# Medicare Part C QIC Reconsideration Data for 2015

Annual Report of Part C QIC Activity on Appeals Received in 2015

4/13/2016

#### **Notes on CMS Reconsideration Data**

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2015. A brief description of the data follows:

#### Table 1

Table 1 displays the distribution of final reconsideration decisions, and the dollar value of those decisions, by general service classification.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2015. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service in conflict. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the dollar value of contested care. Reconsiderations are assigned to the category that corresponds to the most expensive service contested. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (withdrawal of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan), or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, or appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward. Typically this occurs when a managed care organization provides a contested service that was requested by the enrollee, making the appeal unnecessary.

The footnote on Table 1 explains the handling of dollar values, which typically are missing in authorization denials. All missing values have been set to the average for appeals of the same service classification where the dollar value of the dispute is known.

#### Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

#### Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

#### Table 4

Table 4 shows the distribution of appeals in 2015 by appeal priority and service category. Standard Pre-Service denials refer to denials of authorization that do not meet requirements of expedited appeals. Retrospective Claim denials are denials of payment (after a service has been provided). Expedited Pre-Service appeals are those that must be completed within 72 hours of receipt of a valid request for appeal.

#### Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects and PACE plans.

What we commonly think of as a single managed care organization, may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2015, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2015 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated, or converted to a new contract (say, of a different type).

Still other plans do have enrollment during 2015, but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last line of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

#### Table 5A

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned

and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

### Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2015.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions and Value of Contested Claims
for Cases Received During 2015, by Service

Appealed Service	Recons 2015	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed		Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld	\$ Dismissed	\$ W/drawn
1-Practitioner Services	12,177	8,526	70.02	632	5.19	44 0	.36	2,290	18.81	685	5.63	\$17,219,496	\$924,821	\$12087727	\$3,238,289	\$968,658
2-Emergency Room	566	389	68.73	21	3.71	2 0	.35	105	18.55	49	8.66	\$516,758	\$20,086	\$356,070	\$95,865	\$44,737
3-Inpatient Hospital	5,108	3,025	59.22	563	11.02	92 1	.80	1,099	21.52	329	6.44	\$53,072,222	\$6,327,522	\$31907751	\$11418632	\$3,418,317
4-Clinic (Lab, X-ray)	6,989	4,743	67.86	698	9.99	38 0	.54	1,037	14.84	473	6.77	\$6,358,522	\$652,319	\$4,332,420	\$943,452	\$430,331
5-Nursing Home Care	3,183	2,466	77.47	381	11.97	30 0	.94	160	5.03	146	4.59	\$49,839,350	\$6,200,560	\$38847448	\$2,505,277	\$2,286,065
6-Therapies	1,006	678	67.40	59	5.86	15 1	.49	195	19.38	59	5.86	\$1,189,183	\$78,609	\$810,323	\$230,508	\$69,743
7-Ambulance	2,441	1,884	77.18	38	1.56	2 0	.08	340	13.93	177	7.25	\$3,018,834	\$48,232	\$2,331,217	\$420,485	\$218,899
8-Home Health Care	543	305	56.17	48	8.84	3 0	.55	144	26.52	43	7.92	\$1,826,245	\$166,481	\$1,030,836	\$484,308	\$144,620
9-DME/Medical Supplies	6,665	4,743	71.16	206	3.09	11 0	.17	1,496	22.45	209	3.14	\$7,085,228	\$224,835	\$5,047,893	\$1,590,323	\$222,177
10-OPD Mental Health	443	360	81.26	23	5.19	2 0	.45	45	10.16	13	2.93	\$749,817	\$40,622	\$611,025	\$76,167	\$22,004
11-Hospice Care	231	215	93.07	1	0.43	0 0	.00	11	4.76	4	1.73	\$321,360	\$1,391	\$299,102	\$15,303	\$5,565
12-Non-Medicare Benefit	7,025	5,695	81.07	417	5.94	42 0	.60	543	7.73	328	4.67	\$6,616,567	\$412,535	\$5,383,672	\$511,430	\$308,930
TOTAL All Services	46,377	33,029	71.22	3,087	6.66	281 0	.61	7,465	16.10	2,515	5.42	\$147,813,582	\$15098014	\$103045484	\$21530038	\$8,140,046

# Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region

	Recons	Recons		Recons		Recons Partially		Recons		Recons			\$		\$	
Region	2015	Upheld	%	Overturned	%	Overturned	%	Dismissed	%	Withdrawn	%	Total \$	Overturned	\$ Upheld	Dismissed	\$ W/drawn
01: Boston	1,058	922	87.15	77	7.28	2	0.19	45	4.25	12	1.13	\$3,823,008	\$380,711	\$3,303,123	\$97,120	\$42,055
02: New York	4,317	3,149	72.94	503	11.65	43	1.00	392	9.08	230	5.33	\$16,378,013	\$3,026,922	\$11152554	\$1,522,725	\$675,812
03: Philadelphia	3,738	3,250	86.94	271	7.25	17	0.45	114	3.05	86	2.30	\$12,648,770	\$1,226,053	\$10854465	\$271,564	\$296,688
04: Atlanta	4,046	3,258	80.52	216	5.34	20	0.49	459	11.34	93	2.30	\$9,288,231	\$831,384	\$6,921,903	\$1,282,061	\$252,883
05: Chicago	4,785	3,704	77.41	428	8.94	29	0.61	340	7.11	284	5.94	\$16,784,469	\$2,223,393	\$12419155	\$1,151,826	\$990,095
06: Dallas	3,407	2,604	76.43	347	10.18	15	0.44	213	6.25	228	6.69	\$9,608,941	\$1,168,118	\$7,002,480	\$908,184	\$530,158
07: Kansas City	4,503	1,778	39.48	124	2.75	11	0.24	1,767	39.24	823	18.28	\$14,150,365	\$472,595	\$4,752,342	\$5,925,671	\$2,999,757
08: Denver	3,524	2,727	77.38	364	10.33	30	0.85	157	4.46	246	6.98	\$16,060,554	\$2,098,399	\$12380132	\$593,620	\$988,403
09: San Francisco	13,756	9,035	65.68	449	3.26	95	0.69	3,777	27.46	400	2.91	\$40,007,576	\$2,569,125	\$27134276	\$9,216,337	\$1,087,839
10: Seattle	3,243	2,602	80.23	308	9.50	19	0.59	201	6.20	113	3.48	\$9,063,656	\$1,101,315	\$7,125,054	\$560,930	\$276,357
TOTAL All Regions	46,377	33,029	71.22	3,087	6.66	281	0.61	7,465	16.10	2,515	5.42	\$147,813,582	\$15098014	\$103045484	\$21530038	\$8,140,046

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=01: Boston

Appealed Service	Recons 2015	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed		Recons Withdrawn %	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	248	221	89.11	13	5.24	0	0.00	11	4.44	3 1.21	\$350,697	\$18,383	\$312,516
2-Emergency Room	31	26	83.87	2	6.45	0	0.00	3	9.68	0 0.00	\$28,303	\$1,826	\$23,738
3-Inpatient Hospital	78	69	88.46	5	6.41	0	0.00	4	5.13	0 0.00	\$810,422	\$51,950	\$716,911
4-Clinic (Lab, X-ray)	179	155	86.59	15	8.38	1	0.56	5	2.79	3 1.68	\$162,852	\$14,102	\$141,472
5-Nursing Home Care	130	111	85.38	17	13.08	0	0.00	0	0.00	2 1.54	\$2,035,537	\$266,186	\$1,738,036
6-Therapies	24	24	100.00	0	0.00	0	0.00	0	0.00	0 0.00	\$28,370	\$0	\$28,370
7-Ambulance	70	66	94.29	2	2.86	0	0.00	2	2.86	0 0.00	\$86,570	\$2,473	\$81,624
8-Home Health Care	7	2	28.57	1	14.29	0	0.00	4	57.14	0 0.00	\$23,543	\$3,363	\$6,727
9-DME/Medical Supplies	131	119	90.84	4	3.05	0	0.00	8	6.11	0 0.00	\$139,260	\$4,252	\$126,503
10-OPD Mental Health	9	7	77.78	1	11.11	0	0.00	1	11.11	0 0.00	\$15,233	\$1,693	\$11,848
12-Non-Medicare Benefit	151	122	80.79	17	11.26	1	0.66	7	4.64	4 2.65	\$142,221	\$16,483	\$115,378
TOTAL All Services	1,058	922	87.15	77	7.28	2	0.19	45	4.25	12 1.13	\$3,823,008	\$380,711	\$3,303,123

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=02: New York

	<b>.</b>	<b>D</b>		<b>D</b>		Recons		<b>D</b>		<b>D</b>			•	
Appealed Service	2015	Recons Upheld		Recons Overturned		Partially Overturned		Recons Dismissed		Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,068	786	73.60	67	6.27	7	0.66	126	11.80	82	7.68	\$1,510,259	\$99,694	\$1,116,432
2-Emergency Room	36	32	88.89	1	2.78	0	0.00	3	8.33	0	0.00	\$32,868	\$913	\$29,216
3-Inpatient Hospital	703	414	58.89	159	22.62	11	1.56	95	13.51	24	3.41	\$7,304,184	\$1,709,158	\$4,358,613
4-Clinic (Lab, X-ray)	780	512	65.64	131	16.79	7	0.90	76	9.74	54	6.92	\$709,636	\$122,367	\$468,997
5-Nursing Home Care	335	244	72.84	60	17.91	7	2.09	12	3.58	12	3.58	\$5,245,423	\$994,282	\$3,875,350
6-Therapies	75	51	68.00	5	6.67	4	5.33	9	12.00	6	8.00	\$88,657	\$8,275	\$62,651
7-Ambulance	151	97	64.24	3	1.99	0	0.00	25	16.56	26	17.22	\$186,745	\$3,710	\$119,962
8-Home Health Care	34	24	70.59	4	11.76	0	0.00	3	8.82	3	8.82	\$114,351	\$13,453	\$80,718
9-DME/Medical Supplies	511	472	92.37	14	2.74	2	0.39	15	2.94	8	1.57	\$543,219	\$15,946	\$502,823
10-OPD Mental Health	72	64	88.89	1	1.39	0	0.00	5	6.94	2	2.78	\$121,866	\$1,693	\$108,326
11-Hospice Care	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	\$2,782	\$1,391	\$1,391
12-Non-Medicare Benefit	550	452	82.18	57	10.36	5	0.91	23	4.18	13	2.36	\$518,023	\$56,041	\$428,075
TOTAL All Services	4,317	3,149	72.94	503	11.65	43	1.00	392	9.08	230	5.33	\$16,378,013	\$3,026,922	\$11152554

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

### Region=03: Philadelphia

Appealed Service		Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed		Recons Withdrawn		Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	877	767	87.46	49	5.59	1	0.11	38	4.33	22	2.51	\$1,240,166	\$69,998	\$1,085,322
2-Emergency Room	64	60	93.75	2	3.13	0	0.00	1	1.56	1	1.56	\$58,432	\$1,826	\$54,780
3-Inpatient Hospital	509	456	89.59	30	5.89	1	0.20	11	2.16	11	2.16	\$5,288,520	\$316,896	\$4,743,044
4-Clinic (Lab, X-ray)	584	495	84.76	55	9.42	4	0.68	17	2.91	13	2.23	\$531,317	\$51,858	\$452,166
5-Nursing Home Care	245	193	78.78	40	16.33	4	1.63	2	0.82	6	2.45	\$3,836,205	\$657,635	\$3,053,306
6-Therapies	132	102	77.27	13	9.85	3	2.27	8	6.06	6	4.55	\$156,036	\$17,140	\$122,346
7-Ambulance	252	245	97.22	1	0.40	0	0.00	2	0.79	4	1.59	\$311,653	\$1,237	\$302,996
8-Home Health Care	50	32	64.00	10	20.00	1	2.00	3	6.00	4	8.00	\$168,163	\$35,314	\$109,306
9-DME/Medical Supplies	552	488	88.41	36	6.52	0	0.00	18	3.26	10	1.81	\$586,804	\$38,270	\$518,768
10-OPD Mental Health	34	30	88.24	2	5.88	0	0.00	2	5.88	0	0.00	\$57,548	\$3,385	\$50,778
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
12-Non-Medicare Benefit	438	381	86.99	33	7.53	3	0.68	12	2.74	9	2.05	\$412,535	\$32,494	\$360,261
TOTAL All Services	3,738	3,250	86.94	271	7.25	17	0.45	114	3.05	86	2.30	\$12,648,770	\$1,226,053	\$10854465

