 407 23, 002 235 280	0. 00 1. 78 0. 00 0. 00	0 41 0	0 -	34	82. 93	0 -	0.00	0 - -	0.00	- 5 - -	12. 20	- 2 -	4. 88
H3616 H3617 H3618 H3619 H3653	UNITED HEALTHCARE INS. COMPANY, INC. UNITED HEALTHCARE INS. COMPANY, INC. COMMUNITY INSURANCE COMPANY HUMANA INSURANCE COMPANY PARAMOUNT CARE. INC	816 175 780 572 16, 163	0. 00 0. 00 0. 00 0. 00 2. 17	0 0 0 0 35	- - - 0	- - - 24	- - - - 68. 57	- - - - 4	- - - - 11. 43	- - - - 2	- - - - 5. 71	- - - 4	- - - - 11. 43	- - - 1	- - - - 2. 86
H3655 H3657 H3659 H3660 H3664	COMMUNITY INSURANCE COMPANY QUALCHOICE HEALTH PLAN UNITED HEALTHCARE OF OHIO, INC. SUMMACARE INC. PRIMETIME MEDICAL INSURANCE COMPANY	76, 607 4, 645 42, 444 10, 469 16, 070	1. 29 4. 95 1. 46 5. 06 4. 04	99 23 62 53 65	0 0 0 0	72 12 55 37 51	72. 73 52. 17 88. 71 69. 81 78. 46	16 4 6 10	16. 16 17. 39 9. 68 18. 87 9. 23	3 1 1 2	3. 03 4. 35 1. 61 3. 77 1. 54	4 5 0 1	4. 04 21. 74 0. 00 1. 89 10. 77	4 1 0 3 0	4. 04 4. 35 0. 00 5. 66 0. 00
H3668 H3672 H5151 H5204	MT. CARMEL HEALTH PLAN, INC. HOMETOWN HEALTH PLAN HEALTH PLAN OF THE UPPER OHIO VALLEY COMMUNITY LIVING ALLIANCE	18, 388 6, 344 6, 870 203	0. 49 5. 04 1. 60 4. 93	9 32 11 1	0 0 0 0	7 21 6	76. 46 77. 78 65. 63 54. 55 100. 00	6 0 10 5 0	9. 23 0. 00 31. 25 45. 45 0. 00	0 1 0 0	0. 00 3. 13 0. 00 0. 00	7 2 0 0 0	22. 22 0. 00 0. 00 0. 00	0 0 0 0	0. 00 0. 00 0. 00 0. 00 0. 00
H5206 H5207 H5209 H5211 H5212	COMMUNITY HEALTH PARTNERSHIP, INC. COMMUNITY CARE ORGAN. OF MILWAUKEE ELDER CARE OF DANE COWI PARTNERSHIP SECURITY HEALTH PLAN OF WISCONSIN, IN COMMUNITY CARE ORGANIZATION, INC.	598 360 460 8, 432 461	0. 00 2. 78 2. 17 2. 85 0. 00	0 1 1 24 0	0 0 0	1	100. 00 100. 00 79. 17	0 0 3	0. 00 0. 00 12. 50	0 0 2	0. 00 0. 00 8. 33	0 0 0	0. 00 0. 00 0. 00	0 0 0	0. 00 0. 00 0. 00
H5215 H5253 H5254	NETWORK HEALTH INSURANCE CORPORATION UNITED HEALTHCARE OF WISCONSIN, INC NETWORK HEALTH PLAN	946 9, 767 3, 536	0. 00 1. 95 1. 13	0 19 4	0 0		94. 74 100. 00	- 1 0	5. 26 0. 00	_ 0 0	0. 00 0. 00	0 0	0. 00 0. 00	- 0 0	0. 00 0. 00

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

---- Regi on=05: CHI CAGO ------(continued)

Contract	мсо	Mi d-Yr Enrol l	Rate/ 1,000	Recei ved No		Recons Uphel d	WphId (Recons Overturned		Recons Partially Verturned	% PrtOv [Recons Dismissed	% Dismiss	Recons Wi thdrawn	% WthDr
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	10, 184	3.44	35	0	27	77. 14	7	20.00	0	0.00	1	2.86	0	0.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5, 613	1. 78	10	0	7	70.00	0	0.00	0	0.00	3	30.00	0	0.00
H6140	WABASH MEM. HOSPITAL	1, 785	0.00	0	-	_	_	-	-	-	-	_	-	_	-
H6141	SIDNEY HILLMAN HC	1, 284	0.00	0	-	_	-	-	-	_	-	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1, 220	0.00	0	-	_	_	-	-	-	-	_	-	_	-
H6143	UNION MEDICAL CENTER	211	0.00	0	_	_	-	_	-	_	-	-	_	_	-
H6360	KAISER FOUNDATION HP OF OHIO	22, 865	1.44	33	1	29	90. 63	2	6. 25	1	3. 13	0	0.00	0	0.00
H9005	GROUP HEALTH PLAN, INC.	11, 028	3.72	41	0	31	75. 61	1	2.44	0	0.00	6	14.63	3	7. 32

------ Regi on=06: DALLAS -----

Recons Recons Recons Mid-Yr Rate/ Received Not Yet Recons % Partially Recons Enrol I 1,000 2005 Decided Upheld Uphld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn WthDr

2.99

2.93

H1716 H1901	HUMANA INSURANCE COMPANY TENET CHOICES, INC.	258 11.6 453 4.4		0	1 33.33 1 50.00	0	0. 00 0. 00	0	0. 00 0. 00	2 1	66. 67 50. 00	0	0. 00 0. 00
H1902	CORSOLUTIONS, INC.	663 0.0	0	-		-	-	-	-	-	-	-	_
H1903	WELLCARE OF LOUISIANA, INC.	806 0.0		-		-	-	-	-	-	-	-	-
H1905	HUMANA HLTH BENEFIT PLN OF LOUISIANA	28 35.7		0	0 0.00	0	0.00	0	0.00	1	100. 00	0	0.00
H1906	HUMANA HEALTH BENEFIT PLAN OF LA, INC	2 1000.		0	0 0.00	0	0.00	0	0.00	2	100. 00	0	0.00
H1951	HUMANA HEALTH BENEFIT PLAN OF LOUISIA	35, 662 2. 5		0	41 44.57	8	8. 70	0	0.00	33	35. 87	10	10. 87
H1961	TENET CHOICES, INC.	35, 170 2. 7		0	47 48.96	6	6. 25	1	1. 04	40	41. 67	2	2. 08
H2228	UNITED HEALTHCARE INSURANCE COMPANY	6, 260 0. 0		-		-	-	-	-	-	-	-	-
H3204	PRESBYTERIAN HEALTH PLAN	17, 154 2. 5		0	38 88.37	0	0.00	O	0.00	2	4. 65	3	6. 98
H3251	LOVELACE HEALTH PLAN, INC.	24, 796 2. 1		0	42 79. 25	8	15. 09	3	5. 66	0	0.00	0	0.00
H3706	GLOBALHEALTH, INC.	2,797 0.0		-	-	-	-	-		-		-	
H3749	PACIFICARE OF OKLAHOMA, INC.	15, 879 3. 9		0	40 63.49	2	3. 17	4	6. 35	14	22. 22	3	4. 76
H3755	COMMUNITY CARE HMO, INC	23, 420 6. 1		0	68 47.55	9	6. 29	0	0.00	63	44.06	3	2. 10
H4506	SELECTCARE OF TEXAS, L.L.C.	22, 216 2. 4		0	41 75. 93	6	11. 11	2	3. 70	4	7. 41	1	1. 85
H4510	HUMANA HEALTH PLAN OF TEXAS, INC.	22, 635 2. 3		0	25 47.17	2	3. 77	0	0.00	24	45. 28	2	3.77
H4513	TEXAS HEALTHSPRING I, LLC	25, 241 7. 0		0	45 25.42	11	6. 21	0	0.00	120	67.80	1	0.56
H4514	EVERCARE OF TEXAS, LLC	4, 288 1. 4		0	6 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4517	AMARILLO MULTISVC CTR FR THE AGING IN	123 0.0		-		-	-	-	-	-	-	-	-
H4518	BIENVIVIR SENIOR HEALTH SERVICES	741 0.0		-		-	-	-	-	-	-	-	-
H4519	XL HEALTH, INC.	9, 740 0. 0		-		-		-		-	·	-	
H4520	HUMANA INSURANCE COMPANY	619 17. 7		0	4 36.36	0	0.00	0	0.00	7	63.64	0	0.00
H4521	VALLEY BAPTIST HEALTH PLAN, INC.	11 181. 8		0	2 100.00	0	0.00	0	0. 00	0	0. 00	0	0.00
H4556	CONSOLIDATED ASSOC OF RAILROAD EMPLOY	6, 492 0. 0	0	-		-	-	-	-	-	-	-	-

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TARLE 5 _ 2005

				F	Regi on=06 (conti	6: DALL <i>A</i> i nued)	\S								
ontract	MCO	Mi d-Yr Enrol I		Recei ved		Recons	% Uphl d	Recons Overturned		Recons Partially Overturned	% Prt0v	Recons Di smi ssed	% Di smi ss	Recons Wi thdrawn	Wthi
H4564 H4590 H5213	SCOTT AND WHITE HEALTH PLAN PACIFICARE OF TEXAS, INC. TOTAL COMMUNITY CARE, L.L.C.	23, 991 93, 554 218	0. 58 3. 90 0. 00	14 365 0	0		85. 71 70. 41 -	0 21 -	0. 00 5. 75 -	0 0 -	0. 00 0. 00 -	0 74 -	0. 00 20. 27 -	2 13 -	14. 2 3. 5
				Reç	gi on=07:	KANSAS	CITY								
ontract	мсо	Mi d-Yr Enrol I		Recei ved		Recons		Recons Overturned		Recons Partially Overturned	% Prt0v	Recons Di smi ssed	% Di smi ss	Recons Wi thdrawn	Wthi
H1413 H1651	UNITED HEALTHCARE INS. COMPANY, INC. MEDICAL ASSOCIATES HEALTH PLAN, INC.	3, 230 4, 977	0. 62 1. 61	2 8		2	100. 00 37. 50	0	0. 00 37. 50	0	0. 00 0. 00	0 1	0. 00 12. 50	0 1	0. (12. 5
H1714 H1715 H1717	VIA CHRISTI OUTREACH PGRM. ELDERS, IN COVENTRY HEALTH AND LIFE INS. COMPANY UNITED HEALTHCARE INSURANCE COMPANY	150 739 849	0. 00 5. 41 0. 00	0 4	0	4	100. 00	0	0.00	- 0	0. 00	- 0	0. 00	0	0.0
H2609 H2610	ALEXIAN BROTHERS COMMUNITY SERVICES ESSENCE INC.	146 1, 811	0. 00 0. 00 2. 76	0 0 5 0	- 0	- 4	- 80. 00	- 0	- 0. 00	- 0	0.00	- - 1	20.00	- 0	0. (
H2611 H2649	PREMIER HEALTH INSURANCE COMPANY, INC HUMANA HEALTH PLAN, INC.	47 20, 866	0. 00 3. 16	0 66	- 0	35	53. 03	- 3	4. 55	- 0	0.00	- 24	36. 36	- 4	6. (
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55, 019	1.00	55	1	46	85. 19	5	9. 26	0	0.00	0	0.00	3	5. 5
H2663 H2667	GROUP HEALTH PLAN, INC. MERCY HEALTH PLANS OF MISSOURI INC.	18, 011 21, 580	5. 66 1. 95	102 42	2 0	67 28		13 4	13. 00 9. 52	0 3	0. 00 7. 14	14 5	14. 00 11. 90	6 2	6. 0 4. 7
H2672 H2802	COVENTRY HEALTH CARE OF KANSAS, INC. UNITED HEALTHCARE OF THE MIDLANDS, IN	13, 258 7, 485	5. 96 0. 94	79 7	0	47 3	59. 49 50. 00	19 3	24. 05 50. 00	1	1. 27 0. 00	6	7. 59 0. 00	6 0	7. 5 0. 0
H2802 H2803	UNITED HEALTHCARE OF THE MIDLANDS, IN	3, 524	0. 94	2 4	0		100.00	0	0.00	0	0.00	0	0.00	0	0. (
H5256 H6261	MEDICAL ASSOCIATES CLINIC HEALTH PLAN ST. LOUIS LABOR HEALTH INSTITUTE	2, 106 1, 568	1. 90 0. 00	4 0	0 -	3 -	75. 00 -	1 -	25. 00 -	0	0.00	0	0.00	0 -	0.0
				_			_								

53 79.10

186 77.82

14.93

5.44

13

1.49

0.42

32

13.39

23.023

53, 510

4. 47

0.00

239

0

H0602

H0609

H0613

ROCKY MOUNTAIN HEALTH PLANS

PACIFICARE OF COLORADO, INC TOTAL LONGTERM CARE, INC. H0620 UNITED HEALTHCARE INSURANCE COMPANY

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------ Regi on=08: DENVER ------ (conti nued)

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005		Recons	% Uphl d (Recons Overturned		Recons Partially Overturned	% Prt0v	Recons Di smi ssed	% Dismiss	Recons Wi thdrawn	% WthDr
H0621	COLORADO ACCESS	406	2. 46	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630	KAISER FOUNDATION HP OF CO	58, 319	2.07	121	0	97	80. 17	5	4. 13	2	1. 65	14	11. 57	3	2. 48
H0657	HMO HEALTH PLANS, INC.	666	0.00	0	_	-	_	_	_	_	_	_	_	_	_
H2701	NEW WEST HEALTH SERVICES	39	0.00	0	_	-	-	_	-	-	-	_	-	-	-
H3503	HEART OF AMERICA HMO	594	0.00	0	_	-	-	_	-	-	-	_	-	-	-
H4604	UNITEDHEALTHCARE OF UTAH, INC.	1, 242	2.42	3	0	2	66. 67	0	0.00	0	0.00	0	0.00	1	33. 33
H4605	REGENCE BLUECROSS BLUESHIELD OF UT	38	0.00	0	-	-	-	-	-	-	-	-	_	-	-
H4650	DESERET HEALTHCARE TRUST	3, 927	0.00	0	_	-	-	_	-	-	-	_	-	-	-
H4652	UNION PACIFIC RR EMPLOYES HEALTH SYS	12, 191	0.00	0	-	-	-	-	-	-	-	_	-	-	-