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=04: Atlanta

	Recons	Recons		Recons		Recons Partially		Recons		Recons			\$	
Appealed Service	2015	Upheld	%	Overturned	%	Overturned '	% Di	ismissed	%	Withdrawn	%	Total \$	Overturned	\$ Upheld
1-Practitioner Services	1,266	991	78.28	59	4.66	5 0.3	39	191	15.09	20	1.58	\$1,790,251	\$86,967	\$1,404,908
2-Emergency Room	61	51	83.61	2	3.28	0.0	00	6	9.84	2	3.28	\$55,693	\$1,826	\$46,563
3-Inpatient Hospital	300	196	65.33	28	9.33	4 1.3	33	64	21.33	8	2.67	\$3,117,006	\$311,701	\$2,057,224
4-Clinic (Lab, X-ray)	885	723	81.69	52	5.88	0.0	00	91	10.28	19	2.15	\$805,164	\$47,309	\$657,778
5-Nursing Home Care	122	86	70.49	17	13.93	5 4.1	0	9	7.38	5	4.10	\$1,910,274	\$305,331	\$1,385,731
6-Therapies	91	77	84.62	4	4.40	2 2.2	20	5	5.49	3	3.30	\$107,570	\$5,910	\$92,203
7-Ambulance	160	134	83.75	4	2.50	0.0	00	19	11.88	3	1.88	\$197,875	\$4,947	\$165,720
8-Home Health Care	46	34	73.91	6	13.04	0.0	00	5	10.87	1	2.17	\$154,710	\$20,180	\$114,351
9-DME/Medical Supplies	504	449	89.09	13	2.58	1 0.2	20	26	5.16	15	2.98	\$535,777	\$14,351	\$477,841
10-OPD Mental Health	50	41	82.00	3	6.00	0.0	00	4	8.00	2	4.00	\$84,629	\$5,078	\$69,396
11-Hospice Care	2	1	50.00	0	0.00	0.0	00	1	50.00	0	0.00	\$2,782	\$0	\$1,391
12-Non-Medicare Benefit	559	475	84.97	28	5.01	3 0.5	54	38	6.80	15	2.68	\$526,500	\$27,785	\$448,796
TOTAL All Services	4,046	3,258	80.52	216	5.34	20 0.4	19	459	11.34	93	2.30	\$9,288,231	\$831,384	\$6,921,903

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=05: Chicago

	<b>.</b>	<b>D</b>				Recons		<b>D</b>						
Appealed Service	Recons 2015	Recons Upheld		Recons Overturned	%	Partially Overturned		Recons Dismissed	%	Recons Withdrawn		Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,342	1,043	77.72	83	6.18	5	0.37	124	9.24	87	6.48	\$1,897,722	\$120,906	\$1,478,442
2-Emergency Room	53	40	75.47	4	7.55	1	1.89	2	3.77	6	11.32	\$48,389	\$4,109	\$36,977
3-Inpatient Hospital	365	239	65.48	32	8.77	2	0.55	56	15.34	36	9.86	\$3,792,357	\$342,871	\$2,493,605
4-Clinic (Lab, X-ray)	867	642	74.05	107	12.34	6	0.69	60	6.92	52	6.00	\$788,788	\$100,077	\$586,815
5-Nursing Home Care	533	398	74.67	95	17.82	4	0.75	14	2.63	22	4.13	\$8,345,703	\$1,518,824	\$6,263,192
6-Therapies	140	103	73.57	11	7.86	4	2.86	13	9.29	9	6.43	\$165,493	\$15,367	\$124,119
7-Ambulance	148	118	79.73	3	2.03	0	0.00	11	7.43	16	10.81	\$183,035	\$3,710	\$145,933
8-Home Health Care	87	64	73.56	7	8.05	0	0.00	12	13.79	4	4.60	\$292,603	\$23,543	\$215,248
9-DME/Medical Supplies	530	444	83.77	32	6.04	3	0.57	27	5.09	24	4.53	\$563,416	\$35,612	\$473,589
10-OPD Mental Health	36	27	75.00	7	19.44	1	2.78	1	2.78	0	0.00	\$60,933	\$12,694	\$46,546
11-Hospice Care	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	\$5,565	\$0	\$4,174
12-Non-Medicare Benefit	680	583	85.74	47	6.91	3	0.44	19	2.79	28	4.12	\$640,465	\$45,680	\$550,517
TOTAL All Services	4,785	3,704	77.41	428	8.94	29	0.61	340	7.11	284	5.94	\$16,784,469	\$2,223,393	\$12419155

# Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

Region=06: Dallas

		_		_		Recons		_		_				
Appealed Service		Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,386	1,175	84.78	89	6.42	4	0.29	55	3.97	63	4.55	\$1,959,943	\$128,683	\$1,664,396
2-Emergency Room	37	25	67.57	5	13.51	0	0.00	4	10.81	3	8.11	\$33,781	\$4,565	\$22,825
3-Inpatient Hospital	317	197	62.15	49	15.46	1	0.32	46	14.51	24	7.57	\$3,293,636	\$514,306	\$2,052,029
4-Clinic (Lab, X-ray)	642	447	69.63	99	15.42	5	0.78	36	5.61	55	8.57	\$584,085	\$92,344	\$408,951
5-Nursing Home Care	180	139	77.22	21	11.67	1	0.56	16	8.89	3	1.67	\$2,818,436	\$336,647	\$2,184,288
6-Therapies	61	46	75.41	4	6.56	0	0.00	7	11.48	4	6.56	\$72,107	\$4,728	\$54,376
7-Ambulance	89	62	69.66	5	5.62	0	0.00	4	4.49	18	20.22	\$110,068	\$6,184	\$76,677
8-Home Health Care	17	9	52.94	2	11.76	0	0.00	3	17.65	3	17.65	\$57,175	\$6,727	\$30,269
9-DME/Medical Supplies	270	214	79.26	21	7.78	0	0.00	22	8.15	13	4.81	\$287,023	\$22,324	\$227,493
10-OPD Mental Health	10	7	70.00	1	10.00	0	0.00	0	0.00	2	20.00	\$16,926	\$1,693	\$11,848
11-Hospice Care	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$2,782	\$0	\$2,782
12-Non-Medicare Benefit	396	281	70.96	51	12.88	4	1.01	20	5.05	40	10.10	\$372,977	\$49,919	\$266,546
TOTAL All Services	3,407	2,604	76.43	347	10.18	15	0.44	213	6.25	228	6.69	\$9,608,941	\$1,168,118	\$7,002,480

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=07: Kansas City

	<b>D</b>	<b>D</b>				Recons		<b>D</b>						
Appealed Service	Recons 2015	Recons Upheld		Recons Overturned	%	Partially Overturned		Recons Dismissed		Recons Withdrawn		Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	1,130	360	31.86	15	1.33	4	0.35	555	49.12	196	17.35	\$1,597,933	\$24,040	\$511,904
2-Emergency Room	91	23	25.27	2	2.20	0	0.00	36	39.56	30	32.97	\$83,083	\$1,826	\$20,999
3-Inpatient Hospital	686	195	28.43	17	2.48	3	0.44	339	49.42	132	19.24	\$7,127,554	\$192,215	\$2,041,639
4-Clinic (Lab, X-ray)	607	219	36.08	20	3.29	0	0.00	245	40.36	123	20.26	\$552,243	\$18,196	\$199,244
5-Nursing Home Care	177	65	36.72	11	6.21	0	0.00	45	25.42	56	31.64	\$2,771,462	\$172,238	\$1,017,769
6-Therapies	89	27	30.34	3	3.37	0	0.00	43	48.31	16	17.98	\$105,206	\$3,546	\$31,916
7-Ambulance	249	82	32.93	2	0.80	0	0.00	84	33.73	81	32.53	\$307,943	\$2,473	\$101,411
8-Home Health Care	48	7	14.58	1	2.08	0	0.00	29	60.42	11	22.92	\$161,436	\$3,363	\$23,543
9-DME/Medical Supplies	701	353	50.36	11	1.57	1	0.14	273	38.94	63	8.99	\$745,198	\$12,225	\$375,788
10-OPD Mental Health	17	7	41.18	2	11.76	0	0.00	5	29.41	3	17.65	\$28,774	\$3,385	\$11,848
11-Hospice Care	6	1	16.67	0	0.00	0	0.00	2	33.33	3	50.00	\$8,347	\$0	\$1,391
12-Non-Medicare Benefit	702	439	62.54	40	5.70	3	0.43	111	15.81	109	15.53	\$661,186	\$39,087	\$414,889
TOTAL All Services	4,503	1,778	39.48	124	2.75	11	0.24	1,767	39.24	823	18.28	\$14,150,365	\$472,595	\$4,752,342

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=08: Denver

Appealed Service	Recons 2015	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned		Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	829	646	77.93	75	9.05	8	0.97	44	5.31	56	6.76	\$1,172,289	\$111,714	\$919,165
2-Emergency Room	39	30	76.92	2	5.13	0	0.00	6	15.38	1	2.56	\$35,607	\$1,826	\$27,390
3-Inpatient Hospital	593	451	76.05	62	10.46	5	0.84	33	5.56	42	7.08	\$6,161,282	\$670,156	\$4,711,874
4-Clinic (Lab, X-ray)	710	528	74.37	84	11.83	7	0.99	26	3.66	65	9.15	\$645,951	\$79,607	\$483,553
5-Nursing Home Care	448	343	76.56	71	15.85	5	1.12	7	1.56	22	4.91	\$7,014,775	\$1,150,862	\$5,409,832
6-Therapies	65	46	70.77	9	13.85	0	0.00	6	9.23	4	6.15	\$76,836	\$10,639	\$54,376
7-Ambulance	120	105	87.50	2	1.67	0	0.00	5	4.17	8	6.67	\$148,406	\$2,473	\$129,856
8-Home Health Care	25	17	68.00	4	16.00	0	0.00	1	4.00	3	12.00	\$84,081	\$13,453	\$57,175
9-DME/Medical Supplies	210	175	83.33	13	6.19	1	0.48	11	5.24	10	4.76	\$223,240	\$14,351	\$186,565
10-OPD Mental Health	52	43	82.69	2	3.85	1	1.92	6	11.54	0	0.00	\$88,015	\$4,231	\$73,628
11-Hospice Care	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$6,956	\$0	\$6,956
12-Non-Medicare Benefit	428	338	78.97	40	9.35	3	0.70	12	2.80	35	8.18	\$403,116	\$39,087	\$319,761
TOTAL All Services	3,524	2,727	77.38	364	10.33	30	0.85	157	4.46	246	6.98	\$16,060,554	\$2,098,399	\$12380132

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=09: San Francisco

Appealed Service		Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned		Recons Dismissed		Recons Withdrawn		Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	3,051	1,733	56.80	102	3.34	8	0.26	1,092	35.79	116	3.80	\$4,314,419	\$149,895	\$2,456,292
2-Emergency Room	125	81	64.80	0	0.00	0	0.00	39	31.20	5	4.00	\$114,125	\$0	\$73,953
3-Inpatient Hospital	1,302	636	48.85	131	10.06	62	4.76	430	33.03	43	3.30	\$13,527,806	\$1,683,183	\$6,930,143
4-Clinic (Lab, X-ray)	1,227	661	53.87	59	4.81	5	0.41	437	35.62	65	5.30	\$1,116,312	\$55,952	\$603,646
5-Nursing Home Care	814	720	88.45	32	3.93	2	0.25	46	5.65	14	1.72	\$12,745,596	\$516,713	\$11289404
6-Therapies	255	139	54.51	6	2.35	2	0.78	102	40.00	6	2.35	\$301,433	\$8,275	\$165,493
7-Ambulance	1,062	853	80.32	8	0.75	1	0.09	180	16.95	20	1.88	\$1,313,397	\$10,512	\$1,055,541
8-Home Health Care	209	105	50.24	10	4.78	2	0.96	80	38.28	12	5.74	\$702,919	\$36,996	\$356,505
9-DME/Medical Supplies	2,783	1,610	57.85	39	1.40	2	0.07	1,073	38.56	59	2.12	\$2,958,468	\$42,522	\$1,712,574
10-OPD Mental Health	92	68	73.91	2	2.17	0	0.00	19	20.65	3	3.26	\$155,718	\$3,385	\$115,096
11-Hospice Care	192	184	95.83	0	0.00	0	0.00	7	3.65	1	0.52	\$267,105	\$0	\$255,975
12-Non-Medicare Benefit	2,644	2,245	84.91	60	2.27	11	0.42	272	10.29	56	2.12	\$2,490,278	\$61,692	\$2,119,656
TOTAL All Services	13,756	9,035	65.68	449	3.26	95	0.69	3,777	27.46	400	2.91	\$40,007,576	\$2,569,125	\$27134276

## Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Region and Service

#### Region=10: Seattle

		_		_		Recons		_		_				
Appealed Service		Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Recons Dismissed		Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
1-Practitioner Services	980	804	82.04	80	8.16	2	0.20	54	5.51	40	4.08	\$1,385,818	\$114,542	\$1,138,350
2-Emergency Room	29	21	72.41	1	3.45	1	3.45	5	17.24	1	3.45	\$26,477	\$1,370	\$19,630
3-Inpatient Hospital	255	172	67.45	50	19.61	3	1.18	21	8.24	9	3.53	\$2,649,455	\$535,086	\$1,802,668
4-Clinic (Lab, X-ray)	508	361	71.06	76	14.96	3	0.59	44	8.66	24	4.72	\$462,173	\$70,509	\$329,799
5-Nursing Home Care	199	167	83.92	17	8.54	2	1.01	9	4.52	4	2.01	\$3,115,938	\$281,844	\$2,630,541
6-Therapies	74	63	85.14	4	5.41	0	0.00	2	2.70	5	6.76	\$87,475	\$4,728	\$74,472
7-Ambulance	140	122	87.14	8	5.71	1	0.71	8	5.71	1	0.71	\$173,141	\$10,512	\$151,498
8-Home Health Care	20	11	55.00	3	15.00	0	0.00	4	20.00	2	10.00	\$67,265	\$10,090	\$36,996
9-DME/Medical Supplies	473	419	88.58	23	4.86	1	0.21	23	4.86	7	1.48	\$502,823	\$24,982	\$445,949
10-OPD Mental Health	71	66	92.96	2	2.82	0	0.00	2	2.82	1	1.41	\$120,174	\$3,385	\$111,711
11-Hospice Care	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$23,650	\$0	\$23,650
12-Non-Medicare Benefit	477	379	79.45	44	9.22	6	1.26	29	6.08	19	3.98	\$449,267	\$44,267	\$359,791
TOTAL All Services	3,243	2,602	80.23	308	9.50	19	0.59	201	6.20	113	3.48	\$9,063,656	\$1,101,315	\$7,125,054

# Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Appeal Priority and Service

### Priority=Expedited Pre-Service Appeal

Appealed Service	Recons 2015	% of All Cases	Recons Upheld	%	Recons Overturned		Recons Partially Overturned		Recons Dismissed		Recons Withdrawn	%	Total \$
1-Practitioner Services	1,100	2.37	888	80.73	113	10.27	6	0.55	17	1.55	76	6.91	\$1,555,510
3-Inpatient Hospital	1,312	2.83	1,117	85.14	115	8.77	0	0.00	29	2.21	51	3.89	\$13,631,706
4-Clinic (Lab, X-ray)	586	1.26	389	66.38	127	21.67	5	0.85	9	1.54	56	9.56	\$533,137
5-Nursing Home Care	1,974	4.26	1,509	76.44	310	15.70	19	0.96	40	2.03	96	4.86	\$30,908,853
6-Therapies	185	0.40	118	63.78	28	15.14	5	2.70	12	6.49	22	11.89	\$218,687
7-Ambulance	204	0.44	198	97.06	1	0.49	0	0.00	4	1.96	1	0.49	\$252,291
8-Home Health Care	120	0.26	82	68.33	17	14.17	1	0.83	4	3.33	16	13.33	\$403,590
9-DME/Medical Supplies	717	1.55	615	85.77	35	4.88	0	0.00	26	3.63	41	5.72	\$762,207
10-OPD Mental Health	27	0.06	23	85.19	0	0.00	1	3.70	1	3.70	2	7.41	\$45,700
11-Hospice Care	1	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391
12-Non-Medicare Benefit	1,085	2.34	888	81.84	86	7.93	1	0.09	22	2.03	88	8.11	\$1,021,918
Expedited Pre-Service Totals:	7,311	15.76	5,828		832		38		164		449		\$49,334,989

# Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Appeal Priority and Service

### Priority=Standard Pre-Service Appeals

Appealed Service	Recons 2015	% of All Cases	Recons Upheld	%	Recons Overturned		Recons Partially Overturned		Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	2,491	5.37	2,068	83.02	206	8.27	15	0.60	99	3.97	103	4.13	\$3,522,523
3-Inpatient Hospital	95	0.20	53	55.79	4	4.21	1	1.05	32	33.68	5	5.26	\$987,052
4-Clinic (Lab, X-ray)	1,183	2.55	864	73.03	220	18.60	11	0.93	37	3.13	51	4.31	\$1,076,282
5-Nursing Home Care	83	0.18	56	67.47	7	8.43	1	1.20	13	15.66	6	7.23	\$1,299,612
6-Therapies	291	0.63	237	81.44	19	6.53	9	3.09	18	6.19	8	2.75	\$343,988
7-Ambulance	559	1.21	546	97.67	2	0.36	0	0.00	7	1.25	4	0.72	\$691,326
8-Home Health Care	180	0.39	122	67.78	20	11.11	1	0.56	28	15.56	9	5.00	\$605,385
9-DME/Medical Supplies	3,316	7.15	3,004	90.59	110	3.32	5	0.15	119	3.59	78	2.35	\$3,525,074
10-OPD Mental Health	89	0.19	77	86.52	4	4.49	0	0.00	5	5.62	3	3.37	\$150,641
11-Hospice Care	3	0.01	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$4,174
12-Non-Medicare Benefit	2,412	5.20	2,073	85.95	153	6.34	15	0.62	80	3.32	91	3.77	\$2,271,766
Standard Pre-Service Totals:	10,702	23.08	9,103		745		58		438		358		\$14,477,823

# Annual Report of Medicare Reconsideration Results: National Summary of Final Decisions and Value of Contested Claims for Cases Received During 2015, by Appeal Priority and Service

### Priority=Standard Retrospective Appeals

Appealed Service	Recons 2015	% of All Cases	Recons Upheld		Recons Overturned	%	Recons Partially Overturned		Recons Dismissed	%	Recons Withdrawn	%	Total \$
1-Practitioner Services	8,586	18.51	5,570	64.87	313	3.65	23	0.27	2,174	25.32	506	5.89	\$12,141,463
2-Emergency Room	566	1.22	389	68.73	21	3.71	2	0.35	105	18.55	49	8.66	\$516,758
3-Inpatient Hospital	3,701	7.98	1,855	50.12	444	12.00	91	2.46	1,038	28.05	273	7.38	\$38,453,464
4-Clinic (Lab, X-ray)	5,220	11.26	3,490	66.86	351	6.72	22	0.42	991	18.98	366	7.01	\$4,749,104
5-Nursing Home Care	1,126	2.43	901	80.02	64	5.68	10	0.89	107	9.50	44	3.91	\$17,630,885
6-Therapies	530	1.14	323	60.94	12	2.26	1	0.19	165	31.13	29	5.47	\$626,508
7-Ambulance	1,678	3.62	1,140	67.94	35	2.09	2	0.12	329	19.61	172	10.25	\$2,075,216
8-Home Health Care	243	0.52	101	41.56	11	4.53	1	0.41	112	46.09	18	7.41	\$817,270
9-DME/Medical Supplies	2,632	5.68	1,124	42.71	61	2.32	6	0.23	1,351	51.33	90	3.42	\$2,797,948
10-OPD Mental Health	327	0.71	260	79.51	19	5.81	1	0.31	39	11.93	8	2.45	\$553,477
11-Hospice Care	227	0.49	211	92.95	1	0.44	0	0.00	11	4.85	4	1.76	\$315,796
12-Non-Medicare Benefit	3,528	7.61	2,734	77.49	178	5.05	26	0.74	441	12.50	149	4.22	\$3,322,882
Retrospective Totals:	28,364	61.16	18,098		1,510		185		6,863		1,708		\$84,000,770
GRAND TOTALS:	46,377	100.00	33,029		3,087		281		7,465		2,515		\$147,813,582

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=01: BOSTON

				Region=	.UI. DU	01011		_					
Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned		Recons Partially Overturned	% PrtOv	Recons Dismissed		Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	10,478	0.48	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H0477: SERENITY CARE, INC.	57	0.00	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	91	0.00	0	0	-	0	-	0	-	0	-	0	-
H1365: MARTIN'S POINT GENERATIONS A	2,649	1.51	4	2	50.00	1	25.00	0	0.00	0	0.00	1	25.00
H1660: HARVARD PILGRIM HEALTH CARE	605	0.00	0	0	-	0	-	0	-	0	-	0	-
H2005: FALLON TOTAL CARE, INC.	5,458	8.24	45	35	77.78	5	11.11	2	4.44	3	6.67	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	436	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	894	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITT	238	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: ELDER SVC PLAN OF THE CAMBRI	278	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	870	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	402	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	10,400	2.50	26	16	61.54	4	15.38	0	0.00	4	15.38	2	7.69
H2225: COMMONWEALTH CARE ALLIANCE,	6,526	0.92	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	29,043	0.65	19	17	89.47	1	5.26	0	0.00	0	0.00	1	5.26
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	0	-	0	-	0	-	0	-
H2256: TUFTS ASSOCIATED HEALTH MAIN	104,726	5.94	622	584	93.89	20	3.22	0	0.00	14	2.25	4	0.64
H2261: BCBS OF MASSACHUSETTS HMO B	10,663	0.84	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	14	71.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2470: FALLON HEALTH WEINBERG, INC	24	0.00	0	0	-	0	-	0	-	0	-	0	-
H4105: PACE ORGANIZATION OF RHODE I	258	0.00	0	0	-	0	-	0	-	0	-	0	
H4152: BLUE CROSS & BLUE SHIELD OF	51,808	0.87	45	39	86.67	3	6.67	0	0.00	3	6.67	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	31,602	1.08	34	16	47.06	6	17.65	0	0.00	12	35.29	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW Y	77	0.00	0	0	-	0	-	0	-	0	-	0	-
H6750: HARVARD PILGRIM HEALTH CARE	1,417	0.00	0	0	-	0	-	0	-	0	-	0	-
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,789	2.79	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,641	7.99	69	61	88.41	5	7.25	0	0.00	2	2.90	1	1.45
H9001: FALLON COMMUNITY HEALTH PLAN	17,707	9.26	164	126	76.83	29	17.68	0	0.00	6	3.66	3	1.83

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned		Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,501	4.23	36	30	83.33	2	5.56	0	0.00	4	11.11	0	0.00
H0811: GUILDNET, INC.	905	0.00	0	0	-	0	-	0	-	0	-	0	-
H1234: LIFE ST. FRANCIS	278	0.00	0	0	-	0	-	0	-	0	-	0	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	188	10.64	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,575	1.90	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1916: THE NEW YORK STATE CATHOLIC	463	0.00	0	0	-	0	-	0	-	0	-	0	-
H2751: WELLCARE OF NEW YORK, INC.	362	0.00	0	0	-	0	-	0	-	0	-	0	-
H2773: QUALITY HEALTH PLANS OF NEW	705	0.00	0	0	-	0	-	0	-	0	-	0	-
H3018: CENTERS PLAN FOR HEALTHY LIV	65	0.00	0	0	-	0	-	0	-	0	-	0	-
H3054: CONSTELLATION HEALTH, LLC.	5,353	0.00	0	0	-	0	-	0	-	0	-	0	-
H3129: NORTH SHORE-LIJ HEALTH PLAN,	43	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON INSURANCE COMPANY	25,593	5.55	142	88	61.97	5	3.52	1	0.70	38	26.76	10	7.04
H3305: MVP HEALTH PLAN, INC.	35,541	1.63	58	48	82.76	7	12.07	1	1.72	2	3.45	0	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	273	3.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3321: INDEPENDENT LIVING SRVCS OF	483	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H3323: GROUP HEALTH INCORPORATED	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	11,366	30.35	345	209	60.58	107	31.01	7	2.03	19	5.51	3	0.87
H3328: THE NEW YORK STATE CATHOLIC	39,266	4.56	179	126	70.39	23	12.85	3	1.68	24	13.41	3	1.68
H3329: CENTERLIGHT HEALTHCARE, INC.	2,822	5.32	15	1	6.67	0	0.00	0	0.00	14	93.33	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	115,973	2.30	267	191	71.54	43	16.10	8	3.00	20	7.49	5	1.87
H3331: INDEPENDENT LIVING FOR SENIO	633	0.00	0	0	-	0	-	0	-	0	-	0	-
H3332: CAPITAL AREA COMMUNITY HP	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	46,235	2.96	137	116	84.67	14	10.22	1	0.73	5	3.65	1	0.73
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,916	52.89	260	157	60.38	87	33.46	6	2.31	10	3.85	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,809	4.20	16	11	68.75	3	18.75	0	0.00	2	12.50	0	0.00
H3347: ELDERPLAN, INC.	14,951	12.51	187	123	65.78	31	16.58	2	1.07	16	8.56	15	8.02
H3351: EXCELLUS HEALTH PLAN, INC.	71,871	4.04	290	255	87.93	26	8.97	0	0.00	6	2.07	3	1.03