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recei ved	Recons Not Yet Decided	Recons	% Uphl d	Recons Overturned		Recons Partially Overturned	% Prt0v		% Dismiss	Recons Withdrawn	% WthDr
H0302	SUN HEALTH MEDISUN, INC.	17, 333	9. 35	162	0	144	88. 89	8	4.94	0	0.00	5	3.09	5	3. 09
H0303	PACIFICARE OF ARIZONA, INC	108, 827	5. 07	552	1	468	84. 94	30	5.44	12	2. 18	28	5. 08	13	2. 36
H0307	HUMANA HEALTH PLAN, INC.	15, 574	7. 19	112	0	34	30. 36	12	10.71	0	0.00	61	54.46	5	4.46
H0313	PACIFICARE OF ARIZONA	739	4.06	3	0	1	33. 33	0	0.00	0	0.00	2	66. 67	0	0.00
H0314	HEALTH NET LIFE INSURANCE CO	-	-	7	0	4	57. 14	1	14. 29	1	14. 29	1	14. 29	0	0.00
H0315	UNITED HEALTHCARE INSURANCE COMPANY	221	0.00	0	-	_	-	-	-	-	-	-	-	-	-
H0316	UNITEDHEALTHCARE OF ARIZONA INC	1, 492	0. 67	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0317	HUMANA INSURANCE COMPANY	103	0.00	0	-	_	-	_	-	-	-	-	-	-	-
H0319	UNITED HEALTHCARE INSURANCE COMPANY	1, 635	0.00	0	-	_	-	_	-	-	-	-	-	-	-
H0351	HEALTH NET OF ARIZONA, INC.	30, 689	5. 93	182	0	119	65. 38	17	9. 34	5	2. 75	23	12.64	18	9.89
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	32, 614	4. 11	134	0	94	70. 15	4	2. 99	7	5. 22	28	20. 90	1	0. 75
H0357	EVERCARE ARIZONA	-	-	1	0		100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0502	CONTRA COSTA HEALTH PLAN	998	2.00	2	0		100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	54, 773	7. 94	435	0	345	79. 31	42	9. 66	9	2. 07	12	2. 76	27	6. 21
H0523	AETNA HEALTH OF CALIFORNIA, INC.	26, 147	5. 09	133	0	112	84. 21	6	4. 51	1	0. 75	9	6. 77	5	3. 76
H0524	KAISER FOUNDATION HP, INC.	660, 823	2. 01	1, 325	3	997	75. 42	113	8. 55	51	3. 86	133	10. 06	28	2. 12
H0532	WESTERN HEALTH ADVANTAGE	2, 082	9. 13	19	0	15	78. 95	2	10. 53	0	0.00	2	10. 53	0	0.00
H0538	UNI VERSAL CARE	5, 485	5. 83	32	0	27	84. 38	3	9. 38	0	0.00	1	3. 13	1	3. 13
H0540	UNICARE LIFE & HEALTH INS. COMPANY	32, 456	0.00	0	-	_	-	_	-	-	-	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORPORATION	242	4. 13	1	0		100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	358, 234	6. 64	2, 380	1	1826	76. 75	156	6. 56	50	2. 10	266	11. 18	81	3.40
H0544	CAREMORE INSURANCE SERVICES	3, 692	12. 73	47	0	38	80.85	6	12. 77	0	0.00	0	0.00	3	6. 38
H0545	INTER VALLEY HEALTH PLAN, INC.	12, 819	3. 51	45	0	39	86. 67	4	8.89	1	2. 22	0	0.00	1	2. 22

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2005, and Distribution of Final

Decisions, by Region and Plan

----- Regi on=09: SAN FRANCI SCO -------(continued)

Contract	MCO	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005		Recons	% Uphl d	Recons Overturned	% Overt	Recons Partially Overturned	% Prt0v	Recons Di smi ssed	% Di smi ss	Recons Wi thdrawn	% WthDr
H0562	HEALTH NET_OF CA BLUE CROSS OF CALIFORNIA	94, 093	5. 95	560	0		64. 11	57	10. 18	16	2. 86	47	8. 39	81	14.46
H0564 H0571	CHINESE COMMUNITY HEALTH PLAN	30, 569 4, 827	4. 61 3. 31	141 16	0	118 14	83. 69 87. 50	0	6. 38 0. 00	0	1. 42 0. 00	10	7. 09 6. 25	1	1. 42 6. 25
H1200	KAISER FOUNDATION HP, INC.	831	2. 41	2	0	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

18

20

H1230	KAISER FOUNDATION HP, INC.	21, 030	1. 14	24	1	18 78. 26	5	21. 74	0	0. 00	0	0. 00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	38, 249	0. 10	4	0	3 75.00	1	25.00	0	0. 00	0	0. 00	0	0.00
H2903	PACIFICARE OF NEVADA, INC.	112	44. 64	5	0	4 80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2931	HEALTH PLAN OF NEVADA, INC.	1, 831	6. 01	11	1	8 80.00	0	0.00	0	0.00	2	20.00	0	0.00
H2949	PACIFICARE OF NEVADA, INC	25, 850	5. 92	153	1	116 76.32	11	7. 24	1	0.66	19	12.50	5	3. 29
H2960	HOMETOWN HEALTH PLAN	4, 936	1. 62	8	0	7 87.50	1	12.50	0	0.00	0	0.00	Ō	0.00
H2961	HEALTH PLAN OF NEVADA	52, 784	4. 26	225	0	164 72.89	22	9. 78	6	2. 67	27	12.00	6	2.67
H5403	ON LOK SENI ORHEALTH	900	0.00	0	-		-	-	-	-	_	-	_	-
H5405	CENTER FOR ELDERS INDEPENDENCE	275	0.00	0	-		-	-	-	-	_	-	_	-
H5406	SUTTER HEALTH SACRAMENTO SIERRA REGIO	208	0.00	0	-		-	-	-	-	-	-	-	-
H5408	SENI ORCO. I NC.	4, 260	0.00	0	-		_	-	-	_	_	_	_	-
H5419	BLUE CROSS OF CALIFORNIA	1, 207	1. 66	2	1	1 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5425	SCAN HEALTH PLAN	693	17. 32	12	0	8 66.67	2	16. 67	0	0.00	0	0.00	2	16. 67
H6050	KAISER FOUNDATION HP, INC.	2, 865	4. 19	12	0	7 58.33	1	8.33	0	0.00	4	33. 33	0	0.00
H6052	KAISER FOUNDATION HP, INC.	10, 409	2. 21	23	0	15 65. 22	3	13.04	1	4.35	3	13.04	1	4.35
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	808	0.00	0	_		_	_	_	_	_	_	_	_
H9016	UHP HEALTHCARE	11, 216	2. 32	26	0	22 84.62	1	3.85	0	0.00	2	7. 69	1	3.85
H9104	SCAN HEALTH PLAN	71, 357	8. 17	583	Ó	451 77.36	48	8. 23	11	1. 89	38	6. 52	35	6.00
		,												

------ Regi on=10: SEATTLE ------

			Recons	Recons										
	Mi d-Yr	Rate/	Recei ved 1	Not Yet	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%
t MCO	Enrol I	1,000	2005 I	Deci ded	Uphel d	Uphl d	Overturned	0vert	Overturned	Prt0v	Di smi ssed	Di smi ss	Wi thdrawn	WthDr
					•	•								
REGENCE BLUE SHIELD OF IDAHO	28	0.00	0	-	-	-	-	-	-	-	-	-	-	-
REGENCE BLUESHIELD OF IDAHO.	3, 447	1. 45	5	0	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
BLUE CROSS OF IDAHO HEALTH SERVICES,	13, 415	2.76	37	0	33	89. 19	2	5.41	1	2.70	1	2.70	0	0.00
PACIFICARE OF OREGON, INC.	23, 024	4. 47	103	0	70	67. 96	9	8.74	0	0.00	19	18. 45	5	4.85
HEALTH NET LIFE INSURANCE COMPANY	14, 345	2.44	35	0	31	88. 57	1	2.86	1	2.86	2	5. 71	0	0.00
PROVIDENCE HEALTH SYSTEM - OREGON	639	0.00	0	-	-	-		-	-	-	-	-	-	-
MID ROUGE INDEPENDENT PHYSICIAN ASSOC	94	0.00	0	-	-	-	-	-	-	-	-	-	-	-
SAMARITAN HEALTH PLANS, INC.	236	0.00	0	-	_	-	-	-	-	-	-	-	-	-
ATRIO HEALTH PLANS	0	-	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
REGENCE BLUECROSS BLUESHIELD OF OR	57	17. 54	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
1	REGENCE BLUESHIELD OF IDAHO. BLUE CROSS OF IDAHO HEALTH SERVICES, PACIFICARE OF OREGON, INC. HEALTH NET LIFE INSURANCE COMPANY PROVIDENCE HEALTH SYSTEM - OREGON MID ROUGE INDEPENDENT PHYSICIAN ASSOC SAMARITAN HEALTH PLANS, INC. ATRIO HEALTH PLANS	t MCO REGENCE BLUE SHIELD OF I DAHO REGENCE BLUESHIELD OF I DAHO. 3, 447 BLUE CROSS OF I DAHO HEALTH SERVICES, 13, 415 PACIFICARE OF OREGON, INC. 23, 024 HEALTH NET LIFE INSURANCE COMPANY 14, 345 PROVI DENCE HEALTH SYSTEM - OREGON 639 MI D ROUGE I NDEPENDENT PHYSICIAN ASSOC 94 SAMARITAN HEALTH PLANS, INC. 236 ATRIO HEALTH PLANS 0	t MCO Enrol I 1,000 REGENCE BLUE SHIELD OF I DAHO 28 0.00 REGENCE BLUESHIELD OF I DAHO. 3,447 1.45 BLUE CROSS OF I DAHO HEALTH SERVICES, 13,415 2.76 PACI FI CARE OF OREGON, I NC. 23,024 4.47 HEALTH NET LI FE I NSURANCE COMPANY 14,345 2.44 PROVI DENCE HEALTH SYSTEM - OREGON 639 0.00 MI D ROUGE I NDEPENDENT PHYSICIAN ASSOC 94 0.00 SAMARI TAN HEALTH PLANS, I NC. 236 0.00 ATRIO HEALTH PLANS 0 -	The transfer of transfer	The triangle The	Mid-Yr Rate	The boundary The	Mid-Yr Rate/ Enrol 1,000 Received Not Yet Recons When do	t MCO Mid-Yr Rate/ Enrol 1,000 Received Not Yet Recons Wight Recons Recons Wight Recons Recons Recons Recons Recons Recons Wight Recons R	The box Mid-Yr Rate Received Not Yet Recons Mid-Yr Received Not Yet Recons Mid-Yr Reco	t MCO Mid-Yr Rate/ Enrol 1,000 Received Not Yet Recons Wight Reconstance Wight Recon	t MCO Mid-Yr Enrol I Rate/ 1,000 Received 2005 Not Yet Decided Uphel d Decided Uphe	t MCO Mid-Yr Enrol 1,000 Received Not Yet Recons Wheld Upheld Upheld Upheld Upheld Overturned Overt Overturned Overturned	t MCO Mid-Yr Enrol I Rate/ Enrol I Received 2005 Not Yet Recons 2005 % Recons Uphel d Uphel d Uphel d Uphel Overturned % Partially Overturned % Recons Verturned Priov Dismissed Dismiss Withdrawn REGENCE BLUE SHI ELD OF I DAHO 28 0.00 0 -

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5 - 2005

Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

Recons

Recons Recons

				KECOHS	VECOUS					KECOHS						
		Mi d-Yr	Rate/	Recei ved 1	Not Yet	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%	
Contract	MCO	Enrol I	1, 000	2005 I	Deci ded	Uphel d	Uphl d	Overturned	Overt 0	verturned	Prt0v	Di smi ssed	Di smi ss	Wi thdrawn	WthDr	
H3851	REGENCE BLUE CROSS BLUE SHIELD OF ORE	34, 628	0. 35	12	0	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3856	REGENCE BLUE CROSS BLUE SHIELD OF ORE	23, 684	1. 48	35	0	27	77. 14	5	14. 29	2	5. 71	0	0.00	1	2.86	
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	9,622	9.46	91	0	68	74.73	16	17.58	2	2. 20	1	1. 10	4	4.40	
H5005	PACIFICARE OF WASHINGTON, INC.	41, 177	4.35	179	0	119	66. 48	6	3.35	7	3. 91	41	22. 91	6	3.35	
H5006	STERLING LIFE INSURANCE COMPANY	28, 105	5. 23	147	1	108	73. 97	16	10.96	6	4. 11	15	10. 27	1	0.68	
H5007	PROVIDENCE HEALTH SYSTEM	206	0.00	0	_	-	-	_	_	_	_	_	-	_	_	
H5009	REGENCE BLUESHI ELD	12	0.00	0	_	_	-	_	_	_	_	_	_	_	_	
H5050	GROUP HEALTH COOPERATIVE	58, 920	2. 97	175	0	139	79. 43	17	9. 71	5	2.86	5	2.86	9	5. 14	
H5416	ARCADIAN HEALTH PLAN	585	0.00	0	_	_	-	_	_	_	_	_	_	_	_	
H9003	KAISER FOUNDATION HP OF THE N W	45, 633	2. 17	99	0	83	83.84	5	5.05	1	1. 01	8	8. 08	2	2.02	
H9047	PROVI DENCE HEALTH PLAN	33, 596	4.82	162	1	117	72.67	27	16. 77	5	3. 11	1	0.62	11	6.83	
H9103	KAISER FOUNDATION HP OF THE N W	5, 105	4. 11	21	0	19	90. 48	1	4.76	0	0.00	1	4. 76	0	0.00	
TOTAL		5, 793, 667	3. 68	21, 334	45	14324	67. 28	2244	10. 54	439	2. 06	3539	16. 62	743	3. 49	

Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

------ Regi on=01: B0ST0N ---------

Contract	мсо	Mi d-Yr Enrol l	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0710	UNITED HEALTHCARE INSURANCE COMPANY	741	0.00	0	_	_	_	_
H0712	FIRST CHOICE HEALTH PLANS OF CT, INC.	104	0.00	0	_	_	_	_
H0752	OXFORD HEALTH PLANS (CT), INC.	1, 341	17. 90	24	24	8	5. 97	29. 17
H0755	HEALTH NET OF CONNECTICUT	26, 629	9. 16	244	243	44	1. 65	8. 23
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1, 102	0.00	0	_	_	_	_
H2206	HARVARD PILGRIM HEALTH CARE	33, 656	1. 19	40	40	8	0. 24	15.00
H2218	HARBOR HEALTH SERVICES	197	0.00	0	-	-	-	-
H2219	FALLON COMMUNITY HEALTH PLAN	204	4. 90	1	1	0	0.00	0.00
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	115	0.00	0	-	-	-	-
H2221	ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIA	112	0.00	0	-	-	-	-
H2222	ELDER SERVICE PLAN OF THE NORTH SHORE	319	0.00	0	-	-	-	-
H2223	ELDER SVC PLN/E BOSTON HEALTH CENTER	307	0.00	0	-	-	-	-
H2224	SENIOR WHOLE HEALTH, LLC	526	0.00	0	-	-	-	-
H2225	COMMONWEALTH CARE ALLIANCE, INC.	314	0.00	0	-	-	-	-
H2226	UNITED HEALTH GROUP	605	1. 65	1	1	0	0.00	0.00
H2256	TUFTS ASSOCIATED HMO, INC.	53, 124	1. 75	93	93	9	0. 17	7. 53
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	33, 297	0. 96	32	32	3	0. 09	9. 38
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	17, 349	1. 27	22	22	7	0. 40	31. 82
H4152	COORDINATED HEALTH PARTNERS	40, 325	4.34	175	175	15	0. 37	5. 71
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	32, 412	6. 14	199	199	30	0. 93	12.06

------ Regi on=02: NEW YORK ------

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0102	UNITED HEALTHCARE INSURANCE COMPANY	500	0.00	0	-	-	-	-
H0103	UNITED HEALTHCARE INS. COMPANY, INC.	20	0.00	0	-	-	-	-
H0706	AETNA HEALTH INC.	276	0. 00	0	-	-	-	-
H3107	OXFORD HEALTH PLANS (NJ), INC.	7, 457	13. 54	101	98	9	1. 21	9. 18
H3108	AETNA HEALTH INC.	6, 477	7. 10	46	46	6	0. 93	10. 87
H3109	HORIZON HEALTHCARE OF NJ, INC.	50, 407	1. 27	64	64	19	0. 38	28. 13
H3152	AETNA HEALTH, INC.	21, 244	5.60	119	119	14	0. 66	9. 24
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	8, 283	13. 52	112	112	31	3. 74	26. 79
H3156	AMERI HEALTH HMO_I NC	2, 332	1. 29	3	3	0	0.00	0.00
H3164	AMERICHOICE OF NEW JERSEY, INC	1, 913	3.66	7	7	0	0.00	0.00
H3304	EXCELLUS HEALTH PLAN, INC.	176	0.00	0	-	-	-	-
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	55, 907	2.43	136	136	37	0. 66	24. 26
H3307	OXFORD HEALTH PLANS (NY) INC.	69, 110	10. 36	716	712	92	1. 33	11. 80

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

	rcent econs rturned	F	Rate Overturn per 1,000 Members	ons urned	Recons Completed	cons i ved 2005	Rate/ 1,000		Mi d Enr			MCO	Contract	Co
H3321 INDEPENDENT LIVING SRVCS OF CENTRAL N 304 0.00 0 0 0 0 0 0 0 0	18. 09			18		94		28	13,		TH INC.	AETNA HEA		
H3322 SENI OR CARE CONNECTI ON, INC. 77 0.00 0	0.00		0. 29	1	20	22	6. 39	41	3,					
H3323 GROUP HEALTH INCORPORATED 5,041 6.15 31 31 7 1.39 22.50 H3324 HEALTHNOW NEW YORK, INC. 3,432 3.21 11 11 11 3 0.87 27.20 H3325 MANAGED HEALTH INC. 44 0.00 0	-		-	-	-									
H3324 HEALTHNOW NEW YORK, I NC. 3, 432 3. 21 11 11 3 0. 87 27. 2 H3325 MANAGED HEALTH I NC. 44 0. 00 0				-										
H3325 MANAGED HEALTH I NC. 44 0.00 0 H3326 UNI TED HEALTH CARE I NS. COMPANY OF NY, 854 1.17 1 1 0 0.00 0.00 0.00 0.00 0.00 0.0				7										
H3326 UNI TED HEALTHCARE I NS. COMPANY OF NY, 854 1.17 1 1 0 0.00 0.00 0.00 H3327 TOUCHSTONE HEALTH PARTNERSHIP 238 0.00 0 - <td< td=""><td></td><td></td><td></td><td>3</td><td>11</td><td></td><td></td><td></td><td>3,</td><td>C.</td><td></td><td></td><td></td><td></td></td<>				3	11				3,	C.				
H3327 TOUCHSTONE HEALTH PARTNERSHIP 238 0.00 0 H3328 NEW YORK STATE CATHOLIC HLTH PLAN INC 145 0.00 0				-	-	0				COMPANY OF MY			H3325	ļ
H3328 NEW YORK STATE CATHOLIC HLTH PLAN INC 145 0.00 0	0.00		0.00	Ü	1	1								
	_		-	-	-									
13329 CUMPREHENSIVE CARE MANAGEMENT CORP. 1,333 U. UU U	-		-	-	-									
	9. 28		0 41	7.1	400									
H3331 INDEPENDENT LIVING FOR SENIORS 323 0.00 0	9. 20		0.01	74	090									
H3331 AMERICAN PROGRESSIVE LIFE/HLTH INS. 2,877 0.00 0	_		_	_	_									
	30. 00		1 03	4	10									
H3336 NEI GHBORHOOD HEALTH PROVI DERS LLC 642 0.00 0	-		-	_										
H3342 EMPIRE HEALTHCHOICE ASSURANCE, INC 1 1 1 1 - 100.0	00.00	4	_	1	1	ĭ		-						
	12.50		0.49	21	136	136	3. 20	06	42.					
	33. 33													
	12. 50		0. 41	11	80	80								
H3361 WELLCARE_OF NEW YORK, INC. 3,827 0.52 2 2 1 0.26 50.00	50.00		0. 26	1			0. 52			INC.	F NEW YORK,	WELLCARE_	H3361	ŀ
	6. 41							18	28,	OC.	T HEALTH ASS	I NDEPENDE		
	3. 01													
	30. 57			190										
	7. 69													
	16. 07													
	10. 53													
	12.96			10						CLANS' HP, INC.	STRICT PHYSI	CAPITAL D		
	1. 79		0.01	1	56					LOE INO				
H4004 PREFERRED MEDI CARE CHOI CE, I NC. 15, 564 0.00 0	-		-	-	-					ICE, INC.				
	50.00		0 27	-	-					DANY				
H4006 MCS LIFE INSURANCE COMPANY 10,717 0.75 8 8 4 0.37 50.00 H4007 HUMANA HEALTH PLANS OF PUERTO RICO IN 197 0.00 0	30.00		0.37	4	8									
197 0.00 0	-		-	-	-					PUERTO RICO IN				
H6334 NY HOTEL TRADES COUNCIL&HOTEL ASSN 0F 4, 105 0, 00 0	_		_	_	_					I &HOTEL ASSN OF				
	- 43. 15		4 41	66	146									

Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

------ Regi on=03: PHI LADELPHI A

Contract MCO Enroll 1,000 2005 Completed Overturned Members 90091 UNITED MINE WORKERS OF AMERICA 46,808 0.64 30 30 2 0.04 H2108 ELDER HEALTH MARYLAND HMO. INC. 6.165 2.76 17 17 15 2.43	0verturned 6.67 88.24
	88. 24
H2108 FLDER HEALTH MARYLAND HMO LNC 6 165 2 76 17 17 15 2 43	-
H2109 HOPKI NS ELDERPLUS 138 0.00 0	
H2110 AETNA HEALTH INC. 4,505 5.33 24 24 3 0.67	12. 50
H2111 UNITED HEALTHCARE INSURANCE COMPANY 3,017 0.00 0	-
H2112 AETNA HEALTH INC. (MARYLAND) 353 5.67 2 2 0 0.00	0.00
H2150 KAISER FNDN HP OF THE MID-ATLANTIC ST 30,751 3.25 100 100 13 0.42	8. 00
H2155 EVERCARE 1 1 1 1 -	100.00
H3112 AMERI HEALTH HMO_I NC 114 8.77 1 1 1 8.77	100.00
H3615 COVENTRY HEALTH AND LIFE INS. COMPANY 6,093 0.00 0	-
H3907 UPMC HEALTH PLAN 22,875 1.57 36 36 2 0.09	2. 78
H3908 TRUSTEES OF THE UNIVERSITY OF PENNSYL 201 0.00 0	-
H3909 I NDEPENDENCE BLUE CROSS 25,025 4.12 103 103 16 0.64	13. 59
H3912 UNITED HEALTHCARE INSURANCE COMPANY 627 0.00 0	-
H3913 UPMC HEALTH BENEFITS, INC. 714 1.40 1 1 0 0.00	0.00
H3914 AETNA HEALTH INC. 4,135 3.63 15 15 0 0.00	0.00
H3915 HEALTH ASSURANCE PENNSYLVANIA, INC. 36 0.00 0	-
H3916 HI GHMARK, I NC. 6, 125 6. 20 38 38 4 0. 65	10. 53

24

H3917	PITTSBURGH CARE PARTNERSHIP, INC.	200	0.00	0	-	-	_	_
H3918	LIVING INDEPENDENCE FOR THE ELDERLY	196	0.00	0	_	_	-	-
H3920	THREE RIVERS HEALTH PLANS, INC.	41	0.00	0	-	-	-	-
H3931	AETNA HEALTH INC	24,052	4.74	114	114	15	0. 62	10. 53
H3949	ELDER HEALTH OF PA, INC.	6, 616	2. 12	14	14	5	0. 76	35. 71
H3952	KEYSTONE HEALTH PLAN EAST, INC.	133, 034	4. 16	554	553	51	0. 38	7. 05
H3954	GEISINGER HEALTH PLAN	34, 238	4. 29	147	147	11	0. 32	3.40
H3957	KEYSTONE HEALTH PLAN WEST, INC.	185, 818	5. 60	1, 040	1, 039	114	0. 61	10. 11
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	34, 947	4. 18	146	146	22	0.63	14. 38
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	19, 377	4.39	85	85	14	0. 72	12. 94
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	13, 720	1.46	20	20	8	0. 58	40.00
H3972	AMERICHOICE OF PENNSYLVANIA, INC	6, 532	1. 07	7	7	1	0. 15	14. 29
H4103	UNITED HEALTHCARE INS. COMPANY, INC.	541	0.00	0	_	_	-	-
H4906	C & O EMPLOYEES' HOSPITAL ASSOCIATION	2,662	0.00	0	-	_	_	_
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2, 311	0. 87	2	2	0	0.00	0.00

Center for Health Dispute Resolution

TABLE 5A - 2005 Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

------ Regi on=04: ATLANTA ------

Contract	MCO	Mi d-Yr Enrol l	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150	HEALTHSPRING OF ALABAMA, INC.	16, 238	3. 39	55	55	8	0. 49	9.09
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	31, 233	0.80	25	25	2	0. 06	8.00
H0154	VIVA HEALTH, INC.	15, 741	2. 99	47	47	18	1. 14	34.04
H1010	CAPITAL HEALTH PLAN, INC.	5, 660	0. 53	3	3	0	0. 00	0.00
H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, IN	17, 153	3. 15	54	53	10	0. 58	11. 32
H1016	AV-MED HEALTH PLAN INC	18, 949	2. 01	38	38	4	0. 21	10. 53
H1019	CAREPLUS HEALTH PLANS, INC.	49, 676	3. 34	166	164	26	0. 52	14. 63
H1021	HEALTH OPTIONS, INC	193	0.00	0	-	_	-	-
H1026	HEALTH OPTIONS, INC	22, 732	10. 87	247	247	44	1. 94	15. 38
H1032	WELL CARE HMO, INC.	53, 037	1. 06	56	56	6	0. 11	10. 71
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	16, 109	14. 15	228	224	40	2. 48	17. 41
H1035	FLORIDA HEALTH CARE PLAN, INC.	16, 831	2. 79	47	47	_1	0. 06	2. 13
H1036	HUMANA MEDICAL PLAN, INC	236, 948	3. 79	897	894	79	0. 33	7. 61
H1037	CHOICE CARE HEALTH PLAN, INC.	4, 253	0.00	0	-	-	-	-
H1043	FLORIDA PACE CENTERS, INC.	_ 102	0.00	_0	=		_=	
H1045	PREFERRED CARE PARTNERS INC.	7, 378	21. 55	159	159	20	2. 71	11. 95
H1047	HUMANA INSURANCE COMPANY	1, 528	5. 24	8	.8	<u>1</u>	0. 65	12. 50
H1076	VISTA HEALTHPLAN, INC.	5, 389	5. 20	28	_28	7	1. 30	21. 43
H1078	NEI GHBORHOOD HEALTH PARTNERSHIP INC	30, 540	5. 04	154	154	20	0. 65	11. 69
H1080	UNITED HEALTHCARE OF FL, INC.	45, 729	1. 66	76	76	15	0. 33	19. 74
H1099	HEALTH FIRST HEALTH PLANS, INC.	18, 488	7. 14	132	132	10	0. 54	6. 82
H1108	UNITED HEALTHCARE INSURANCE COMPANY	2, 207	0. 45	1	1	0	0.00	0.00
H1170	KAISER FOUNDATION HP OF GA, INC.	14, 550	1. 58	23	23	6	0. 41	26. 09
H1804	HUMANA INSURANCE COMPANY	51, 301	0. 14	/	7	0	0.00	0.00
H1806	HUMANA I NSURANCE COMPANY	107	9. 35	1]	0	0.00	0.00
H3403	UNITED HEALTHCARE INS. COMPANY, INC.	2, 951	2. 03	6	6	0	0.00	0.00
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	39, 135	2. 89	113	113	19	0.49	15. 93
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	25, 137	2. 31	58	58	3	0. 12	5. 17
H4203	PALMETTO HEALTH ALLIANCE	308	0.00	0	-	=	-	-
H4204 H4206	INSTIL HEALTH INSURANCE COMPANY INSTIL HEALTH INSURANCE COMPANY	53 3	0. 00 0. 00	0	-	=	-	-
H4402	ALEXI AN BROTHERS COMMUNITY SERVICES	263	0.00	0	-	-	_	-
H4402 H4403	CARITEN INSURANCE COMPANY	263 40	25. 00	1	- 1	0	0.00	0.00
H4403 H4404	HEALTHSPRING, INC.	40 601	25. 00 0. 00	0	Į.	Ü	0.00	0. 00
П4404	HEALTHOPKING, INC.	001	0.00	U	-	_	-	-

Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

25

26

(continued)

Contract	мсо	Mi d-Yr Enrol l	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4406	UNITED HEALTHCARE OF TENNESSEE, INC.	1, 162	6. 88	8	8	0	0.00	0.00
H4454	HEALTHSPRING, INC.	35, 178	2. 36	83	83	20	0. 57	20. 48
H4456	JOHN DEERE HEALTH PLAN, INC.	23, 718	2. 70	64	64	14	0. 59	21. 88
H4461	CARITEN HEALTH PLAN IN	24, 555	5. 29	130	130	12	0. 49	9. 23
H5214	HUMANA INSURANCE COMPANY	2	0.00	0	-	_	_	_
H5400	UNITED HEALTHCARE INS. COMPANY, INC.	1, 839	2. 18	4	4	1	0. 54	25.00
H5401	UNITED HEALTHCARE INSURANCE COMPANY	2,579	1. 16	3	3	2	0. 78	33. 33
H5402	QUALITY HEALTH PLANS, INC.	5,050	0. 79	4	4	0	0.00	0.00
H5404	UNI VERSAL HEALTH CARE, INC.	11, 203	3. 84	43	43	13	1. 16	23. 26
H5407	CITRUS HEALTH CARE, INC.	432	0.00	0	_	_	_	_
H5410	LEON MEDICAL CENTERS HEALTH PLANS, IN	5, 116	0. 78	4	4	0	0.00	0.00
H5411	DOCTORCARE, INC.	2, 401	0.00	Ó		_	_	-
H5413	LIFEMASTERS SUPPORTED SELFCARE, INC.	10, 342	0. 10	1	1	0	0.00	0.00
H5414	AETNA HEALTH INC.	0	-	1	1	1	_	100.00
H5415	HUMANA HEALTH INSURANCE COMPANY OF FL	540	5. 56	3	3	1	1. 85	33. 33
H5417	UNITED HEALTHCARE INSURANCE COMPANY	2, 463	0.00	Ō	_	_	_	-
H5420	MEDICA HEALTHCARE PLANS, INC.	3, 541	0.00	Ō	_	_	_	_
H9011	UNITED HEALTHCARE OF FLORIDA INC.	6, 770	2. 07	14	14	0	0.00	0.00
		-,						

------ Regi on=05: CHI CAGO ------

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1406	HUMANA HEALTH PLAN, INC.	34, 987	3. 32	116	116	20	0. 57	11. 21
H1407	HUMANA INSURANCE COMPANY	1, 804	0. 55	1	1	1	0. 55	100.00
H1408	OSF HEALTHPLANS, INC.	7, 180	1. 67	12	12	1	0. 14	8. 33
H1412	COVENTRY HEALTH AND LIFE INS. COMPANY	582	5. 15	3	3	1	1. 72	0.00
H1415	HEALTHSPRING, INC.	1, 782	1. 68	3	3	0	0.00	0.00
H1416	HARMONY HEALTH PLAN OF ILLINOIS, INC.	260	0.00	0	-	-	-	-
H1417	HEALTH ALLIANCE MEDICAL PLANS	32	0.00	0	-	-	-	-
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	5, 680	0.00	0	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7, 968	2. 26	18	18	4	0. 50	16. 67
H1468	OSF HEALTHPLANS, INC.	1, 978	1. 01	2	2	0	0.00	0.00
H1472	JOHN DEERE HEALTH PLAN, INC.	16, 101	2. 55	41	41	5	0. 31	9. 76
H1508	ADVANTAGE HEALTH SOLUTIONS, INC.	1, 506	3. 98	6	6	4	2. 66	66. 67
H1553	THE M PLAN, INC.	7, 477	1. 47	11	11	3	0. 40	18. 18
H1555	ARNETT HMO	4, 511	2.88	13	13	7	1. 55	30. 77

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

------ Regi on=05: CHI CAGO ------(conti nued)

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	per 1,000 Members	Recons Overturned
H1558 H1805	WELBORN HEALTH PLAN ANTHEM HEALTH PLANS OF KENTUCKY, INC.	4, 430 148	3. 39 6. 76	15 1	15 1	6	1. 35 0. 00	33. 33 0. 00
H1849 H2312	ANTHEM HEALTH PLANS OF KENTUCKY, INC. HEALTH ALLIANCE PLAN OF MICHIGAN	9, 935 16, 502	1. 21 1. 58	12 26	12 26	3	0. 30 0. 18	8. 33 7. 69
H2318 H2354	HEARTY FORD HEALTH SYSTEM HEALTHPLUS OF MICHIGAN	182 4, 460	0. 00 0. 90	0	- 4	- 0	0. 18	7.0 7 - 0.00
П2334	HEALTHPLUS OF WITCHTGAN	4, 460	0. 90	4	4	U	0.00	0.00

H2406 H2407	UNITED HEALTHCARE INSURANCE COMPANY UCARE MINNESOTA	1, 761 213	0. 57 0. 00	1	1	0	0.00	0.00
H2407	UNITED HEALTHCARE INSURANCE COMPANY	1, 918	0.00	0	-	-	-	-
H2450	MEDICA INSURANCE COMPANY	34, 332	0.70	24	24		0. 12	16. 67
H2456	UCARE MINNESOTA	2, 284	0.70	0	24	4	0.12	10.07
H2457	METROPOLITAN HEALTH PLAN	343	0.00	Ŏ	_	_		
H2458	MEDICA	2, 386	0.00	0	_	_		
H2459	UCARE MI NNESOTA	28, 512	1. 40	40	40	1	0. 14	7. 50
H2461	FIRST PLAN OF MINNESOTA	1, 407	0.00	0	-	-	0. 14	7.30
H2462	HEALTHPARTNERS	23, 002	1. 78	41	41	0	0.00	0.00
H3613	CONCORDI A CARE	235	0.00	70	71	-	0.00	0.00
H3614	TRI HEALTH SENI ORLI NK	280	0.00	ñ	_	_	_	
H3616	UNITED HEALTHCARE INS. COMPANY, INC.	816	0.00	ñ	_	_	_	_
H3617	UNITED HEALTHCARE INS. COMPANY, INC.	175	0.00	ň	_	_	_	_
H3618	COMMUNITY INSURANCE COMPANY	780	0.00	ŏ	_	_	_	_
H3619	HUMANA I NSURANCE COMPANY	572	0.00	Ŏ	_	_	_	_
H3653	PARAMOUNT CARE INC	16, 163	2. 17	35	35	6	0. 37	11. 43
H3655	COMMUNITY INSURANCE COMPANY	76, 607	1. 29	99	99	19	0. 25	16. 16
H3657	QUALCHOI CE HEALTH PLAN	4, 645	4. 95	23	23	5	1. 08	17. 39
H3659	UNITED HEALTHCARE OF OHIO, INC.	42, 444	1. 46	62	62	7	0. 16	9. 68
H3660	SUMMACARE INC.	10, 469	5. 06	53	53	12	1. 15	18. 87
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	16, 070	4. 04	65	65	7	0.44	9. 23
H3668	MT. CARMEL HEALTH PLAN, INC.	18, 388	0. 49	9	9	Ó	0.00	0.00
H3672	HOMETOWN HEALTH PLAN	6, 344	5. 04	32́	32́	11	1. 73	31. 25
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	6, 870	1. 60	11	11	5	0.73	45. 45
H5204	COMMUNITY LIVING ALLIANCE	203	4. 93	1	1	Õ	0.00	0.00
H5206	COMMUNITY HEALTH PARTNERSHIP, INC.	598	0. 00	Ó	<u>.</u>	-	-	-
H5207	COMMUNITY CARE ORGAN. OF MILWAUKEE	360	2. 78	1	1	0	0.00	0.00
H5209	ELDER CARE OF DANE COWI PARTNERSHIP	460	2. 17	i	i	Õ	0.00	0.00
H5211	SECURITY HEALTH PLAN OF WISCONSIN, IN	8, 432	2. 85	24	24	5	0.59	12. 50
H5212	COMMUNITY CARE ORGANIZATION, INC.	461	0.00	0		-	-	-
H5215	NETWORK HEALTH INSURANCE CORPORATION	946	0.00	Õ	_	_	_	_
H5253	UNITED HEALTHCARE OF WISCONSIN, INC	9, 767	1. 95	19	19	1	0. 10	5. 26
H5254	NETWORK HEALTH PLAN	3, 536	1. 13	4	4	Ò	0.00	0.00
		0,000		•	•	-	0.00	0.00

Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	10, 184	3. 44	35	35	7	0. 69	20.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5, 613	1. 78	10	10	0	0.00	0.00
H6140	WABASH MEM. HOSPITAL	1, 785	0.00	0	-	_	_	-
H6141	SIDNEY HILLMAN HC	1, 284	0.00	0	-	_	_	-
H6142	UNION HEALTH SERVICES, INC.	1, 220	0.00	0	-	-	=	-
H6143	UNION MEDICAL CENTER	211	0.00	0	-	-	=	-
H6360	KAISER FOUNDATION HP OF OHIO	22, 865	1.44	33	32	3	0. 13	6. 25
H9005	GROUP HEALTH PLAN, INC.	11, 028	3. 72	41	41	1	0. 09	2.44

------ Regi on=06: DALLAS ------

Contract	мсо	Mi d-Yr Enrol l	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1716	HUMANA INSURANCE COMPANY	258	11. 63	3	3	0	0.00	0.00
H1901	TENET CHOICES, INC.	453	4.42	2	2	0	0.00	0.00
H1902	CORSOLUTIONS, INC.	663	0.00	0	-	-	-	-
H1903	WELLCARE OF LOUISIANA, INC.	806	0.00	0	-	-	-	-
H1905	HUMANA HLTH BENEFIT PLN OF LOUISIANA	28	35. 71	1	1	0	0. 00	0.00
H1906	HUMANA HEALTH BENEFIT PLAN OF LA, INC	2	1000.0	2	2	0	0.00	0.00
H1951	HUMANA HEALTH BENEFIT PLAN OF LOUISIA	35, 662	2. 58	92	92	8	0. 22	8. 70
H1961	TENET CHOICES, INC.	35, 170	2. 73	96	96	7	0. 20	6. 25
H2228	UNITED HEALTHCARE INSURANCE COMPANY	6, 260	0.00	0	-	-	-	-
H3204	PRESBYTERIAN HEALTH PLAN	17, 154	2. 51	43	43	0	0.00	0.00
H3251	LOVELACE HEALTH PLAN, INC.	24, 796	2. 14	53	53	11	0.44	15. 09
H3706	GLOBALHEALTH, INC.	2, 797	0.00	0	-	_	-	-
H3749	PACIFICARE OF OKLAHOMA, INC.	15, 879	3. 97	63	63	6	0. 38	3. 17
H3755	COMMUNITY CARE HMO, INC	23, 420	6. 11	143	143	9	0. 38	6. 29

H4506 H4510 H4513	SELECTCARE OF TEXAS, L.L.C. HUMANA HEALTH PLAN OF TEXAS, INC. TEXAS HEALTHSPRING I. LLC	22, 216 22, 635 25, 241	2. 43 2. 34 7. 01	54 53 177	54 53	8 2	0. 36 0. 09 0. 44	11. 11 3. 77 6. 21
H4514	EVERCARE OF TEXAS, LLC	4, 288	7. 01 1. 40	6	6	0	0. 44	0.21
H4517	AMARILLO MULTISVC CTR FR THE AGING IN	123	0.00	Ö	-	-	-	-
H4518	BIENVIVIR SENIOR HEALTH SERVICES	741	0.00	0	-	-	-	-
H4519	XL HEALTH, INC.	9, 740	0.00	0	-	-	-	-
H4520	HUMANA INSURANCE COMPANY	619	17. 77	11	11	0	0.00	0.00
H4521	VALLEY BAPTIST HEALTH PLAN, INC.	11	181. 82	2	2	0	0.00	0.00
H4556	CONSOLIDATED ASSOC OF RAILROAD EMPLOY	6, 492	0.00	0	-	-	-	-

Center for Health Dispute Resolution

TABLE 5A - 2005

Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

Regi on=06: DALLAS -----(conti nued)

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4564	SCOTT AND WHITE HEALTH PLAN	23, 991	0. 58	14	14	0	0. 00	0. 00
H4590	PACIFICARE OF TEXAS, INC.	93, 554	3. 90	365	365	21	0. 22	5. 75
H5213	TOTAL COMMUNITY CARE, L.L.C.	218	0. 00	0	-	-	-	-

Contract	MCO	Mi d-Yr Enrol I	Rate/ 1, 000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1413	LINETED HEALTHCADE INC. COMPANY INC.	2 220	0.73	2	2	0	0.00	0.00
H1651	UNITED HEALTHCARE INS. COMPANY, INC. MEDICAL ASSOCIATES HEALTH PLAN, INC.	3, 230 4, 977	0. 62 1. 61	2	2	0	0. 00 0. 60	0. 00 37. 50
				0	0	3	0.80	37.30
H1714	VIA CHRISTI OUTREACH PGRM. ELDERS, IN	150	0.00	Ų		Ξ		
H1715	COVENTRY HEALTH AND LIFE INS. COMPANY	739	5. 41	4	4	0	0. 00	0.00
H1717	UNITED HEALTHCARE INSURANCE COMPANY	849	0.00	0	-	_	-	-
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	146	0.00	0	-	_	_	-
H2610	ESSENCE INC.	1, 811	2. 76	5	5	0	0.00	0.00
H2611	PREMIER HEALTH INSURANCE COMPANY, INC	47	0.00	Ō	_	_	-	-
H2649	HUMANA HEALTH PLAN, INC.	20, 866	3. 16	66	66	3	0. 14	4. 55
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55, 019	1.00	55	54	5	0.09	9. 26
H2663	GROUP HEALTH PLAN, INC.	18, 011	5. 66	102	100	13	0. 72	13. 00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	21, 580	1. 95	42	42	7	0. 32	9. 52
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	13, 258	5. 96	79	79	20	1. 51	24.05
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	7, 485	0. 94	7	, <u>,</u>	_3	0.40	50.00
H2803	UNITED HEALTHCARE INSURANCE COMPANY	3, 524	0. 57	,	2	ŏ	0. 40	0.00
				2	4	0		
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	2, 106	1. 90	4	4	ı	0. 47	25. 00
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1, 568	0.00	0	-	-	-	-

------ Regi on=08: DENVER ------

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0602 H0609 H0613 H0620	ROCKY MOUNTAIN HEALTH PLANS PACIFICARE OF COLORADO, INC TOTAL LONGTERM CARE, INC. UNITED HEALTHCARE INSURANCE COMPANY	23, 023 53, 510 983 2, 455	2. 91 4. 47 0. 00 0. 00	67 239 0	67 239 -	11 14 -	0. 48 0. 26 -	14. 93 5. 44 -

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 5A - 2005

Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

Region=08: DENVER (continued)

29

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0621	COLORADO ACCESS	406	2. 46	1	1	0	0.00	0.00
H0630	KAISER FOUNDATION HP OF CO	58, 319	2.07	121	121	7	0. 12	4. 13
H0657	HMO HEALTH PLANS, INC.	666	0.00	0	-	_	_	_
H2701	NEW WEST HEALTH SERVICES	39	0.00	0	-	-	=	-
H3503	HEART OF AMERICA HMO	594	0.00	0	-	-	=	-
H4604	UNITEDHEALTHCARE OF UTAH, INC.	1, 242	2.42	3	3	0	0.00	0.00
H4605	REGENCE BLUECROSS BLUESHIELD OF UT	38	0.00	0	-	-	_	-
H4650	DESERET HEALTHCARE TRUST	3, 927	0.00	0	-	-	_	-
H4652	UNION PACIFIC RR EMPLOYES HEALTH SYS	12, 191	0.00	0	-	-	-	-

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0302	SUN HEALTH MEDISUN, INC.	17, 333	9. 35	162	162	8	0.46	4. 94
H0303	PACIFICARE OF ARIZONA, INC	108, 827	5. 07	552	551	42	0. 39	5. 44
H0307	HUMANA HEALTH PLAN, INC.	15, 574	7. 19	112	112	12	0. 77	10. 71
H0313	PACIFICARE OF ARIZONA	739	4. 06	3	3	0	0. 00	0.00
H0314	HEALTH NET LIFE INSURANCE CO	-	-	7	7	2	-	14. 29
H0315	UNITED HEALTHCARE INSURANCE COMPANY	221	0.00	0	-	-	-	-
H0316	UNITEDHEALTHCARE OF ARIZONA INC	1, 492	0. 67	1	1	0	0. 00	0.00
H0317	HUMANA INSURANCE COMPANY	103	0.00	0	-	-	-	-
H0319	UNITED HEALTHCARE INSURANCE COMPANY	1, 635	0.00	0	-	-	-	-
H0351	HEALTH NET OF ARIZONA, INC.	30, 689	5. 93	182	182	22	0. 72	9.34
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	32, 614	4. 11	134	134	11	0. 34	2. 99
H0357	EVERCARE ARI ZONA	· -	-	1	1	0	-	0.00
H0502	CONTRA COSTA HEALTH PLAN	998	2.00	2	2	0	0. 00	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	54, 773	7. 94	435	435	51	0. 93	9. 66
H0523	AETNA HEALTH OF CALIFORNIA, INC.	26, 147	5. 09	133	133	7	0. 27	4. 51
H0524	KAISER FOUNDATION HP, INC.	660, 823	2. 01	1, 325	1, 322	164	0. 25	8. 55
H0532	WESTERN HEALTH ADVANTAGE	2, 082	9. 13	19	19	2	0. 96	10. 53
H0538	UNI VERSAL CARE	5, 485	5. 83	32	32	3	0. 55	9. 38
H0540	UNICARE LIFE & HEALTH INS. COMPANY	32, 456	0.00	0	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORPORATION	242	4. 13	1	1	0	0.00	0.00
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	358, 234	6. 64	2, 380	2, 379	206	0. 58	6. 56
H0544	CAREMORE INSURANCE SERVICES	3, 692	12. 73	47	47	6	1. 63	12.77
H0545	INTER VALLEY HEALTH PLAN, INC.	12, 819	3. 51	45	45	5	0. 39	8. 89

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Center for Health Dispute Resolution

TABLE 5A - 2005 Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

Regi on=09: SAN FRANCI SCO ------(conti nued)

Contract	мсо	Mi d-Yr Enrol l	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0562	HEALTH NET_OF CA	94, 093	5. 95	560	560	73	0. 78	10. 18
H0564	BLUE CROSS OF CALIFORNIA	30, 569	4. 61	141	141	11	0. 36	6. 38
H0571	CHINESE COMMUNITY HEALTH PLAN	4, 827	3. 31	16	16	0	0.00	0.00
H1200	KAISER FOUNDATION HP, INC.	831	2. 41	2	2	1	1. 20	50.00
H1230	KAISER FOUNDATION HP, INC.	21, 030	1. 14	24	23	5	0. 24	21.74
H1251	HAWALI MED. SRVC. ASSN.	38, 249	0. 10	4	4	1	0. 03	25.00
H2903	PACIFICARE OF NEVADA, INC.	112	44.64	5	5	0	0.00	0.00
H2931	HEALTH PLAN OF NEVADA, INC.	1, 831	6. 01	11	10	0	0.00	0.00
H2949	PACIFICARE OF NEVADA, INC	25, 850	5. 92	153	152	12	0. 46	7.24
H2960	HOMETOWN HEALTH PLAN	4, 936	1. 62	8	8	1	0. 20	12.50
H2961	HEALTH PLAN OF NEVADA	52, 784	4. 26	225	225	28	0. 53	9. 78
H5403	ON LOK SENIORHEALTH	900	0.00	0	-	-	=	-
H5405	CENTER FOR ELDERS INDEPENDENCE	275	0.00	0	-	-	_	-
H5406	SUTTER HEALTH SACRAMENTO SIERRA REGIO	208	0.00	0	-	-	=	-
H5408	SENI ORCO. I NC.	4, 260	0.00	0	-	-	=	-
H5419	BLUE CROSS OF CALIFORNIA	1, 207	1. 66	2	1	0	0.00	0.00
H5425	SCAN HEALTH PLAN	693	17. 32	12	12	2	2. 89	16. 67
H6050	KAISER FOUNDATION HP, INC.	2, 865	4. 19	12	12	1	0. 35	8. 33
H6052	KAISER FOUNDATION HP, INC.	10, 409	2. 21	23	23	4	0. 38	13. 04

H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	808	0. 00	0	-	-	-	-
H9016	UHP HEALTHCARE	11, 216	2. 32	26	26	1	0. 09	3. 85
H9104	SCAN HEALTH PLAN	71, 357	8. 17	583	583	59	0. 83	8. 23

------ Regi on=10: SEATTLE ------

Contract	мсо	Mi d-Yr Enrol I	Rate/ 1,000	Recons Recei ved 2005	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1304	REGENCE BLUE SHIELD OF IDAHO	28	0.00	0	_	_	_	_
H1349	REGENCE BLUESHIELD OF IDAHO.	3, 447	1. 45	5	5	0	0.00	0.00
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES.	13, 415	2.76	37	37	3	0. 22	5. 41
H3805	PACIFICARE OF OREGON, INC.	23, 024	4.47	103	103	9	0. 39	8. 74
H3806	HEALTH NET LIFE INSURANCE COMPANY	14, 345	2.44	35	35	2	0. 14	2.86
H3809	PROVIDENCE HEALTH SYSTEM - OREGON	639	0.00	0	_	_	_	_
H3810	MID ROUGE INDEPENDENT PHYSICIAN ASSOC	94	0.00	0	-	-	_	-
H3811	SAMARITAN HEALTH PLANS, INC.	236	0.00	0	_	_	_	_
H3814	ATRIO HEALTH PLANS	0	-	1	1	0	_	0.00
H3817	REGENCE BLUECROSS BLUESHIELD OF OR	57	17. 54	1	1	0	0.00	0.00

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Center for Health Dispute Resolution

TABLE 5A - 2005
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2005, and Rate of Overturns per 1,000 Members by Region and Plan

		Mi d-Yr	Rate/	Recons Recei ved	Recons	Recons	Rate Overturn per 1,000	Percent Recons
Contract	MCO	Enrol I	1, 000	2005	Completed	0verturned	Members	Overturned
H3851	REGENCE BLUE CROSS BLUE SHIELD OF ORE	34, 628	0. 35	12	12	0	0.00	0.00
H3856	REGENCE BLUE CROSS BLUE SHIELD OF ORE	23, 684	1. 48	35	35	7	0. 30	14. 29
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	9, 622	9. 46	91	91	18	1. 87	17. 58
H5005	PACIFICARE OF WASHINGTON, INC.	41, 177	4.35	179	179	13	0. 32	3. 35
H5006	STERLING LIFE INSURANCE COMPANY	28, 105	5. 23	147	146	22	0. 78	10. 96
H5007	PROVI DENCE HEALTH SYSTEM	206	0.00	0	-	_	_	_
H5009	REGENCE BLUESHI ELD	12	0.00	0	-	_	_	_
H5050	GROUP HEALTH COOPERATIVE	58, 920	2. 97	175	175	22	0. 37	9. 71
H5416	ARCADIAN HEALTH PLAN	585	0.00	0	-	_	_	_
H9003	KAISER FOUNDATION HP OF THE N W	45, 633	2. 17	99	99	6	0. 13	5. 05
H9047	PROVI DENCE HEALTH PLAN	33, 596	4.82	162	161	32	0. 95	16. 77
H9103	KAISER FOUNDATION HP OF THE N W	5, 105	4. 11	21	21	1	0. 20	4.76
TOTAL		5, 793, 667	3. 68	21, 334	21, 289	2, 683	0.46	10. 54

69, 110

2. 73

H3307

OXFORD HEALTH PLANS (NY) INC.

33

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

Contract	t MCO	Jul 2005	Rate/ 1,000	Recons Recor Received Not Ye 2005 Decide	t Recons	% Uphl d	Recons Overturned	% Overt	Recons Partially Overturned		Recons Di smi ssed	% Dismiss	Recons Wi thdrawn	% WthDr	
H0710 H0712	UNITED HEALTHCARE INSURANCE COMPANY FIRST CHOICE HEALTH PLANS OF CT, INC.	741 104	0. 00 0. 00	0 - 0 -	-	- -	-	 -	-	-	-	-	-	-	
H0752	OXFORD HEALTH PLANS (CT), INC.	1, 341	5. 97	8 0	2	25.00	5	62.50	0	0.00	1	12.50	0	0.00	
H0755	HEALTH NET OF CONNECTIOUT	26, 629		26 0	18	69. 23	3	11. 54	4	15. 38	0	0.00	1	3.85	
H2204 H2206	HARVARD PILGRIM HEALTH CARE OF NEW EN HARVARD PILGRIM HEALTH CARE	1, 102 33, 656	0. 00 0. 51	0 - 17 0	- 11	- 64. 71	- 6	- 35. 29	- 0	0. 00	- 0	0.00	0	0. 00	
H2218	HARBOR HEALTH SERVICES	197	0. 31	0 -	- 11	- 04. / 1	-	33. 29	-	0.00	-	0.00	-	0.00	
H2219	FALLON COMMUNITY HEALTH PLAN	204	0.00	0 -	_	_	_	_	_	_	_	_	_	_	
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	115 112 319	0.00	0 -	-	-	-	-	-	-	-	-	-	-	
H2221	ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIA	112	0.00	0 -	-	-	-	-	-	-	-	-	-	-	
H2222 H2223				0 - 0 -	-	-	-	-	-	-	-	-	-	-	
H2224	ELDER SVC PLN/E BOSTON HEALTH CENTER SENIOR WHOLE HEALTH, LLC	307 526	0.00	0 -	_	_	_	_	_	_	_		_	_	
H2225	COMMONWEALTH CARE ALLIANCE, INC.	307 526 314	0.00	0 -	_	_	_	_	_	_	_	_	_	_	
H2226	UNI TED HEALTH GROUP	605	0. 00	Ō -	-	-	-	-	-	-	_	-	_	_	
H2256	TUFTS ASSOCIATED HMO, INC.	53, 124		28 0 12 0			2	7. 14	0	0.00	1	3. 57	2	7. 14	
H2261	BLUE CROSS & BLUE SHI ELD-MASSACHUSETT	33, 297	0. 36	12 0	11	91.67	1	8. 33	0	0.00	0	0.00	0	0.00	
H4102 H4152	UNITED HEALTH PLANS OF NEW ENGLAND, I COORDINATED HEALTH PARTNERS	17, 349 40, 325		2 0 30 0	27	50.00 90.00		50. 00 3. 33	0 2	0. 00 6. 67	0 0	0. 00 0. 00	0 0	0. 00 0. 00	
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	32, 412		40 0		47. 50		25. 00	5	12. 50		7. 50	3	7. 50	
,	THE ESTATE OF THE PROPERTY OF	02,2	20	.0	.,	00		20.00	· ·	.2.00	ŭ	7.00	Ü	,,,,,	
				Regi on=0	2: NEW YO)RK									
				Dogges Dogge					Doggoog						
			Rate/	Recons Recor Received Not Ye		%	Recons	%	Recons Partially	%	Recons	%	Recons	%	
Contract	t MCO	Jul 2005					0verturned	0vert	Overturned					WthDr	
					·	•									
H0102 H0103	UNITED HEALTHCARE INSURANCE COMPANY UNITED HEALTHCARE INS. COMPANY, INC.	500	0. 00 0. 00	0 - 0 -	-	-	-	-	-	-	-	-	-	-	
H0706	AETNA HEALTH INC.	20 276	0.00	0 -				_	_	_		_	_	_	
H3107	OXFORD HEALTH PLANS (NJ), INC.	7, 457	2. 55	19 0	13	68. 42	4	21. 05	0	0.00	1	5. 26	1	5. 26	
H3108	AETNA HEALTH INC.	6, 477	2. 01	13 0	5	38. 46		30.77	Ŏ	0.00	4	30. 77	Ó	0.00	
H3109	HORIZON HEALTHCARE OF N.J. INC.	50, 407	0.38	19 0	14	73. 68		26. 32	0	0.00	0	0.00	0	0.00	
H3152	AETNA HEALTH, INC.	21, 244	1. 69	36 0		63.89		11. 11	1	2. 78	8	22. 22	0	0.00	
H3154 H3156	HORIZON HEALTHCARE OF NEW JERSEY, INC AMERIHEALTH HMO INC	8, 283 2, 332	5. 67	47 0 0 -	22	46. 81	21	44. 68	1	2. 13	1	2. 13	2	4. 26	
H3164	AMERICHOICE OF NEW JERSEY, INC	2, 332 1, 913	0.00	0 -	_	_	_	-	_	_	_	-	_	_	
H3304	EXCELLUS HEALTH PLAN, INC.		0.00	0 -	_	_	_	_	_	_	_	-	_	_	
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	55, 907		33 0	19	57. 58	10	30.30	3	9.09	0	0.00	1	3.03	
H3307	OXEORD HEALTH PLANS (NY) LNC	69, 110	2 73	189 0	135	71 43	32	16 93	0	0 00	18	9 52	4	2 12	