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3356: EXCELLUS HEALTH PLAN, INC.	_	-	1	0	0.00	0		0	0.00	1	100.00	0	
H3359: HEALTHFIRST HEALTH PLAN, INC	129,042	2.10	271	128	47.23	1	0.37	0	0.00	65	23.99	77	28.41
H3362: INDEPENDENT HEALTH ASSOCIATI	90,555	4.76	431	402	93.27	13	3.02	3	0.70	9	2.09	4	0.93
H3384: HEALTHNOW NEW YORK INC.	23,622	0.59	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	39,811	9.32	371	315	84.91	41	11.05	1	0.27	11	2.96	3	0.81
H3493: LIFE AT LOURDES, INC.	201	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	61,321	3.96	243	205	84.36	19	7.82	6	2.47	10	4.12	3	1.23
H4003: MMM HEALTHCARE, LLC.	166,623	2.11	351	275	78.35	21	5.98	0	0.00	52	14.81	3	0.85
H4004: PMC MEDICARE CHOICE, LLC	27,978	1.25	35	27	77.14	3	8.57	0	0.00	5	14.29	0	0.00
H4005: TRIPLE-S ADVANTAGE, INC.	17,656	0.34	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H4006: MCS ADVANTAGE, INC.	_	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4011: MMM HEALTHCARE, LLC.	10,081	0.99	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00
H4012: TRIPLE-S SALUD, INC.	_	-	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	357	0.00	0	0	-	0	-	0	-	0	-	0	-
H4465: INDEPENDENCE CARE SYSTEM, IN	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H4740: CATHOLIC MANAGED LONG TERM C	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H4866: CUATRO LLC	4,061	1.72	7	2	28.57	4	57.14	1	14.29	0	0.00	0	0.00
H4876: CONSTELLATION HEALTH, LLC.	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H4922: AGEWELL NEW YORK, LLC	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H5042: CDPHP UNIVERSAL BENEFITS, IN	7,407	7.43	55	47	85.45	5	9.09	0	0.00	2	3.64	1	1.82
H5141: CLOVER INSURANCE COMPANY	7,102	3.66	26	17	65.38	7	26.92	0	0.00	0	0.00	2	7.69
H5441: MANAGED HEALTH, INC.	805	0.00	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	18,988	0.63	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H5528: GROUP HEALTH INCORPORATED	7,589	8.04	61	48	78.69	5	8.20	1	1.64	6	9.84	1	1.64
H5549: VNS CHOICE	18,120	11.75	213	66	30.99	7	3.29	0	0.00	52	24.41	88	41.31
H5577: MCS ADVANTAGE, INC.	176,942	0.44	78	66	84.62	3	3.85	0	0.00	4	5.13	5	6.41
H5732: TRIPLE-S SALUD, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	103,677	0.67	69	65	94.20	4	5.80	0	0.00	0	0.00	0	0.00
H5887: MMM HEALTHCARE, LLC.	3,683	1.90	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	1,010	10.89	11	7	63.64	2	18.18	1	9.09	1	9.09	0	0.00

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned			% Dismiss	Recons Withdrawn	% WthDr
H5991: AFFINITY HEALTH PLAN, INC.	7,139	3.08	22	16	72.73	5	22.73	0	0.00	1	4.55	0	0.00
H6263: HEALTH INSURANCE PLAN OF GRE	41	0.00	0	0	-	0	-	0	-	0	-	0	
H6308: AGEWELL NEW YORK, LLC	100	0.00	0	0	-	0	-	0	-	0	-	0	-
H6334: NY HOTEL TRADES COUNCIL & HO	4,298	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	133	0.00	0	0	-	0	-	0	-	0	-	0	
H6435: ELDERSERVE HEALTH, INC.	175	0.00	0	0	-	0	-	0	-	0	-	0	
H6745: AMIDA CARE INC.	368	16.30	6	2	33.33	1	16.67	0	0.00	2	33.33	1	16.67
H6864: GUILDNET, INC.	684	0.00	0	0	-	0	-	0	-	0	-	0	
H6887: SOUTH JERSEY HEALTHCARE LIFE	173	0.00	0	0	-	0	-	0	-	0	-	0	
H6974: ALPHACARE OF NEW YORK, INC.	56	0.00	0	0	-	0	-	0	-	0	-	0	
H6988: CENTERS PLAN FOR HEALTHY LIV	156	32.05	5	2	40.00	2	40.00	1	20.00	0	0.00	0	0.00
H7015: HEALTHFIRST HEALTH PLAN OF N	-	-	3	0	0.00	0	0.00	0	0.00	2	66.67	1	33.33
H7971: HORIZON INSURANCE COMPANY	236	12.71	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H8029: ELDERPLAN, INC.	364	10.99	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8056: AETNA BETTER HEALTH, INC. (N	110	0.00	0	0	-	0	-	0	-	0	-	0	
H8150: INTEGRA MLTC, INC	98	10.20	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8266: CONSTELLATION HEALTH, LLC.	1,793	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8417: HEALTHPLUS NY, LLC	359	5.57	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H8420: CENTERLIGHT HEALTHCARE, INC.	338	2.96	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8490: VNS CHOICE	2,410	1.66	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8777: COMPLETE SENIOR CARE, INC.	105	9.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8800: TOTAL SENIOR CARE, INC.	97	0.00	0	0	-	0	-	0	-	0	-	0	
H8851: SENIOR WHOLE HEALTH OF NEW Y	86	0.00	0	0	-	0	-	0	-	0	-	0	
H9115: METROPLUS HEALTH PLAN, INC.	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H9122: ALPHACARE OF NEW YORK, INC.	1,260	1.59	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9345: VILLAGE SENIOR SERVICES CORP	117	0.00	0	0	-	0	-	0	-	0	-	0	-
H9615: MVP HEALTH PLAN, INC.	20,063	1.35	27	25	92.59	2	7.41	0	0.00	0	0.00	0	0.00
H9795: MONTEFIORE HMO, LLC	-	-	0	0	-	0	-	0	-	0	-	0	
H9859: MVP HEALTH PLAN, INC.	11,514	1.39	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	24,549	1.18	29	27	93.10	2	6.90	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	12,158	1.65	20	3	15.00	0	0.00	0	0.00	14	70.00	3	15.00
H0819: SENIOR LIFE YORK, INC.	118	0.00	0	0		0	-	0	-	0	-	0	-
H1239: KISSITO PACE OF ROANOKE, INC	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	4,632	2.81	13	6	46.15	3	23.08	1	7.69	2	15.38	1	7.69
H2064: GEISINGER COMMUNITY HEALTH S	195	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYS	140	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIO	74	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: SPIRITTRUST LUTHERAN LIFE	78	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	1,502	3.99	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	147	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	418	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	128	0.00	0	0	-	0	-	0	-	0	-	0	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,864	1.19	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H3156: AMERIHEALTH HMO, INC.	18,557	7.06	131	118	90.08	11	8.40	0	0.00	1	0.76	1	0.76
H3473: CHARLOTTESVILLE AREA RETIREM	57	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	10,721	0.84	9	1	11.11	0	0.00	0	0.00	1	11.11	7	77.78
H3672: HEALTH PLAN OF THE UPPER OHI	5,226	1.72	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H3907: UPMC HEALTH PLAN, INC.	115,668	8.74	1,011	939	92.88	48	4.75	3	0.30	13	1.29	8	0.79
H3908: TRUSTEES OF THE UNIVERSITY O	421	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	8,932	3.69	33	29	87.88	3	9.09	0	0.00	0	0.00	1	3.03
H3916: HIGHMARK SENIOR HEALTH COMPA	173,934	2.33	406	324	79.80	54	13.30	2	0.49	16	3.94	10	2.46
H3917: PITTSBURGH CARE PARTNERSHIP,	502	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	515	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	607	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,494	4.97	72	59	81.94	10	13.89	0	0.00	3	4.17	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	7,158	3.77	27	27	100.00	0	0.00	0	0.00	0	0.00	0	0.00

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons		% Uphid		% Overt	Recons Partially Overturned	% PrtOv		% Dismiss	Recons Withdrawn	% WthDr
H3925: PENNSYLVANIA PACE, INC.	179	0.00	0	0	opina -	0	-	0	-	0	-	0	
H3952: KEYSTONE HEALTH PLAN EAST, I	85,975		439	399	90.89	25	5.69	0	0.00	5	1.14	10	
H3954: GEISINGER HEALTH PLAN	68.377		229	194	84.72	22	9.61	4	1.75	7	3.06	2	_
H3957: HIGHMARK CHOICE COMPANY	116,140		243	201	82.72		9.88	0	0.00	15	6.17	3	
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,726	4.48	48	35	72.92	10	20.83	1	2.08	2	4.17	0	0.00
H4227: VISTA HEALTH PLAN, INC.	3,225	7.13	23	10	43.48	4	17.39	0	0.00	9	39.13	0	0.00
H4279: UPMC FOR YOU, INC	19,385	10.06	195	172	88.21	14	7.18	1	0.51	4	2.05	4	2.05
H4906: C AND O EMPLOYEES' HOSPITAL	2,261	0.00	0	0	-	0	_	0	-	0	-	0	
H4999: THE LUTHERAN HOME FOR THE AG	84	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,960	2.30	16	7	43.75	5	31.25	0	0.00	4	25.00	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	7,301	1.64	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	134	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	9,371	8.64	81	71	87.65	7	8.64	0	0.00	1	1.23	2	2.47
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	166	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	49,643	7.11	353	321	90.93	5	1.42	3	0.85	6	1.70	18	5.10
H5978: SENIOR LIFE LEHIGH VALLEY, I	132	0.00	0	0	-	0	-	0	-	0	-	0	-
H6132: SELECT HEALTH OF SOUTH CAROL	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H6188: LUTHERAN SENIORLIFE VIECARE	-	-	0	0	-	0	-	0	-	0	-	0	-
H6310: INOVACARES	88	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY, INC.	215	0.00	0	0	-	0	-	0	-	0	-	0	-
H6787: VOANS SENIOR COMMUNITY CARE	-	-	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER LLC DBA LIFE	439	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	696	1.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	512	0.00	0	0	-	0	-	0	-	0	-	0	_
H9068: ALBRIGHT CARE SERVICES	172	0.00	0	0	-	0	-	0	-	0	-	0	
H9190: GATEWAY HEALTH PLAN OF OHIO,	6,014	13.97	84	75	89.29	0	0.00	0	0.00	2	2.38	7	8.33
H9207: HEALTH PARTNERS PLANS, INC.	12,437	13.35	166	141	84.94	17	10.24	1	0.60	2	1.20	5	3.01