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32

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------ Regi on=02: NEW YORK ------(continued)

189

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					Recons				Recons						
			Rate/	Recei ved No	ot Yet Recons	%	Recons	%	Partially	%	Recons	%	Recons	%	
Cor	itract MCO	Jul 2005	1,000	2005 De	ecided Upheld	Uphl d (Overturned	0vert	Overturned	Prt0v I	Di smi ssed	Di smi ss	Wi thdrawn	WthDr	
					·	•									
H3	3312 AETNA HEALTH INC.	13, 528	2. 51	34	0 18	52. 94	8	23.53	1	2. 94	6	17. 65	1	2.94	
H3	3314 HIP OF GREATER NEW YORK	3, 441	0.00	0		-	_	-	-	-	-	-	-	-	
H3	3321 INDEPENDENT LIVING SRVCS OF CENTRAL N	304	0.00	0		-	_	-	-	-	-	-	-	-	
H3	3322 SENIOR CARE CONNECTION, INC.	77	0.00	0		-	-	-	-	-	-	-	-	-	
H3	323 GROUP HEALTH INCORPORATED	5, 041	1. 19	6	0 4	66. 67	2	33. 33	0	0.00	0	0.00	0	0.00	
H3	3324 HEALTHNOW NEW YORK, INC.	3, 432	0.58	2	0 1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	
H3	3325 MANAGED HEALTH INC.	44	0.00	0		-	-	-	-	-	-	-	-	-	
H3	326 UNITED HEALTHCARE INS. COMPANY OF NY,	854	0.00	0		_	-	-	_	-	_	-	_	-	

H3327	TOUCHSTONE HEALTH PARTNERSHIP	238	0.00	0	-	_	-	_	-	_	-	_	-	-	-
H3328	NEW YORK STATE CATHOLIC HLTH PLAN INC	145	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3329	COMPREHENSIVE CARE MANAGEMENT CORP.	1, 353	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3330	HIP OF GREATER NEW YORK	121, 890	0. 57	70	0	44	62.86	17	24. 29	6	8. 57	1	1. 43	2	2. 86
H3331	INDEPENDENT LIVING FOR SENIORS	323	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3333	AMERICAN PROGRESSIVE LIFE/HLTH INS.	2, 877	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3335	EXCELLUS HEALTH PLAN, INC.	3, 893	1. 03	4	0	1	25.00	2	50.00	1	25.00	0	0. 00	0	0.00
H3336	NEI GHBORHOOD HEALTH PROVI DERS LLC	642	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3342	EMPIRE HEALTHCHOICE ASSURANCE, INC.	-	-	1	0	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3351	EXCELLUS HEALTH PLAN, INC.	42, 506	1. 04	44	0	35	79. 55	9	20. 45	0	0.00	0	0.00	0	0.00
H3356	EXCELLUS HEALTH PLAN, INC.	9, 944	0.00	Ō	-	-		-		-		-		-	
H3359	MANAGED HEALTH, INC.	27, 131	0. 29	8	0	3	37. 50	2	25.00	1	12.50	2	25.00	0	0.00
H3361	WELLCARE_OF NEW YORK, INC.	3, 827	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3362	INDEPENDENT HEALTH ASSOC.	28, 718	0. 28	8	0	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H3366	HEALTH NET OF NY	6, 000	0. 67	4	0	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H3370	EMPIRE HEALTHCHOICE HMO, INC.	59, 547	5. 29	315	0	157	49.84	143	45. 40	6	1. 90	2	0. 63	7	2. 22
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	10, 189	0.00	0	-	-		-		-		-		-	
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	38, 830	0. 18	7	0	5	71. 43	1	14. 29	0	0.00	0	0.00	1	14. 29
H3387	AMERICHOICE OF NEW YORK, INC	2, 123	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	10, 481	0. 67	7	0	4	57. 14	1	14. 29	2	28. 57	0	0.00	0	0.00
H4003	MMM HEALTHCARE, INC.	94, 492	0. 02	2	0	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4004	PREFERRED MEDICARE CHOICE, INC.	15, 564	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H4005	TRI PLE-S, I NC.	4, 537	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H4006	MCS LIFE INSURANCE COMPANY	10, 717	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H4007	HUMANA HEALTH PLANS OF PUERTO RICO IN	197	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H6331	BORO MEDICAL CENTER	3, 119	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	4, 105	0.00	0	-	. =		=		Ξ		-		-	
H9101	ELDERPLAN, INC SHMO	14, 960	1. 47	22	0	10	45. 45	9	40. 91	2	9. 09	0	0. 00	1	4. 55

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

				Regi	on=03: I	PHI LADEL	.PHIA -								
Contract	MCO	Jul 2005	Rate/ 1,000	Recons Recei ved 2005	Not Yet	Recons Uphel d	% Uphl d	Recons Overturned		Recons Partially Overturned	% Prt0v		% Dismiss	Recons Wi thdrawn	% WthDr
90091 H2108 H2109 H2110	UNITED MINE WORKERS OF AMERICA ELDER HEALTH MARYLAND HMO, INC. HOPKINS ELDERPLUS AETNA HEALTH INC.	46, 808 6, 165 138 4, 505	0. 00 0. 00 0. 00 0. 89	0 0 0 4	- - 0	- - - 2	- - 50. 00	- - - 0	- - 0. 00	- - - 0	- - 0. 00	- - - 2	- - 50. 00	- - - 0	- - 0. 00
H2111 H2112 H2150 H3112 H3615	UNITED HEALTHCARE INSURANCE COMPANY AETNA HEALTH INC. (MARYLAND) KAISER FNDN HP OF THE MID-ATLANTIC ST AMERIHEALTH HMO_INC COVENTRY HEALTH AND LIFE INS. COMPANY	3, 017 353 30, 751 114 6, 093	0. 00 2. 83 0. 62 0. 00 0. 00	0 1 19 0	0 0 -		100. 00 57. 89	0 2 -	0. 00 10. 53	0 3 -	0. 00 15. 79	0 0 -	0. 00 0. 00 -	0 3 -	0. 00 15. 79
H3907 H3908 H3909 H3912	UPMC HEALTH PLAN TRUSTES OF THE UNIVERSITY OF PENNSYL INDEPENDENCE BLUE CROSS UNITED HEALTHCARE INSURANCE COMPANY	22, 875 201 25, 025 627	0. 04 0. 00 0. 76 0. 00	1 0 19 0	0 - 0 -	1 - 13 -	100.00	0 - 1 -	0. 00 - 5. 26 -	0 - 1 -	0. 00 - 5. 26 -	0 - 3 -	0. 00 - 15. 79 -	0 - 1 -	0. 00 - 5. 26 -
H3913 H3914 H3915 H3916 H3917	UPMC HEALTH BENEFITS, INC. AETNA HEALTH INC. HEALTH ASSURANCE PENNSYLVANIA, INC. HIGHMARK, INC. PITTSBURGH CARE PARTNERSHIP, INC.	714 4, 135 36 6, 125 200	0. 00 0. 73 0. 00 0. 49 0. 00	0 3 0 3	0 - 0	1 - 2	33. 33 - 66. 67	- 0 - 1	0.00	- 0 - 0	0.00	2 - 0	66. 67 0. 00	0 - 0	0.00
H3918 H3920 H3931 H3949	LIVING INDEPENDENCE FOR THE ELDERLY THREE RIVERS HEALTH PLANS, INC. AETNA HEALTH INC ELDER HEALTH OF PA, INC.	196 41 24, 052 6, 616	0. 00 0. 00 1. 50 0. 15	0 0 36 1	- - 0 0	- - 17 1	- - 47. 22 100. 00	- - 7 0	- - 19. 44 0. 00	- - 3 0	8. 33 0. 00	- - 9 0	25. 00 0. 00	- - 0 0	- 0. 00 0. 00
H3952 H3954 H3957 H3959	KEYSTONE HEALTH PLAN EAST, INC. GEISINGER HEALTH PLAN KEYSTONE HEALTH PLAN WEST, INC. HEALTHAMERICA PENNSYLVANIA, INC.	133, 034 34, 238 185, 818 34, 947	0. 83 0. 18 1. 35 0. 23	110 6 251 8	0 0 0	3 210 4	71. 82 50. 00 83. 67 50. 00	12 2 26 3	10. 91 33. 33 10. 36 37. 50	5 0 2 0	4. 55 0. 00 0. 80 0. 00	11 0 13 0	10. 00 0. 00 5. 18 0. 00	3 1 0 1	2. 73 16. 67 0. 00 12. 50
H3962 H3964 H3972 H4103 H4906	KEYSTONE HEALTH PLAN CENTRAL, INC. HEALTH PARTNERS OF PHILADELPHIA INC AMERICHOICE OF PENNSYLVANIA, INC UNITED HEALTHCARE INS. COMPANY, INC. C & O EMPLOYEES' HOSPITAL ASSOCIATION	19, 377 13, 720 6, 532 541 2, 662	1. 45 0. 36 0. 15 0. 00 0. 00	28 5 1 0	0 0 0 -	2	71. 43 40. 00 100. 00	4 3 0 -	14. 29 60. 00 0. 00	2 0 0 -	7. 14 0. 00 0. 00 -	0 0 0 -	0. 00 0. 00 0. 00	2 0 0 -	7. 14 0. 00 0. 00
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2, 311	0.00	ő	-	-	-	-	-	-	-	-	-	-	-

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Recons Recons Recons % Partially Received Not Yet Recons Recons % Recons % Rate/ Recons Contract MCO Jul 2005 2005 Decided Upheld Upheld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn WthDr 1,000 HO150 HEALTHSPRING OF ALABAMA, INC. 0.00 16, 238 0.12 2 0 Ω 50.00 50.00 0.00 0 0.00