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

								Recons					
	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	<b>Dismiss</b>	Withdrawn	WthDr
H9412: GEISINGER QUALITY OPTIONS, I	767	9.13	7	4	57.14	2	28.57	0	0.00	0	0.00	1	14.29
H9830: NEWCOURTLAND LIFE PROGRAM	377	0.00	0	0	-	0	-	0	-	0	-	0	-
H9915: MEDSTAR FAMILY CHOICE, INC.	6,805	9.26	63	55	87.30	2	3.17	1	1.59	3	4.76	2	3.17
X0001: LIMITED INCOME NET PROGRAM	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	%	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv			Recons	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	50,010	,	53	42	79.25	2	3.77	1	1.89	6		2	
H0105: THE METHODIST OAKS	123	0.00	0	0	- 10.20	0	-	0	-	0	_	0	_
H0112: MORSE LIFE HOME CARE, INC.	136		0	0		0	_	0	_	0		0	
H0117: WELLCARE OF OHIO, INC.	-	-	8	5	62.50	0	0.00	0	0.00	3		0	
H0154: VIVA HEALTH, INC.	45,454	3.96	180	143	79.44	13	7.22	3	1.67	18		3	
H0320: WELLCARE OF TEXAS, INC.	-	-	5	4	80.00	0	0.00	0	0.00	1		0	_
H0712: WELLCARE OF CONNECTICUT, INC	12,712	4.48	57	45	78.95	4	7.02	1	1.75	5		2	
H0839: VOANS SENIOR COMMUNITY CARE	103		0	0	-	0	-	0	-	0		0	
H0879: CRESTPOINT HEALTH INSURANCE	5.198		0	0		0	-	0	-	0	_	0	_
H0913: WELLCARE HEALTH PLANS OF NEW	1,016	8.86	9	6	66.67	0	0.00	0	0.00	1	11.11	2	22.22
H1016: AVMED, INC.	30,855	1.62	50	44	88.00	4	8.00	0	0.00	1	2.00	1	
H1026: HEALTH OPTIONS, INC.	61,788	5.76	356	292	82.02	16	4.49	1	0.28	43	12.08	4	1.12
H1032: WELLCARE OF FLORIDA, INC.	107,444	3.78	406	341	83.99	11	2.71	2	0.49	47	11.58	5	1.23
H1035: FLORIDA HEALTH CARE PLAN, IN	13,132	2.89	38	30	78.95	1	2.63	0	0.00	7	18.42	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	375	0.00	0	0	-	0	-	0	-	0	-	0	_
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	29,707	6.70	199	180	90.45	5	2.51	1	0.50	9	4.52	4	2.01
H1112: WELLCARE OF GEORGIA, INC.	33,937	4.36	148	111	75.00	5	3.38	0	0.00	29	19.59	3	2.03
H1216: HARMONY HEALTH PLAN OF ILLIN	-	-	11	8	72.73	0	0.00	0	0.00	3	27.27	0	0.00
H1264: WELLCARE OF TEXAS, INC.	33,374	6.65	222	178	80.18	1	0.45	0	0.00	43	19.37	0	0.00
H1357: CAROLINA SENIORCARE	139	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN OF ILLIN	15,362	4.69	72	57	79.17	3	4.17	1	1.39	11	15.28	0	0.00
H1500: LIFE ST. JOSEPH OF THE PINES	218	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	552	1.81	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	9,677	3.20	31	28	90.32	0	0.00	0	0.00	3	9.68	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	11,022	0.82	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	184	0.00	0	0	-	0	-	0	-	0	-	0	-

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv		% Dismiss	Recons Withdrawn	
H2758: BEHEALTHY AMERICA, INC.	829	0.00	0	. 0	٠.	0	-	0	-	0	-	0	-
H2962: ULTIMATE HEALTH PLANS, INC.	4,319	4.63	20	14	70.00	6	30.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	5,514	0.73	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	46,195	6.23	288	245	85.07	7	2.43	2	0.69	31	10.76	3	1.04
H3404: BLUE CROSS AND BLUE SHIELD O	50,858	2.10	107	77	71.96	14	13.08	0	0.00	7	6.54	9	8.41
H3421: AMERICA'S 1ST CHOICE HEALTH	3,660	0.27	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3430: SUNCOAST PACE, INC.	204	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	75,423	3.54	267	204	76.40	24	8.99	3	1.12	16	5.99	20	7.49
H3942: ELDERHAUS INC.	101	0.00	0	0		0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	163	0.00	0	0	-	0	-	0	-	0	-	0	-
H4203: PALMETTO HEALTH ALLIANCE	280	0.00	0	0		0	-	0	-	0	-	0	-
H4209: BLUECROSS AND BLUESHIELD OF	-	-	72	47	65.28	22	30.56	0	0.00	2	2.78	1	1.39
H4235: SENIOR TOTAL LIFE CARE, INC.	107	0.00	0	0		0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	269	0.00	0	0	-	0	-	0	-	0	-	0	-
H4714: PACE OF THE SOUTHERN PIEDMON	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H4738: AMERICA'S 1ST CHOICE HEALTH	382	5.24	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	32,988	4.46	147	125	85.03	12	8.16	1	0.68	7	4.76	2	1.36
H5427: FREEDOM HEALTH, INC.	63,360	1.40	89	62	69.66	0	0.00	0	0.00	24	26.97	3	3.37
H5431: HEALTHSUN HEALTH PLANS, INC.	28,976	6.11	177	149	84.18	13	7.34	1	0.56	14	7.91	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	11,599	4.57	53	44	83.02	3	5.66	0	0.00	6	11.32	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	39,140	1.58	62	47	75.81	0	0.00	0	0.00	15	24.19	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	39,721	3.17	126	82	65.08	7	5.56	0	0.00	35	27.78	2	1.59
H5934: HOPE HOSPICE AND COMMUNITY S	261	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	17,328	1.10	19	17	89.47	0	0.00	1	5.26	0	0.00	1	5.26
H6059: PACE OF GUILFORD AND ROCKING	157	0.00	0	0	-	0		0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE	4,095	1.71	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H6846: COMMUNITY CAREPARTNERS, INC.	22	0.00	0	0	-	0		0	-	0	-	0	-
H7542: ADVICARE, CORP.	610	1.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	90,716	3.86	350	290	82.86	27	7.71	1	0.29	13	3.71	19	5.43

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
H8064: FIRSTCAROLINACARE INSURANCE	1,179	0.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8146: SECURITYCARE OF TENNESSEE, I	2,110	9.95	21	20	95.24	0	0.00	0	0.00	0	0.00	1	4.76
H8170: AMERICA'S 1ST CHOICE OF SOUT	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H8213: SELECT HEALTH OF SOUTH CAROL	460	0.00	0	0	-	0	-	0	-	0	-	0	-
H9266: PIEDMONT HEALTH SERVICES, IN	199	0.00	0	0	-	0	-	0	-	0	-	0	-
H9285: ATLANTIS HEALTH PLAN, INC.	482	8.30	4	1	25.00	0	0.00	0	0.00	1	25.00	2	50.00
H9730: WELLCARE HEALTH INSURANCE CO	7,010	5.28	37	28	75.68	0	0.00	0	0.00	8	21.62	1	2.70
H9857: PIEDMONT WELLSTAR HEALTHPLAN	12,866	3.96	51	43	84.31	1	1.96	0	0.00	6	11.76	1	1.96
R3332: BLUE CROSS AND BLUE SHIELD O	49,811	5.70	284	229	80.63	12	4.23	1	0.35	40	14.08	2	0.70

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLA	10,278	2.92	30	21	70.00	4	13.33	1	3.33	4	13.33	0	0.00
H0141: MCLAREN HEALTH PLAN, INC.	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H0192: AMERIHEALTH MICHIGAN, INC.	2,451	0.41	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0281: ILLINICARE HEALTH PLAN	1,431	1.40	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,057	0.28	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H0390: PACE OF SOUTHWEST MICHIGAN,	131	0.00	0	0	-	0	-	0	-	0	_	0	-
H0480: MERIDIAN HEALTH PLAN OF MICH	6,164	0.00	0	0	-	0	-	0	-	0	_	0	-
H0544: CAREMORE HEALTH PLAN	50,913	5.26	268	236	88.06	15	5.60	3	1.12	7	2.61	7	2.61
H0564: BLUE CROSS OF CALIFORNIA	12,766	1.57	20	15	75.00	1	5.00	1	5.00	1	5.00	2	10.00
H0773: HEALTH ALLIANCE CONNECT	6,105	3.60	22	17	77.27	4	18.18	0	0.00	1	4.55	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	12,649	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	261	0.00	0	0	-	0	-	0	-	0	_	0	-
H1412: COVENTRY HEALTH AND LIFE INS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	8,678	7.49	65	46	70.77	17	26.15	0	0.00	2	3.08	0	0.00
H1444: TOTAL HEALTH CARE, INC.	207	0.00	0	0	-	0	-	0	-	0	_	0	-
H1463: HEALTH ALLIANCE CONNECT, INC	7,611	14.45	110	82	74.55	26	23.64	1	0.91	1	0.91	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	3,330	2.10	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29
H1595: HEALTHPLUS INSURANCE COMPANY	1,407	5.69	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	8,438	2.13	18	14	77.78	1	5.56	0	0.00	1	5.56	2	11.11
H1737: HEALTH ALLIANCE - MIDWEST, I	873	4.58	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	1,415	0.00	0	0	-	0	-	0	-	0	_	0	-
H1849: ANTHEM HEALTH PLANS OF KENTU	6,011	2.50	15	11	73.33	1	6.67	0	0.00	0	0.00	3	20.00
H1894: AMERIGROUP WASHINGTON, INC.	1,136	5.28	6	0	0.00	0	0.00	0	0.00	3	50.00	3	50.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,616	0.00	0	0	-	0	-	0	-	0	-	0	-
H2034: COMMUNITY CARE HEALTH PLAN,	282	7.09	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	201	0.00	0	0	-	0	-	0	-	0	-	0	-
H2237: INDEPENDENT CARE HEALTH PLAN	6,070	0.49	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	43,355	3.90	169	137	81.07	19	11.24	0	0.00	11	6.51	2	1.18

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/		Recons Upheld	% Uphid	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons	% Diemies	Recons	% WthDr
H2318: CENTER FOR SENIOR INDEPENDEN	373	0.00	2013	Opneid 0	-	Overturned 0	Overt	Overturned 0	FILOV	Distilissed 0		o villidiawii	WIIDI
H2320: PRIORITY HEALTH	81,208	5.38	437	409	93.59	16	3.66	0	0.00	9		3	0.69
H2322: ALLIANCE HEALTH AND LIFE INS	3.242	2.16	7		85.71	0	0.00	0	0.00	0		1	
H2354: HEALTH ALLIANCE PLAN OF MICH	20.394	2.10	53	36	67.92	11	20.75	1	1.89	5		0	_
H2416: PRIMEWEST CTRL COUNTY-BASED	1.948	0.00	0	0		0	20.73	0	1.03	0		0	
H2417: ITASCA MEDICAL CARE	470	0.00	0	0		0		0		0		0	
H2419: SOUTH COUNTRY HEALTH ALLIANC	1.563	0.64	1		100.00	0	0.00	0	0.00	0		0	
H2422: HEALTHPARTNERS, INC.	3.153	0.32	1		100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	7.928	1.26	10	6		2	20.00	0	0.00	0		2	
H2450: MEDICA INSURANCE COMPANY	171,613	0.23	39	36	92.31	3	7.69	0	0.00	0	0.00	0	
H2456: UCARE MINNESOTA	10,371	0.29	3	2		0	0.00	0	0.00	1		0	
H2458: MEDICA HEALTH PLANS	10,054	0.29	10	8	80.00	1	10.00	0	0.00	0		1	10.00
H2459: UCARE MINNESOTA	85.622	3.34	286	239	83.57	26	9.09	3	1.05	6		12	4.20
H2461: BLUE CROSS AND BLUE SHIELD O	167,013	0.79	132	97	73.48	24	18.18	2	1.52	5		4	3.03
H2462: GROUP HEALTH PLAN, INC. (MN)	48.907	0.72	35	32		2	5.71	0	0.00	1		0	
H2506: AETNA BETTER HEALTH, INC. (I	7.205	1.80	13	6	46.15	3	23.08	0	0.00	4		0	
H2531: UNITEDHEALTHCARE COMMUNITY P	13,285	2.56	34	13		1	2.94	0	0.00	14		6	
H2591: HEALTH ALLIANCE - MIDWEST, I	88	0.00	0	0	-	0		0	-	0		0	
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,208	7.53	122	113	92.62	2	1.64	2	1.64	5		0	
H2836: ANTHEM HEALTH PLANS, INC.	1,272	5.50	7	_	100.00	0	0.00	0	0.00	0	_	0	
H2926: PRIMEWEST CTRL COUNTY-BASED	261	11.49	3		100.00	0	0.00	0	0.00	0		0	
H2936: LIFECIRCLES	213	0.00	0	0	_	0		0		0	_	0	
H3071: COMMUNITY CARE ALLIANCE OF I	1,649	0.00	0	0	-	0	_	0	_	0	-	0	
H3233: PREMIER HEALTH INSURING CORP	7,356	4.35	32	30	93.75	0	0.00	0	0.00	0	0.00	2	6.25
H3240: AMERIGROUP NEW JERSEY, INC.	7,232	2.63	19	10	52.63	0	0.00	0	0.00	5	26.32	4	21.05
H3283: MEDICA HEALTH PLANS		-	4	3	75.00	1	25.00	0	0.00	0		0	
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,535	3.32	148	114	77.03	6	4.05	1	0.68	10	6.76	17	11.49
H3370: EMPIRE HEALTHCHOICE HMO, INC	63,034	4.06	256	205	80.08	16	6.25	1	0.39	11	4.30	23	8.98
H3447: HEALTHKEEPERS, INC.	2,632	11.78	31	22	70.97	5	16.13	0	0.00	4	12.90	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	3,942	2.54	10	9	90.00	0	0.00	0	0.00	0	0.00	1	10.00

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3536: MATTHEW THORNTON HEALTH PLAN	560	7.14	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H3613: MCGREGOR PACE	316	0.00	0	0	-	0	-	0	-	0	-	0	_
H3620: AULTCARE INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3653: PARAMOUNT CARE, INC.	15,074	0.33	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	127,108	2.53	322	227	70.50	32	9.94	3	0.93	11	3.42	49	15.22
H3660: SUMMACARE INC.	26,660	7.16	191	137	71.73	30	15.71	2	1.05	17	8.90	5	2.62
H3664: AULTCARE HEALTH INSURING COR	20,183	1.88	38	34	89.47	1	2.63	0	0.00	2	5.26	1	2.63
H3668: MOUNT CARMEL HEALTH PLAN, IN	49,044	0.41	20	17	85.00	0	0.00	0	0.00	3	15.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	1,474	4.75	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4118: THE WASHTENAW PACE	63	0.00	0	0	-	0	-	0	-	0	-	0	_
H4211: AMGP GEORGIA MANAGED CARE CO	115	200.00	23	0	0.00	0	0.00	0	0.00	23	100.00	0	0.00
H4270: UCARE HEALTH, INC.	8,137	3.07	25	23	92.00	2	8.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	6,237	7.38	46	35	76.09	3	6.52	0	0.00	6	13.04	2	4.35
H4875: PRIORITY HEALTH	17,821	4.99	89	87	97.75	1	1.12	0	0.00	1	1.12	0	0.00
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,521	0.79	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5124: FRANCISCAN ALLIANCE, INC.	-	-	0	0	-	0	-	0	-	0	-	0	_
H5207: COMMUNITY CARE HEALTH PLAN,	279	3.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	1,005	1.00	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	42,996	0.88	38	36	94.74	0	0.00	0	0.00	2	5.26	0	0.00
H5212: COMMUNITY CARE, INC.	611	0.00	0	0	-	0	-	0	-	0	-	0	_
H5215: NETWORK HEALTH INSURANCE COR	63,621	3.24	206	161	78.16	34	16.50	1	0.49	6	2.91	4	1.94
H5262: GUNDERSEN HEALTH PLAN	14,275	6.87	98	76	77.55	13	13.27	2	2.04	4	4.08	3	3.06
H5264: DEAN HEALTH PLAN, INC.	24,615	1.26	31	23	74.19	5	16.13	0	0.00	2	6.45	1	3.23
H5280: MOLINA HEALTHCARE OF OHIO, I	10,520	1.71	18	14	77.78	2	11.11	1	5.56	0	0.00	1	5.56
H5422: BLUE CROSS BLUE SHIELD HEALT	1,497	4.68	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	21,592	3.71	80	69	86.25	6	7.50	0	0.00	3	3.75	2	2.50
H5475: MERIDIAN HEALTH PLAN OF MICH	2,854	3.15	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	20,901	1.44	30	19	63.33	10	33.33	1	3.33	0	0.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	16,935	3.13	53	32	60.38	5	9.43	0	0.00	2	3.77	14	26.42
H5530: ANTHEM HEALTH PLANS OF KENTU	4,818	3.74	18	15	83.33	1	5.56	0	0.00	0	0.00	2	11.11

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/		Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5610: CARE RESOURCES	185	0.00	0	0	-	0	-	0	-	0		0	
H5685: HAP MIDWEST HEALTH PLAN, INC	1,309	1.53	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	598	0.00	0	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF	2,339	1.71	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	475	8.42	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5786: MERIDIAN HEALTH PLAN OF IOWA	345	5.80	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	29,609	2.33	69	16	23.19	1	1.45	0	0.00	35	50.72	17	24.64
H5854: ANTHEM HEALTH PLANS, INC.	3,784	4.23	16	13	81.25	0	0.00	0	0.00	2	12.50	1	6.25
H5883: BLUE CARE NETWORK OF MICHIGA	69,465	1.02	71	69	97.18	0	0.00	0	0.00	2	2.82	0	0.00
H5896: AMERIGROUP MARYLAND, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,263	0.32	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6140: WABASH MEMORIAL HOSPITAL ASS	1,740	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	716	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,808	0.00	0	0	_	0	-	0	-	0	_	0	-
H6181: HEALTHPLUS NY, LLC	10,579	3.12	33	11	33.33	2	6.06	0	0.00	16	48.48	4	12.12
H6298: HEALTHSPAN INTEGRATED CARE	2,032	3.94	8	5	62.50	1	12.50	0	0.00	1	12.50	1	12.50
H6360: HEALTHSPAN INTEGRATED CARE	13,320	1.80	24	22	91.67	0	0.00	0	0.00	2	8.33	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	7,634	2.36	18	8	44.44	5	27.78	0	0.00	5	27.78	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	305	3.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	13,677	0.95	13	7	53.85	4	30.77	0	0.00	1	7.69	1	7.69
H7200: AMERIGROUP TENNESSEE, INC.	6,911	3.18	22	9	40.91	0	0.00	0	0.00	10	45.45	3	13.64
H7220: INDIANA UNIVERSITY HEALTH PL	11,853	0.51	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H7475: CARE WISCONSIN HEALTH PLAN,	248	0.00	0	0	-	0	-	0	-	0	-	0	-
H7728: ANTHEM HEALTH PLANS OF NEW H	1,509	2.65	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H7844: MOLINA HEALTHCARE OF MICHIGA	4,933	4.26	21	16	76.19	5	23.81	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICHI	6,917	0.00	0	0	-	0	-	0	-	0	-	0	
H8046: MOLINA HEALTHCARE OF ILLINOI	4,003	8.24	33	29	87.88	0	0.00	0	0.00	4	12.12	0	0.00
H8432: ANTHEM HEALTH PLANS OF MAINE	1,364	3.67	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8452: CARESOURCE	15,191	9.74	148	113	76.35	18	12.16	0	0.00	12	8.11	5	3.38
H8552: ANTHEM BLUE CROSS LIFE AND H	12,645	7.75	98	68	69.39	7	7.14	0	0.00	15	15.31	8	8.16

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv		% Dismiss		% WthDr
H8769: GENESYS HEALTH SYSTEM	-	-	0	0	-	0	-	0	-	0	-	0	-
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,345	3.72	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8991: AMERIGROUP FLORIDA, INC.	3,230	3.10	10	2	20.00	2	20.00	0	0.00	5	50.00	1	10.00
H9004: HEALTHPARTNERS	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H9185: A&D CHARITIBLE FOUNDATION, I	-	-	0	0	-	0	-	0	-	0	-	0	-
H9487: FIDELIS SECURECARE OF MICHIG	2,411	0.00	0	0	-	0	-	0	-	0	-	0	-
H9525: COMPCARE HEALTH SERVICES INS	1,720	4.65	8	6	75.00	0	0.00	0	0.00	0	0.00	2	25.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	329,353	0.12	41	38	92.68	0	0.00	0	0.00	0	0.00	3	7.32
H9689: HEALTH ALLIANCE CONNECT, INC	134	0.00	0	0	-	0	-	0	-	0	-	0	-
H9712: HAP MIDWEST HEALTH PLAN, INC	3,215	0.00	0	0	-	0	-	0	-	0	-	0	-
H9834: GUNDERSEN HEALTH PLAN OF MIN	655	3.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9886: HMO MISSOURI, INC.	1,749	2.29	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,695	21.52	58	33	56.90	1	1.72	0	0.00	11	18.97	13	22.41
H9954: ANTHEM INSURANCE COMPANIES,	446	2.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	103,013	2.33	240	158	65.83	24	10.00	2	0.83	16	6.67	40	16.67

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=06: DALLAS

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	8,855	2.82	25	13	52.00	4		2	8.00	1	4.00	5	20.00
H0150: HEALTHSPRING OF ALABAMA, INC	53,694	1.04	56	30	53.57	1	1.79	2	3.57	3	5.36	20	35.71
H0332: KS PLAN ADMINISTRATORS, LLC	29,639	1.86	55	53	96.36	1	1.82	0	0.00	1	1.82	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,499	1.66	72	66	91.67	4	5.56	2	2.78	0	0.00	0	0.00
H0435: GLOBALHEALTH, INC.	1,147	3.49	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	18,754	1.23	23	13	56.52	1	4.35	0	0.00	0	0.00	9	39.13
H1189: CHRISTUS HEALTH PLAN	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H1415: HEALTHSPRING OF TENNESSEE, I	17,952	1.89	34	20	58.82	2	5.88	0	0.00	5	14.71	7	20.59
H1587: ARKANSAS SUPERIOR SELECT, IN	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H1666: HCSC INSURANCE SERVICES COMP	8,020	3.12	25	17	68.00	4	16.00	0	0.00	1	4.00	3	12.00
H1904: PACE GREATER NEW ORLEANS	148	0.00	0	0	-	0	-	0	-	0	-	0	-
H1961: PEOPLES HEALTH, INC.	53,865	6.24	336	321	95.54	7	2.08	0	0.00	7	2.08	1	0.30
H2108: BRAVO HEALTH MID-ATLANTIC, I	20,882	2.39	50	25	50.00	2	4.00	0	0.00	4	8.00	19	38.00
H2165: HEALTHSPRING LIFE & HEALTH I	6,362	2.51	16	12	75.00	0	0.00	0	0.00	0	0.00	4	25.00
H2171: CARE N' CARE INSURANCE COMPA	105	0.00	0	0	-	0	-	0	-	0	-	0	-
H2676: HEALTHSPRING LIFE & HEALTH I	367	0.00	0	0	-	0	-	0	-	0	-	0	-
H2775: AMERICAN PROGRESSIVE LIFE &	11,172	5.73	64	49	76.56	10	15.63	0	0.00	4	6.25	1	1.56
H2816: AMERICAN PROGRESSIVE LIFE &	28,293	3.11	88	70	79.55	11	12.50	1	1.14	5	5.68	1	1.14
H2911: VANTAGE HEALTH PLAN, INC.	-	-	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00
H2968: MEMORIAL HERMANN HEALTH PLAN	430	9.30	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	33,370	7.67	256	205	80.08	24	9.38	0	0.00	22	8.59	5	1.95
H3206: PRESBYTERIAN INSURANCE COMPA	8,605	7.67	66	51	77.27	10	15.15	0	0.00	2	3.03	3	4.55
H3251: HEALTH CARE SERVICE CORPORAT	18,504	6.49	120	57	47.50	39	32.50	1	0.83	11	9.17	12	10.00
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	11	6	54.55	2	18.18	0	0.00	2	18.18	1	9.09
H3706: GENERATIONS HEALTHCARE, INC.	5,667	0.88	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H3755: COMMUNITY CARE HMO, INC	29,137	1.41	41	33	80.49	5	12.20	0	0.00	3	7.32	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	23,758	3.75	89	43	48.31	38	42.70	1	1.12	5	5.62	2	2.25

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned		Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3945: CIGNA HEALTH AND LIFE INSURA	1,577	2.54	4	3	75.00	0		0	0.00	0	0.00	1	25.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	55,954	1.45	81	50	61.73	3	3.70	0	0.00	7	8.64	21	25.93
H3979: GHS HEALTH MAINTENANCE ORGAN	3,431	5.54	19	15	78.95	4	21.05	0	0.00	0	0.00	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	137	0.00	0	0	-	0	-	0	-	0	-	0	-
H4213: USABLE MUTUAL INSURANCE COMP	16,912	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,413	1.90	16	8	50.00	0	0.00	0	0.00	2	12.50	6	37.50
H4454: HEALTHSPRING OF TENNESSEE, I	90,916	0.98	89	48	53.93	5	5.62	0	0.00	3	3.37	33	37.08
H4506: SELECTCARE OF TEXAS, INC.	62,797	9.95	625	564	90.24	29	4.64	0	0.00	29	4.64	3	0.48
H4513: HEALTHSPRING LIFE & HEALTH I	87,887	1.51	133	94	70.68	4	3.01	0	0.00	8	6.02	27	20.30
H4517: AMARILLO MULTISVC CTR FR THE	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	823	0.00	0	0	-	0	-	0	-	0	-	0	-
H4525: SHA, L.L.C	3,222	0.62	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	8,372	2.15	18	11	61.11	1	5.56	0	0.00	1	5.56	5	27.78
H4556: CONSOLIDATED ASSOC OF RAILRO	3,025	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	28,232	2.59	73	71	97.26	1	1.37	0	0.00	1	1.37	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	374	0.00	0	0	-	0	-	0	-	0	-	0	-
H5378: THE PYRAMID LIFE INSURANCE C	-	-	12	9	75.00	1	8.33	0	0.00	2	16.67	0	0.00
H5410: HEALTHSPRING OF FLORIDA	50,817	2.32	118	108	91.53	4	3.39	0	0.00	1	0.85	5	4.24
H5421: THE PYRAMID LIFE INSURANCE C	-	-	49	28	57.14	6	12.24	0	0.00	15	30.61	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	13,519	3.55	48	38	79.17	2	4.17	0	0.00	8	16.67	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	3,883	18.03	70	58	82.86	6	8.57	0	0.00	6	8.57	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	12,844	22.97	295	203	68.81	67	22.71	3	1.02	15	5.08	7	2.37
H6169: THE PYRAMID LIFE INSURANCE C	-	-	87	61	70.11	9	10.34	0	0.00	14	16.09	3	3.45
H6231: FRANCISCAN PACE, INC.	161	0.00	0	0	-	0	-	0	-	0	-	0	-
H6328: CARE N' CARE INSURANCE COMPA	10,006	0.80	8	4	50.00	3	37.50	0	0.00	0	0.00	1	12.50
H6801: GHS MANAGED HEALTH CARE PLAN	4,338	6.22	27	14	51.85	8	29.63	2	7.41	2	7.41	1	3.70
H6870: SUPERIOR HEALTH PLAN, INC.	9,905	1.31	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H6941: LIFE PACE	-	-	0	0	-	0	-	0	-	0	-	0	-
H6972: HEALTHSPRING LIFE & HEALTH I	1,546	0.00	0	0	-	0	-	0	-	0	-	0	-