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

Contract	t MCO	Jul 2005	Rate/ 1,000	Recons Rec Received Not 2005 Deci		% Uphld (Recons Overturned		Recons Partially verturned	% PrtOv D	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	31, 233	0.00			-	-	-	-	-	-	-	-	-
H0154 H1010	VIVA HEALTH, INC. CAPITAL HEALTH PLAN, INC.	15, 741 5, 660	0. 32 0. 18		0 3 0 1	60. 00 100. 00	2	40. 00 0. 00	0	0. 00 0. 00	0	0. 00 0. 00	0	0. 00 0. 00
H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, IN	17, 153	0.00	o X		-	-	-	-	-	-	-	-	-
H1016	AV-MED HEALTH PLAN INC	18, 949	0. 21	4 (100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019	CAREPLUS HEALTH PLANS, INC.	49, 676	0. 28		8 0	57. 14	5	35. 71	0	0.00	0	0.00	1	7. 14
H1021	HEALTH OPTIONS, INC	193	0.00	0		-	-	-	-	-	-	-	-	-
H1026 H1032	HEALTH OPTIONS, INC WELL CARE HMO, INC.	22, 732 53, 037	0. 48 0. 09		0 7 0 4	63. 64 80. 00	3 1	27. 27 20. 00	0	0. 00 0. 00	0	9. 09 0. 00	0	0. 00 0. 00
H1032	AMERICA'S HEALTH CHOICE MEDICAL PLAN	16, 109	0.09			100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1035	FLORI DA HEALTH CARE PLAN, INC.	16, 831	0. 18			100.00	Ő	0.00	ő	0.00	Õ	0.00	ő	0.00
H1036	HUMANA MEDICAL PLAN, INC	236, 948	0. 27		0 47	73. 44	11	17. 19	Ĭ	1. 56	3	4. 69	2	3. 13
H1037	CHOICE CARE HEALTH PLAN, INC.	4, 253	0.00	0 -		-	-	-	-	-	-	-	_	-
H1043	FLORIDA PACE CENTERS, INC.	102	0.00	0		-		-	-	-		-	-	-
H1045	PREFERRED CARE PARTNERS INC.	7, 378	0. 41 0. 00	3 (0 0	0.00	1	33. 33	1	33. 33	1	33. 33	0	0.00
H1047 H1076	HUMANA INSURANCE COMPANY VISTA HEALTHPLAN, INC.	1, 528 5, 389	0. 00	2 (0 2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	30, 540	0. 46		0 8	57. 14	4	28. 57	Ö	0.00	1	7. 14	1	7. 14
H1080	UNITED HEALTHCARE OF FL, INC.	45, 729	0. 09		0 2	50.00	i	25.00	ŏ	0.00	Ó	0.00	i	25.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	18, 488	0.32	6 (0 4	66. 67	2	33. 33	0	0.00	0	0.00	0	0.00
H1108	UNITED HEALTHCARE INSURANCE COMPANY	2, 207	0.00	0 -			-		-		-		-	
H1170	KAISER FOUNDATION HP OF GA, INC.	14, 550	0. 14	2 (0 1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1804 H1806	HUMANA INSURANCE COMPANY HUMANA INSURANCE COMPANY	51, 301 107	0. 00 0. 00	0 .		-	-	-	-	-	-	-	-	-
H3403	UNITED HEALTHCARE INS. COMPANY, INC.	2, 951	0.00	0 .		-	-	-	-	-	_	-	-	-
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC.	39, 135	0. 56	22 (0 13	59. 09	6	- 27. 27	- 1	4. 55	2	9. 09	0	0.00
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	25, 137	0.08	2 (100.00	ŏ	0.00	ò	0.00	ō	0.00	ŏ	0.00
H4203	PALMETTO HEALTH ALLIANCE	308	0.00	0 -		-	_	-	_	-	_	-	_	-
H4204	INSTIL HEALTH INSURANCE COMPANY	53	0.00	0 .		-	-	-	-	-	-	-	-	-
H4206	INSTIL HEALTH INSURANCE COMPANY	3	0.00	0 .		-	-	-	-	-	-	-	-	-
H4402 H4403	ALEXIAN BROTHERS COMMUNITY SERVICES CARITEN INSURANCE COMPANY	263 40	0. 00 0. 00	0 -		-	-	-	-	-	-	-	-	-
H4403 H4404	HEALTHSPRING, INC.	601	0.00	0 .		_	_	_	_	_	_	_	_	_
H4406	UNITED HEALTHCARE OF TENNESSEE, INC.	1, 162	0.00	0 .		_	_	_	_	_	_	_	_	_
H4454	HEALTHSPRING, INC.	35, 178	0. 20	7 (0 4	57. 14	1	14. 29	2	28. 57	0	0.00	0	0.00
H4456	JOHN DEERE HEALTH PLAN, INC.	23, 718	0. 17		0 2	50.00	1	25.00	0	0.00	Ō	0.00	1	25.00
H4461	CARITEN HEALTH PLAN IN	24, 555	0. 41	10 (0 6	60.00	2	20.00	0	0.00	2	20.00	0	0.00
H5214	HUMANA INSURANCE COMPANY	1 020	0.00	0 .		-	-	-	-	-	-	-	-	-
H5400 H5401	UNITED HEALTHCARE INS. COMPANY, INC. UNITED HEALTHCARE INSURANCE COMPANY	1, 839 2, 579	0. 00 0. 00	0 .		-	-	-	-	-	-	-	-	-
H040 I	UNITED HEALTHCARE INSURANCE CUMPANY	2,519	0.00	U ·		-	_	_	_	-	-	-	-	-

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Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final
Decisions, by Region and Plan

Recons Recons

35

Contract	MCO	Jul 2005	Rate/ 1,000	Recei ved No 2005 De	ot Yet R ecided U		UphId C	Recons Overturned		Partially verturned		Recons smi ssed	% Dismiss \	Recons Withdrawn	% WthDr
H5402	QUALITY HEALTH PLANS, INC.	5, 050	0.00	0	-	_	-	-	-	-	-	-	-	-	-
H5404	UNI VERSAL HEALTH CARE, INC.	11, 203	0.09	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5407	CITRUS HEALTH CARE, INC.	432	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H5410	LEON MEDICAL CENTERS HEALTH PLANS, IN	5, 116	0. 20	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5411	DOCTORCARE, INC.	2, 401	0.00	0	-	-	_	-	-	-	-	-	-	-	-
H5413	LIFEMASTERS SUPPORTED SELFCARE, INC.	10, 342	0.00	0	-	-	_	-	-	-	-	-	-	-	-
H5415	HUMANA HEALTH INSURANCE COMPANY OF FL	540	0.00	0	_	_	_	_	_	_	-	_	_	_	_
H5417	UNITED HEALTHCARE INSURANCE COMPANY	2, 463	0.00	0	_	_	_	_	_	_	_	_	_	_	_
H5420	MEDICA HEALTHCARE PLANS, INC.	3, 541	0.00	Ō	_	_	_	_	_	_	_	_	_	_	_
H9011	UNITED HEALTHCARE OF FLORIDA INC.	6, 770	0.30	2	0	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Contract	мсо	Jul 2005	Rate/	Recons Recons Received Not Yet 2005 Decided	Recons	% Uphl d (Recons Overturned		Recons Partially Overturned	% Prt0v	Recons Dismissed D	% Dismiss	Recons Withdrawn	% WthDr
			,											
H1406	HUMANA HEALTH PLAN, INC.	34, 987	0. 20	7 0	2	28. 57	2	28. 57	3	42.86	0	0.00	0	0.00
H1407	HUMANA INSURANCE COMPANY	1, 804	0.00	0 -	-	-	-	-	-	-	_	-	-	-
H1408	OSF HEALTHPLANS, INC.	7, 180	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1412	COVENTRY HEALTH AND LIFE INS. COMPANY	582	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1415	HEALTHSPRING, INC.	1, 782	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1416	HARMONY HEALTH PLAN OF ILLINOIS, INC.	260	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1417	HEALTH ALLIANCE MEDICAL PLANS	32	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	5, 680	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7, 968	0. 25	2 0	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1468	OSF HEALTHPLANS, INC.	1, 978	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1472	JOHN DEERE HEALTH PLAN, INC.	16, 101	0. 12	2 0	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1508	ADVANTAGE HEALTH SOLUTIONS, INC.	1, 506	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1553	THE M PLAN, INC.	7, 477	0. 13	1 0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1555	ARNETT HMO	4, 511	0. 67	3 0	1	33. 33	0	0.00	2	66. 67	0	0.00	0	0.00
H1558	WELBORN HEALTH PLAN	4, 430	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1805	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	148	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	9, 935	0. 20	2 0	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	16, 502	0.06	1 0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2318	HENRY FORD HEALTH SYSTEM	182	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H2354	HEALTHPLUS OF MICHIGAN	4, 460	0.00	0 -	-	-	-	_	-	-	-	-	-	-
H2406	UNITED HEALTHCARE INSURANCE COMPANY	1, 761	0.00	0 -	-	-	-	-	-	-	-	-	-	-
H2407	UCARE MINNESOTA	213	0.00	0 -	-	-	-	-	-	-	-	-	-	-

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Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

Regi on=05: CHI CAGO ------(conti nued)

			Rate/	Recons Recei ved	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	MCO	Jul 2005	1, 000					Overturned					Di smi ss		WthDr
H2408	UNITED HEALTHCARE INSURANCE COMPANY	1, 918	0.00	0	_	_	_	-	_	_	_	_	-	-	_
H2450	MEDICA INSURANCE COMPANY	34, 332	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H2456	UCARE MINNESOTA	2, 284	0.00	0	-	_	-	-	-	-	-	-	-	-	-
H2457	METROPOLITAN HEALTH PLAN	343	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H2458	MEDI CA	2, 386	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H2459	UCARE MI NNESOTA	28, 512	0. 28	8	0	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2461	FIRST PLAN OF MINNESOTA	1, 407	0.00	0	Ξ	=		=		=		=		=	
H2462	HEALTHPARTNERS	23, 002	0.04	1	0	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3613	CONCORDI A CARE	235	0.00	0	-	_	-	-	-	-	-	-	-	-	-
H3614	TRI HEALTH SENI ORLI NK	280	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3616	UNITED HEALTHCARE INS. COMPANY, INC.	816	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3617	UNITED HEALTHCARE INS. COMPANY, INC.	175	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3618	COMMUNITY INSURANCE COMPANY	780	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H3619	HUMANA I NSURANCE COMPANY	572	0.00	0	-		-	-	-	-	-	-	-	-	-
H3653	PARAMOUNT CARE, INC	16, 163	0.06	1	0		100.00		0.00	0	0.00	0	0.00	0	0.00
H3655	COMMUNITY INSURANCE COMPANY	76, 607	0. 25	19	0	13			21.05	1	5. 26	0	0.00	I	5. 26
H3657	QUALCHOI CE HEALTH PLAN	4, 645	0.86	4	0	1	25.00		50.00	1	25.00	0	0.00	0	0.00
H3659	UNITED HEALTHCARE OF OHIO, INC.	42, 444	0.02	ı	Ü	ı	100.00		0.00	0	0.00	Ü	0.00	0	0.00
H3660	SUMMACARE INC.	10, 469	0. 19	2	0	0	0.00		50.00	1	50.00	0	0.00	0	0.00
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	16, 070	0.06	ı	U	ı	100.00	0	0.00	U	0.00	0	0.00	U	0.00
H3668	MT. CARMEL HEALTH PLAN, INC.	18, 388	0.00	U	-	-	-	-	-	-	-	-	-	-	-

38

H3672	HOMETOWN HEALTH PLAN	6.344	1. 26	8	0	4 50.00	3	37.50	1	12. 50	0	0.00	0	0.00
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	6, 870	0. 15	ĭ	Ŏ	1 100.00	Ö	0.00	Ö	0.00	Ö	0.00	ŏ	0.00
H5204	COMMUNITY LIVING ALLIANCE	203	0.00	0	_		_	-	_	-	_	-	_	-
H5206	COMMUNITY HEALTH PARTNERSHIP, INC.	598	0.00	0	-		-	-	-	-	-	-	-	-
H5207	COMMUNITY CARE ORGAN. OF MILWAUKEE	360	0.00	0	-		-	-	-	-	-	-	-	-
H5209	ELDER CARE OF DANE COWI PARTNERSHIP	460	0.00	0	-		-	-	-	-	-	-	-	-
H5211	SECURITY HEALTH PLAN OF WISCONSIN, IN	8, 432	0.00	0	-		-	-	-	-	-	-	-	-
H5212	COMMUNITY CARE ORGANIZATION, INC.	461	0.00	0	-		-	-	-	-	-	-	-	-
H5215	NETWORK HEALTH INSURANCE CORPORATION	946	0.00	0	-		-	-	-	-	-	-	-	-
H5253	UNITED HEALTHCARE OF WISCONSIN, INC	9, 767	0. 10	1	0	1 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5254	NETWORK HEALTH PLAN	3, 536	0.00	0	-		-	-	-	-	-	-	-	-
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	10, 184	1. 18	12	0	10 83.33	2	16. 67	0	0.00	0	0.00	0	0.00
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5, 613	0.00	0	-		-	-	-	-	-	-	-	-
H6140	WABASH MEM. HOSPITAL	1, 785	0.00	0	-		-	-	-	-	-	-	-	-
H6141	SIDNEY HILLMAN HC	1, 284	0.00	0	-		-	-	-	-	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1, 220	0.00	0	-		-	-	-	-	-	-	-	-
H6143	UNION MEDICAL CENTER	211	0.00	Ō	-		-		-		-		-	
H6360	KAISER FOUNDATION HP OF OHIO	22, 865	0. 35	8	0	7 87.50	1	12. 50	0	0.00	0	0.00	0	0.00
H9005	GROUP HEALTH PLAN, INC.	11, 028	0. 45	5	0	5 100.00	0	0.00	0	0. 00	0	0. 00	0	0.00

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Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final
Decisions, by Region and Plan

------ Regi on=06: DALLAS -------Recons Recons Recons Received Not Yet Recons Rate/ Recons % Partially Recons Contract MCO Jul 2005 1,000 PrtOv Dismissed Dismiss Withdrawn 2005 Decided Upheld Uphld Overturned Overt Overturned H1716 HUMANA INSURANCE COMPANY 0.00 H1901 TENET CHOICES, INC. 0.00 0 H1902 CORSOLUTIONS, INC. 0.00 Ó 663 WELLCARE OF LOUISIANA, INC H1903 806 0.00 H1905 HUMANA HLTH BENEFIT PLN OF LOUISIANA 0.00 HUMANA HEALTH BENEFIT PLAN OF LA, INC H1906 0.00 0 HUMANA HEALTH BENEFIT PLAN OF LOUISIA TENET CHOICES, INC. H1951 35,662 0.03 100.00 0 0.00 0 0.00 0.00 0 0.00 H1961 35, 170 0.17 0 50.00 50.00 0 0.00 0 0.00 0 0.00 H2228 UNITED HEALTHCARE INSURANCE COMPANY 6, 260 17, 154 0.00 H3204 PRESBYTERIAN HEALTH PLAN 0.00 O 0 3 H3251 LOVELACE HEALTH PLAN, INC. 24, 796 0.32 62.50 37.50 0.00 0.00 0.00 GLOBALHEALTH, INC. PACIFICARE OF OKLAHOMA, INC. H3706 2,797 0.00 0 15,879 100.00 H3749 0.38 0.00 0.00 0.00 COMMUNITY CARE HMO, INC SELECTCARE OF TEXAS, L.L.C. HUMANA HEALTH PLAN OF TEXAS, INC. H3755 23, 420 0.09 50.00 1 50.00 0.00 0.00 0.00 H4506 22, 216 0.23 5 0 80.00 0 0.00 0.00 0.00 20.00 0 H4510 22,635 0.18 50.00 25.00 25.00 0.00 H4513 TEXAS HEALTHSPRING I, LLC 25, 241 0.00 0 H4514 EVERCARE OF TEXAS, LLC 4, 288 0.00 AMARILLO MULTISVC CTR FR THE AGING IN H4517 123 0.00 BIENVIVIR SENIOR HEALTH SERVICES 0.00 Ó H4518 741 H4519 XL HEALTH, INC. 9.740 0.00 0 HUMANA INSURANCE COMPANY H4520 619 0.00 H4521 VALLEY BAPTIST HEALTH PLAN, INC. 0.00 11 H4556 CONSOLIDATED ASSOC OF RAILROAD EMPLOY 6, 492 0.00 0 H4564 SCOTT AND WHITE HEALTH PLAN 23, 991 0.00 H4590 PACIFICARE OF TEXAS, INC. 93, 554 0.61 57 0 85.96 10.53 0.00 0.00 TOTAL COMMUNITY CARE, L.L.C. H5213 218 0.00 0 ------ Regi on=07: KANSAS CITY -------Recons Recons Recons Received Not Yet Recons % Partially Rate/ Recons Recons PrtOv Dismissed Dismiss Withdrawn Contract MCO Jul 2005 1,000 2005 Decided Upheld Uphld Overturned Overt Overturned UNITED HEALTHCARE INS. COMPANY, INC 0.00 MEDICAL ASSOCIATES HEALTH PLAN, INC. 4,977 0.00 H1651 0 H1714 VIA CHRISTI OUTREACH PGRM. ELDERS, IN 150 0.00 Ó H1715 COVENTRY HEALTH AND LIFE INS. COMPANY 739 1.35 0 1 100.00 0.00 0 0.00 0.00 0 0.00 UNITED HEALTHCARE INSURANCE COMPANY H1717 849 0.00 0