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7020: CIGNA HEALTHCARE OF SOUTH CA	8,707	1.15	10	5	50.00	1	10.00	0	0.00	0	0.00	4	40.00
H7114: VALIR PACE FOUNDATION	54	0.00	0	0	-	0	-	0	-	0	-	0	-
H7115: MEMORIAL HERMANN HEALTH PLAN	1,326	6.79	9	6	66.67	1	11.11	0	0.00	0	0.00	2	22.22
H7787: HEALTHSPRING LIFE & HEALTH I	5,170	3.48	18	15	83.33	0	0.00	0	0.00	0	0.00	3	16.67
H7811: HEALTHSPRING LIFE & HEALTH I	915	0.00	0	0	-	0	-	0	-	0	-	0	-
H7833: UNITEDHEALTHCARE COMMUNITY P	5,844	0.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H7960: HARBOR HEALTH PLAN, INC.	103	0.00	0	0	-	0	-	0	-	0	-	0	-
H8091: USABLE MUTUAL INSURANCE COMP	894	0.00	0	0	-	0	-	0	-	0	-	0	-
H8133: GHS INSURANCE COMPANY	628	1.59	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,988	1.67	20	14	70.00	2	10.00	0	0.00	4	20.00	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	2,316	7.77	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	2,768	0.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	1,831	10.38	19	11	57.89	4	21.05	0	0.00	3	15.79	1	5.26
H8634: HEALTH CARE SERVICE CORPORAT	18,917	3.01	57	25	43.86	18	31.58	1	1.75	9	15.79	4	7.02
H8786: AMERIGROUP TEXAS, INC.	15,224	0.13	2	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
H9699: HMO PARTNERS, INC.	497	0.00	0	0	-	0	-	0	-	0	-	0	-
H9725: CIGNA HEALTHCARE OF NORTH CA	7,130	2.10	15	9	60.00	0	0.00	0	0.00	1	6.67	5	33.33
H9998: LUBBOCK REGIONAL MENTAL HEAL	100	0.00	0	0	-	0	-	0	-	0	-	0	-

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll			Recons Upheld	%	Recons Overturned	% Overt	Recons Partially	% PrtOv	Recons	% Diemies	Recons	% WthDr
H0028: CHA HMO, INC.	10,356	0.68	7	-	0.00	0	0.00	0	0.00	5	71.43	2	
H0108: HUMANA HEALTH PLAN OF CALIFO	62,030	1.81	112	_	37.50	1	0.89	0	0.00	31	27.68	38	33.93
H0216: PACE IOWA	111	0.00	0		-	0	-	0	-	0		0	
H0307: HUMANA HEALTH PLAN. INC.	_	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	
H0317: HUMANA INSURANCE COMPANY	_	_	3	0	0.00	0	0.00	0	0.00	3	100.00	0	
H1019: CAREPLUS HEALTH PLANS, INC.	109,374	2.83	309	279	90.29	4	1.29	0	0.00	23	7.44	3	0.97
H1036: HUMANA MEDICAL PLAN, INC.	428,561	0.80	342	126	36.84	8	2.34	0	0.00	144	42.11	64	18.71
H1291: HUMANA INSURANCE COMPANY OF	314	0.00	0	0	-	0	-	0	-	0	-	0	-
H1406: HUMANA HEALTH PLAN, INC.	48,949	1.39	68	26	38.24	1	1.47	0	0.00	25	36.76	16	23.53
H1413: UNITED HEALTHCARE INS. COMPA	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1418: HUMANA INSURANCE COMPANY	12,121	1.82	22	6	27.27	0	0.00	0	0.00	11	50.00	5	22.73
H1468: HUMANA BENEFIT PLAN OF ILLIN	6,303	1.90	12	3	25.00	1	8.33	0	0.00	4	33.33	4	33.33
H1510: HUMANA INSURANCE COMPANY	42,143	1.02	43	21	48.84	0	0.00	0	0.00	16	37.21	6	13.95
H1651: MEDICAL ASSOCIATES HEALTH PL	10,331	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1681: HUMANA INSURANCE COMPANY	-	-	5	0	0.00	0	0.00	0	0.00	3	60.00	2	40.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	174	0.00	0	0	-	0	-	0	-	0	-	0	_
H1716: HUMANA INSURANCE COMPANY	13,275	1.43	19	7	36.84	1	5.26	1	5.26	9	47.37	1	5.26
H1806: HUMANA INSURANCE COMPANY	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	498	2.01	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1951: HUMANA HEALTH BENEFIT PLAN O	126,282	0.82	104	53	50.96	2	1.92	1	0.96	30	28.85	18	17.31
H2012: HUMANA HEALTH PLAN, INC.	197,215	1.23	242	62	25.62	8	3.31	1	0.41	119	49.17	52	21.49
H2029: HUMANA INSURANCE OF PUERTO R	1,795	5.57	10	7	70.00	1	10.00	0	0.00	2	20.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,674	0.88	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2542: HUMANA INSURANCE COMPANY	-	-	21	6	28.57	0	0.00	0	0.00	9	42.86	6	28.57
H2609: ALEXIAN BROTHERS COMMUNITY S	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H2610: ESSENCE HEALTHCARE, INC.	52,152	2.93	153	116	75.82	23	15.03	1	0.65	12	7.84	1	0.65
H2649: HUMANA HEALTH PLAN, INC.	136,476	1.00	136	59	43.38	6	4.41	1	0.74	53	38.97	17	12.50
H2944: HUMANA INSURANCE COMPANY	18,935	3.27	62	9	14.52	1	1.61	0	0.00	38	61.29	14	22.58

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons	Recons Upheld	%	Recons Overturned	% Overt	Recons Partially	% PrtOv	Recons	% Dismiss	Recons	% WthDr
H2949: HUMANA HEALTH PLAN, INC.	42,190	,	34	19	55.88	1	2.94	0		9		5	
H3405: HUMANA INSURANCE COMPANY	,	-	14	4	28.57	0	0.00	0	0.00	7		3	
H3533: HUMANA HEALTH COMPANY OF NEW	4.554	2.20	10	2	20.00	0	0.00	0	0.00	6		2	
H3619: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2		0	
H4007: HUMANA HEALTH PLANS OF PUERT	50.094	1.02	51	40	78.43	4	7.84	2	3.92	5		0	
H4141: HUMANA EMPLOYERS HEALTH PLAN	37,114	1.51	56	21	37.50	0	0.00	0	0.00	21	37.50	14	25.00
H4145: HUMANA REGIONAL HEALTH PLAN,	2,254	1.77	4	0	0.00	0	0.00	0	0.00	1	25.00	3	75.00
H4408: HUMANA INSURANCE COMPANY	-	-	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H4461: CARITEN HEALTH PLAN INC.	106,646	0.86	92	46	50.00	3	3.26	0	0.00	23	25.00	20	21.74
H4510: HUMANA HEALTH PLAN OF TEXAS,	90,137	1.23	111	37	33.33	4	3.60	0	0.00	47	42.34	23	20.72
H4520: HUMANA INSURANCE COMPANY	-	-	21	6	28.57	1	4.76	0	0.00	12	57.14	2	9.52
H4529: ARCADIAN HEALTH PLAN, INC.	_	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H4606: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H4956: HUMANA INSURANCE COMPANY	-	-	5	2	40.00	0	0.00	0	0.00	1	20.00	2	40.00
H5041: HUMANA INSURANCE COMPANY	-	-	15	1	6.67	1	6.67	0	0.00	12	80.00	1	6.67
H5214: HUMANA INSURANCE COMPANY	-	-	15	1	6.67	0	0.00	0	0.00	10	66.67	4	26.67
H5216: HUMANA INSURANCE COMPANY	33,733	1.33	45	9	20.00	1	2.22	0	0.00	29	64.44	6	13.33
H5256: MEDICAL ASSOCIATES CLINIC HE	3,146	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	15,119	1.92	29	10	34.48	1	3.45	0	0.00	10	34.48	8	27.59
H5416: ARCADIAN HEALTH PLAN, INC.	-	-	6	1	16.67	0	0.00	0	0.00	3	50.00	2	33.33
H5470: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	56,570	0.74	42	16	38.10	1	2.38	0	0.00	14	33.33	11	26.19
H5619: ARCADIAN HEALTH PLAN, INC.	7,414	0.81	6	2	33.33	0	0.00	0	0.00	1	16.67	3	50.00
H5783: ARCADIAN HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5822: MIDLAND CARE CONNECTION	130	7.69	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5868: HUMANA INSURANCE COMPANY	-	-	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	8,992	2.34	21	4	19.05	0	0.00	0	0.00	13	61.90	4	19.05
H6411: HUMANA INSURANCE COMPANY	-	-	4	1	25.00	0	0.00	0	0.00	2	50.00	1	25.00
H6609: HUMANA INSURANCE COMPANY	792,720	1.25	990	334	33.74	31	3.13	2	0.20	407	41.11	216	21.82

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015		% Uphld		% Overt	Recons Partially Overturned	% PrtOv		% Dismiss		
H6622: HUMANA WI HEALTH ORGANIZATIO	39,065	0.87	34	12	35.29	2	5.88	0	0.00	10	29.41	10	29.41
H6859: HUMANA MEDICAL PLAN OF PENNS	3,938	1.27	5	1	20.00	0	0.00	0	0.00	3	60.00	1	20.00
H6900: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H7002: HUMANA INSURANCE COMPANY	-	-	4	0	0.00	0	0.00	0	0.00	2	50.00	2	50.00
H7003: PACE NEBRASKA	90	0.00	0	0	-	0	-	0	-	0	-	0	-
H7188: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H7731: MD CARE, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	140,416	1.84	258	88	34.11	4	1.55	1	0.39	121	46.90	44	17.05
H8424: SIOUXLAND PACE, INC.	135	0.00	0	0	-	0	-	0	-	0	-	0	_
H8644: HUMANA INSURANCE COMPANY	-	-	8	3	37.50	0	0.00	0	0.00	2	25.00	3	37.50
H8707: HUMANA INSURANCE COMPANY	-	-	9	1	11.11	0	0.00	0	0.00	5	55.56	3	33.33
H8908: HUMANA MEDICAL PLAN OF MICHI	2,457	2.85	7	0	0.00	0	0.00	0	0.00	6	85.71	1	14.29
H8953: HUMANA HEALTH PLAN OF OHIO,	41,203	1.75	72	23	31.94	1	1.39	0	0.00	34	47.22	14	19.44
H9503: HUMANA INSURANCE COMPANY	-	-	6	0	0.00	0	0.00	0	0.00	5	83.33	1	16.67
R5826: HUMANA INSURANCE COMPANY	501,157	1.64	821	257	31.30	12	1.46	1	0.12	391	47.62	160	19.49