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

146

0.00

ALEXIAN BROTHERS COMMUNITY SERVICES

H2609

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Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

------ Regi on=07: KANSAS CITY ------(conti nued)

Contract	мсо	Jul 2005	Rate/ 1,000	Recei ved N	Recons Not Yet I Decided I			Recons Overturned		Recons Partially Overturned	% PrtOv	Recons Di smi ssed	% Dismiss	Recons Wi thdrawn	% WthDr
H2610	ESSENCE INC.	1, 811	0. 55	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2611	PREMIER HEALTH INSURANCE COMPANY, INC	47	0.00	0	-	_	-	-	-	_	_	_	-	_	-
H2649	HUMANA HEALTH PLAN, INC.	20, 866	0. 10	2	0	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55, 019	0.05	3	0	2	66. 67	0	0.00	0	0.00	0	0.00	1	33. 33
H2663	GROUP HEALTH PLAN, INC.	18, 011	0. 22	4	0	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	21, 580	0.05	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	13, 258	0.30	4	Ō	2	50.00	1	25.00	Ō	0.00	Ō	0.00	1	25.00
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	7, 485	0. 13	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2803	UNITED HEALTHCARE INSURANCE COMPANY	3,524	0.00	0	_	_	_	_	_	_	_	_	_	_	_
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	2, 106	0.00	Ō	-	_	-	-	-	_	_	_	-	_	-
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1, 568	0.00	0	-	_	-	-	-	_	-	_	_	_	_

				Recons	Recons					Recons					
			Rate/	Recei ved	Not Yet	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%
Contract	MCO	Jul 2005	1,000	2005	Deci ded	Uphel d	Uphl d	Overturned	0vert	0verturned	Prt0v	Di smi ssed	Di smi ss	Wi thdrawn	WthDr
1104.00	ROCKY MOUNTAIN HEALTH PLANS	22 022	0 22	-	0	2	(0.00	2	40.00	0	0 00	0	0.00	0	0.00
H0602		23, 023	0. 22		Ū		60.00	2	40.00	Ū	0.00	Ū	0.00	Ū	0.00
H0609	PACIFICARE OF COLORADO, INC	53, 510	0. 64	34	0	26	76. 47	4	11. 76	1	2. 94	3	8. 82	0	0.00
H0613	TOTAL LONGTERM CARE, INC.	983	0.00	0	_	_	_	-	-	-	_	-	-	-	-
H0620	UNITED HEALTHCARE INSURANCE COMPANY	2, 455	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H0621	COLORADO ACCESS	406	0.00	0	-	_	-	-	-	-	-	_	-	-	-
H0630	KAISER FOUNDATION HP OF CO	58, 319	0. 12	7	0	6	85.71	0	0.00	1	14. 29	0	0.00	0	0.00
H0657	HMO HEALTH PLANS, INC.	666	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H2701	NEW WEST HEALTH SERVICES	39	0.00	0	-	_	-	-	-	-	-	_	-	-	-
H3503	HEART OF AMERICA HMO	594	0.00	0	-	-	-	-	-	-	-	-	_	-	-
H4604	UNITEDHEALTHCARE OF UTAH, INC.	1, 242	0.00	0	-	-	-	-	-	-	-	-	_	-	-
H4605	REGENCE BLUECROSS BLUESHIELD OF UT	38	0.00	0	-	-	-	-	-	-	-	-	_	-	-
H4650	DESERET HEALTHCARE TRUST	3, 927	0.00	0	-	_	-	-	-	-	-	-	-	-	-
H4652	UNION PACIFIC RR EMPLOYES HEALTH SYS	12, 191	0.00	0	-	-	-	-	-	-	-	-	-	-	-

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2005 divided by the mid-year enrollment, times 1,000.

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

Regi on=09: SAN FRANCI SCO -----

				Recons	Recons					Recons					
			Rate/	Recei ved	Not Yet	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%
Contract	MCO	Jul 2005	1, 000	2005	Deci ded	Uphel d	Uphl d (Overturned	Overt (Overturned	Prt0v	Di smi ssed	Di smi ss	Wi thdrawn	WthDr
H0302	SUN HEALTH MEDISUN, INC.	17. 333	0. 12	2	0	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0303	PACIFICARE OF ARIZONA, INC	108, 827	0. 62	67	Ö	59	88. 06	2	2. 99	ī	1. 49	2	2. 99	3	4. 48
H0307	HUMANA HEALTH PLAN, INC.	15, 574	0.13	2	O	0	0.00	1	50.00	0	0.00	1	50.00	Ō	0.00
H0313	PACIFICARE OF ARIZONA	739	0.00	0	-	_	-	-	-	-	-	_	-	-	_
H0315	UNITED HEALTHCARE INSURANCE COMPANY	221	0.00	0	-	_	-	-	-	-	-	_	-	-	_
H0316	UNITEDHEALTHCARE OF ARIZONA INC	1, 492	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H0317	HUMANA INSURANCE COMPANY	103	0.00	0	-	-	-	-	-	-	-	-	-	-	-
H0319	UNITED HEALTHCARE INSURANCE COMPANY	1, 635	0.00	0	_	-	-	_	-	-	-	_	-	-	-
H0351	HEALTH NET OF ARIZONA, INC.	30, 689	0.49	15	0	13	86. 67	2	13. 33	0	0.00	0	0.00	0	0.00
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	32, 614	0.43	14	0	10	71. 43	1	7. 14	1	7. 14	2	14. 29	0	0.00
H0502	CONTRA COSTA HEALTH PLAN	998	0.00	0	-	-	-	-	-	-	-	-	-	-	-

H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	54, 773	1. 64	90	0	63 70.00	14	15. 56	4	4.44	1	1. 11	8	8. 89
H0523	AETNA HEALTH OF CALIFORNIA, INC.	26, 147	0.84	22	Ō	15 68.18	1	4. 55	1	4. 55	3	13. 64	ž	9. 09
H0524	KAISER FOUNDATION HP, INC.	660, 823	0. 29	190	ñ	156 82.11	12	6. 32	12	6. 32	7	3. 68	3	1.58
H0532	WESTERN HEALTH ADVANTAGE	2, 082	0.00	1,70	-			0.02		0.02		-	-	1.00
H0532	UNI VERSAL CARE	5, 485	0.00	0	_		_	=	_	_	_	_	_	_
H0540	UNICARE LIFE & HEALTH INS. COMPANY	32, 456	0.00	0	-		_	-	_	-	_	-	_	-
				0	-		-	-	-	-	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORPORATION	242	0.00	0	-		-	-	-		-			-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	358, 234	0. 76	274	0	208 75. 91	20	7. 30	15	5. 47	20	7. 30	11	4. 01
H0544	CAREMORE INSURANCE SERVICES	3, 692	1. 63	6	0	4 66.67	1	16. 67	Ō	0.00	Ü	0.00	1	16. 67
H0545	INTER VALLEY HEALTH PLAN, INC.	12, 819	0. 31	4	0	3 75.00	0	0.00	0	0. 00	0	0. 00	1	25. 00
H0562	HEALTH NET_OF CA	94, 093	0. 65	61	0	34 55.74	13	21. 31	5	8. 20	6	9. 84	3	4. 92
H0564	BLUE CROSS OF CALIFORNIA	30, 569	0. 62	19	0	17 89. 47	1	5. 26	0	0. 00	0	0. 00	1	5. 26
H0571	CHINESE COMMUNITY HEALTH PLAN	4, 827	0.62	3	0	3 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1200	KAISER FOUNDATION HP, INC.	831	0.00	0	-		-	_	_	-	-	-	-	-
H1230	KAISER FOUNDATION HP, INC.	21, 030	0.05	1	0	1 100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	38, 249	0.08	3	0	2 66.67	1	33. 33	0	0.00	0	0.00	0	0.00
H2903	PACIFICARE OF NEVADA, INC.	112	0.00	0	-		-	-	-	-	-	-	-	-
H2931	HEALTH PLAN OF NEVADA, INC.	1, 831	0.00	0	-		-	-	-	-	-	-	-	-
H2949	PACIFICARE OF NEVADA, INC	25, 850	0. 23	6	0	5 83.33	0	0.00	0	0.00	1	16. 67	0	0.00
H2960	HOMETOWN HEALTH PLAN	4, 936	0.00	0	-		-	-	-	-	-	-	-	-
H2961	HEALTH PLAN OF NEVADA	52, 784	0. 28	15	0	11 73.33	4	26. 67	0	0.00	0	0.00	0	0.00
H5403	ON LOK SENIORHEALTH	900	0.00	0	-		-	-	-	-	-	-	-	-
H5405	CENTER FOR ELDERS INDEPENDENCE	275	0.00	0	_		_	_	_	_	_	_	_	_

Center for Health Dispute Resolution

TABLE 6 - 2005 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2005, and Distribution of Final Decisions, by Region and Plan

(continued) Recons Recons Recons econs Recons Recons Recons Recons Recons % Recons % Recons % Recons % Recons % 2005 Decided Upheld Uphld Overturned Overt Overturned PrtOv Dismissed Dismiss Withdrawn WthDr Rate/ Received Not Yet Recons Contract MCO Jul 2005 1,000 SUTTER HEALTH SACRAMENTO SIERRA REGIO 0.00 SENI ORCO. I NC.
BLUE CROSS OF CALI FORNI A
SCAN HEALTH PLAN H5408 4, 260 0.00 Ó H5419 1, 207 0.00 H5425 693 2.89 2 100.00 0.00 0.00 0.00 KAISER FOUNDATION HP, INC. 2.865 ŏ ŏ ŏ ŏ H6050 0.70 2 100.00 0 00 0 00 Ω 0.00 0.00 KAISER FOUNDATION HP, INC. 10, 409 0 7 87.50 H6052 0.77 12.50 0.00 0.00 0.00 SANTE FE EMPLOYEES HOSPITAL ASSN. 0 H6053 808 0.00 0 2 66.67 33.33 0.00 0.00 H9016 UHP HEALTHCARE 11, 216 0.27 0 0.00 H9104 SCAN HEALTH PLAN 71, 357 0.80 36 63.16 14.04 3. 51 7. 02 12.28

			Rate/	Recons Recei ved			%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	MCO	Jul 2005	1, 000		Deci ded		UphI d	0verturned		Overturned	Prt0v		Di smi ss	Wi thdrawn	WthDr
H1304	REGENCE BLUE SHIELD OF IDAHO	28	0.00	0	_	-	-	_	-	_	-	-	-	_	-
H1349	REGENCE BLUESHIELD OF IDAHO.	3, 447	0.00	0	-	_	-	-	-	-	-	_	-	-	-
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	13, 415	0. 07	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805	PACIFICARE OF OREGON, INC.	23, 024	0.69	16	0	8	50.00	2	12.50	0	0.00	6	37.50	0	0.00
H3806	HEALTH NET LIFE INSURANCE COMPANY	14, 345	0.07	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3809	PROVIDENCE HEALTH SYSTEM - OREGON	639	0.00	0	-	_	-	-	-	-	_	-	_	-	-
H3810	MID ROUGE INDEPENDENT PHYSICIAN ASSOC	94	0.00	0	_	_	-	_	-	_	_	-	-	_	_
H3811	SAMARITAN HEALTH PLANS, INC.	236	0.00	0	_	_	-	_	-	_	_	-	-	_	_
H3817	REGENCE BLUECROSS BLUESHIELD OF OR	57	0.00	0	-	_	-	-	-	-	_	-	_	-	-
H3851	REGENCE BLUE CROSS BLUE SHIELD OF ORE	34, 628	0.03	1	0	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3856	REGENCE BLUE CROSS BLUE SHIELD OF ORE	23, 684	0.55	13	0	10	76. 92	2	15.38	0	0.00	0	0.00	1	7.69
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	9,622	0.83	8	0	4	50.00	4	50.00	0	0.00	0	0.00	0	0.00
H5005	PACIFICARE OF WASHINGTON, INC.	41, 177	0.73	30	0	20	66.67	3	10.00	2	6. 67	4	13. 33	1	3.33
H5006	STERLING LIFE INSURANCE COMPANY	28, 105	0. 14	4	0	2	50.00	1	25.00	1	25.00	0	0.00	0	0.00
H5007	PROVIDENCE HEALTH SYSTEM	206	0.00	0	_	_	_	_	_	_	_	_	-	_	_
H5009	REGENCE BLUESHI ELD	12	0.00	0	_	_	-	_	_	_	_	_	_	-	_
H5050	GROUP HEALTH COOPERATIVE	58, 920	0. 68	40	0	29	72.50	7	17. 50	3	7. 50	1	2.50	0	0.00

H5416	ARCADIAN HEALTH PLAN	585	0.00	0	-		-	-	-	-	-	-	-	-
H9003	KAISER FOUNDATION HP OF THE N W	45, 633	0.07	3	0	2 66.67	1	33. 33	0	0.00	0	0.00	0	0.00
H9047	PROVIDENCE HEALTH PLAN	33, 596	0. 39	13	0	10 76. 92	2	15. 38	1	7. 69	0	0.00	0	0.00
H9103	KAISER FOUNDATION HP OF THE N W	5, 105	0. 20	1	0	0 0.00	1	100.00	0	0.00	0	0.00	0	0.00
TOTAL		5, 793, 667	0. 51	2, 978	0	2052 68. 91	554	18. 60	118	3. 96	162	5.44	92	3.09

Center for Health Dispute Resolution