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=08: DENVER

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll			Upheld				Overturned					, , ,
H0318: AETNA HEALTH, INC. (PA)	881	9.08	8	5	62.50	1	12.50	0	0.00	0	0.00	2	25.00
H0523: AETNA HEALTH OF CALIFORNIA I	16,462	2.19	36	24	66.67	5	13.89	0	0.00	3	8.33	4	11.11
H0602: ROCKY MOUNTAIN HEALTH MAINTE	24,310	1.97	48	42	87.50	2	4.17	0	0.00	3	6.25	1	2.08
H0613: TOTAL LONGTERM CARE, INC.	2,084	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0621: COLORADO ACCESS	4,025	1.49	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	822	1.22	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0901: AETNA HEALTH, INC. (PA)	384	2.60	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	52,155	1.46	76	56	73.68	5	6.58	1	1.32	4	5.26	10	13.16
H1109: AETNA HEALTH INC.(GEORGIA)	3,381	2.66	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H1110: AETNA LIFE INSURANCE COMPANY	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,012	2.96	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1419: AETNA HEALTH, INC. (PA)	642	3.12	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	30,421	1.78	54	42	77.78	6	11.11	2	3.70	0	0.00	4	7.41
H1609: COVENTRY HEALTH CARE OF IOWA	3,777	0.00	0	0	-	0	-	0	-	0	-	0	-
H1692: COVENTRY HEALTH CARE OF WEST	3,367	2.97	10	7	70.00	2	20.00	0	0.00	0	0.00	1	10.00
H1994: SELECTHEALTH, INC.	32,268	4.12	133	105	78.95	18	13.53	0	0.00	8	6.02	2	1.50
H2112: AETNA HEALTH, INC. (PA)	3,312	4.53	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H2611: COVENTRY HEALTH AND LIFE INS	6,570	1.98	13	7	53.85	3	23.08	0	0.00	2	15.38	1	7.69
H2663: COVENTRY HEALTH CARE OF MISS	57,327	1.90	109	89	81.65	6	5.50	0	0.00	2	1.83	12	11.01
H2667: COVENTRY HEALTH CARE OF MISS	19,482	0.51	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2672: COVENTRY HEALTH CARE OF KANS	17,736	2.09	37	30	81.08	2	5.41	0	0.00	3	8.11	2	5.41
H2701: NEW WEST HEALTH SERVICES	17,997	4.22	76	61	80.26	8	10.53	1	1.32	6	7.89	0	0.00
H2792: GEISINGER QUALITY OPTIONS, I	635	11.02	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2815: VOLUNTEERS OF AMERICA NATION	261	0.00	0	0	-	0		0	-	0		0	
H3144: COVENTRY HEALTH CARE OF ILLI	-	-	5		100.00	0	0.00	0	0.00	0		0	
H3152: AETNA HEALTH, INC. (NJ)	36,552	3.47	127	95	74.80	14		2	1.57	6	4.72	10	7.87
H3312: AETNA HEALTH, INC. (NY)	14,934	4.75	71	53	74.65	11	15.49	1	1.41	3	4.23	3	4.23
H3503: SANFORD HEART OF AMERICA HEA	326	0.00	0	0	-	0	-	0	-	0	-	0	_

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

	Mid-Yr				%		%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	,		Upheld	•	Overturned							
H3597: AETNA HEALTH, INC. (ME)	7,344	2.59	19	13	68.42	0		1	5.26	3		2	
H3623: AETNA HEALTH, INC. (PA)	19,861	2.01	40	31	77.50	0		0	0.00	4	10.00	5	
H3765: HEARTLANDPLAINS HEALTH	504	7.94	4	4	100.00	0	0.00	0	0.00	0		0	
H3928: AETNA HEALTH, INC.	1,376	1.45	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H3931: AETNA HEALTH, INC, (PA)	27,510	2.73	75	56	74.67	11	14.67	1	1.33	4	5.33	3	4.00
H3959: HEALTHAMERICA PENNSYLVANIA,	70,162	2.32	163	133	81.60	13	7.98	2	1.23	2	1.23	13	7.98
H4000: MEMORIAL HOSPITAL OF LARAMIE	82	0.00	0	0	-	0	-	0	-	0	-	0	_
H4523: AETNA HEALTH, INC. (TX)	12,493	3.52	44	36	81.82	4	9.09	0	0.00	1	2.27	3	6.82
H4524: AETNA LIFE INSURANCE COMPANY	-	-	38	27	71.05	1	2.63	1	2.63	3	7.89	6	15.79
H4652: UNION PACIFIC RAILROAD EMPLO	11,781	0.00	0	0	-	0	-	0	-	0	-	0	-
H4910: AETNA HEALTH, INC. (PA)	1,433	4.19	6	3	50.00	2	33.33	0	0.00	0	0.00	1	16.67
H5048: COVENTRY HEALTH CARE OF TEXA	3,293	3.34	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE S	222	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: AETNA HEALTH, INC. (GEORGIA)	1,378	4.35	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	18,273	2.30	42	34	80.95	2	4.76	0	0.00	2	4.76	4	9.52
H5509: COVENTRY HEALTH AND LIFE INS	40,818	1.25	51	36	70.59	9	17.65	1	1.96	4	7.84	1	1.96
H5521: AETNA LIFE INSURANCE COMPANY	589,962	2.62	1,545	1,193	77.22	161	10.42	11	0.71	62	4.01	118	7.64
H5522: HEALTHASSURANCE PENNSYLVANIA	72,824	1.95	142	115	80.99	14	9.86	1	0.70	2	1.41	10	7.04
H5608: DENVER HEALTH MEDICAL PLAN,	4,320	1.85	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH, INC. (CT)	22,182	3.25	72	56	77.78	7	9.72	0	0.00	1	1.39	8	11.11
H5813: AETNA HEALTH, INC. (PA)	3,395	2.36	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H5832: AETNA HEALTH, INC. (PA)	164	0.00	0	0	-	0	-	0	-	0	-	0	-
H5850: COVENTRY SUMMIT HEALTH PLAN,	-	-	13	7	53.85	2	15.38	0	0.00	2	15.38	2	15.38
H6560: COVENTRY HEALTH CARE OF VIRG	1,003	2.99	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6923: AETNA HEALTH, INC. (PA)	1,587	5.04	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H7149: COVENTRY HEALTH CARE OF NEBR	6,515	2.61	17	14	82.35	2	11.76	1	5.88	0	0.00	0	0.00
H7195: NORTHLAND PACE PROGRAM	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	15,576	2.12	33	24	72.73	3	9.09	0	0.00	1	3.03	5	15.15
H7306: FIRST HEALTH LIFE & HEALTH I	2,119	4.72	10	6	60.00	3	30.00	0	0.00	1	10.00	0	
H7903: CLEARRIVER HEALTH	274	7.30	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

	Mid-Yr	Pate/	Recons	Pecons	%	Recons	%	Recons Partially		Recons	%	Recons	%
Contract	Enroll			Upheld				Overturned					
H7908: AETNA HEALTH, INC. (PA)	2,386	2.10	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	4,134	2.66	11	9	81.82	1	9.09	1	9.09	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	9,458	3.28	31	27	87.10	3	9.68	0	0.00	1	3.23	0	0.00
H8649: AETNA HEALTH OF UTAH, INC.	9,271	2.37	22	15	68.18	4	18.18	0	0.00	0	0.00	3	13.64
H8684: AETNA LIFE INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8980: COVENTRY HEALTH AND LIFE INS	20,675	2.61	54	44	81.48	6	11.11	1	1.85	2	3.70	1	1.85
H9208: RIVERLINK HEALTH	1,051	11.42	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H9302: SOUNDPATH HEALTH	20,936	6.07	127	98	77.17	15	11.81	1	0.79	12	9.45	1	0.79
H9492: STABLEVIEW HEALTH	75	13.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9788: HEALTHNOW NEW YORK INC.	1,312	3.81	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	14,311	2.24	32	19	59.38	4	12.50	1	3.13	2	6.25	6	18.75
S5810: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

### Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	26,501	5.02	133	40	30.08	2	1.50	1	0.75	88	66.17	2	1.50
H0148: CARE1ST HEALTH PLAN	10,085	4.76	48	39	81.25	1	2.08	0	0.00	7	14.58	1	2.08
H0151: UNITEDHEALTHCARE OF ALABAMA,	33,644	1.81	61	39	63.93	0	0.00	0	0.00	21	34.43	1	1.64
H0251: UNITEDHEALTHCARE PLAN OF THE	41,943	3.67	154	60	38.96	3	1.95	1	0.65	83	53.90	7	4.55
H0294: CARE IMPROVEMENT PLUS WISCON	7,107	5.07	36	18	50.00	1	2.78	0	0.00	17	47.22	0	0.00
H0302: MEDISUN, INC.	46,483	6.95	323	241	74.61	45	13.93	3	0.93	24	7.43	10	3.10
H0303: PACIFICARE OF ARIZONA, INC.	96,435	1.15	111	72	64.86	1	0.90	0	0.00	33	29.73	5	4.50
H0316: UNITEDHEALTHCARE OF ARIZONA,	15,180	2.37	36	19	52.78	0	0.00	0	0.00	17	47.22	0	0.00
H0319: UNITEDHEALTHCARE INSURANCE C	894	2.24	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	36,566	2.93	107	36	33.64	3	2.80	0	0.00	65	60.75	3	2.80
H0408: UNITEDHEALTHCARE INSURANCE C	1,613	3.10	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	450	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	103,789	4.35	451	319	70.73	40	8.87	5	1.11	27	5.99	60	13.30
H0524: KAISER FOUNDATION HP, INC.	1,022,843	1.12	1,149	868	75.54	104	9.05	58	5.05	78	6.79	41	3.57
H0542: ALTAMED HEALTH SERVICES CORP	1,331	0.00	0	0	-	0	-	0	-	0	-	0	_
H0543: UHC OF CALIFORNIA	327,079	1.67	546	464	84.98	6	1.10	0	0.00	72	13.19	4	0.73
H0571: CHINESE COMMUNITY HEALTH PLA	8,373	2.87	24	11	45.83	6	25.00	0	0.00	7	29.17	0	0.00
H0609: PACIFICARE OF COLORADO, INC	99,931	1.44	144	82	56.94	1	0.69	1	0.69	55	38.19	5	3.47
H0620: UNITEDHEALTHCARE INSURANCE C	2,586	0.00	0	0	-	0	-	0	-	0	-	0	-
H0624: UNITEDHEALTHCARE INSURANCE C	3,807	4.73	18	14	77.78	0	0.00	0	0.00	3	16.67	1	5.56
H0630: KAISER FOUNDATION HP OF CO	96,996	0.79	77	65	84.42	6	7.79	0	0.00	4	5.19	2	2.60
H0710: UNITEDHEALTHCARE INSURANCE C	2,775	113.87	316	305	96.52	4	1.27	1	0.32	1	0.32	5	1.58
H0755: OXFORD HEALTH PLANS (CT), IN	37,339	4.26	159	122	76.73	1	0.63	0	0.00	32	20.13	4	2.52
H0838: UNIVERSAL CARE, INC.	7,642	0.39	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	55,517	0.99	55	46	83.64	1	1.82	0	0.00	8	14.55	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	35,209	2.13	75	47	62.67	0	0.00	0	0.00	25	33.33	3	4.00
H1108: UNITEDHEALTHCARE INSURANCE C	7,508	2.66	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,423	2.85	24	18	75.00	0	0.00	0	0.00	5	20.83	1	4.17

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
H1170: KAISER FOUNDATION HP OF GA,	24,626	2.84	70	64	91.43	2	2.86	0	0.00	0	0.00	4	5.71
H1230: KAISER FOUNDATION HP, INC.	31,086	0.10	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,639	1.25	17	11	64.71	1	5.88	0	0.00	5	29.41	0	0.00
H1303: UNITEDHEALTHCARE INSURANCE C	10,973	1.82	20	15	75.00	0	0.00	0	0.00	5	25.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	47,148	9.14	431	189	43.85	4	0.93	2	0.46	214	49.65	22	5.10
H1537: UNITEDHEALTHCARE INSURANCE C	761	2.63	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	245	0.00	0	0	-	0	-	0	-	0	-	0	-
H1944: UNITEDHEALTHCARE OF NEW ENGL	7,301	2.47	18	8	44.44	0	0.00	0	0.00	10	55.56	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	613,044	2.18	1,338	1,075	80.34	8	0.60	1	0.07	221	16.52	33	2.47
H2111: UNITEDHEALTHCARE INSURANCE C	5,990	2.17	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	62,675	1.39	87	78	89.66	5	5.75	0	0.00	4	4.60	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	13,262	1.13	15	4	26.67	1	6.67	0	0.00	10	66.67	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	1,713	0.58	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	858	1.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2654: UNITEDHEALTHCARE OF THE MIDW	46,945	1.98	93	68	73.12	0	0.00	0	0.00	24	25.81	1	1.08
H2802: UNITEDHEALTHCARE OF THE MIDL	9,983	0.60	6	3	50.00	0	0.00	0	0.00	3	50.00	0	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,520	1.14	4	2	50.00	0	0.00	0	0.00	0	0.00	2	50.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,750	2.94	149	133	89.26	6	4.03	1	0.67	6	4.03	3	2.01
H2986: UNIVERSITY HEALTHCARE ADVANT	78	0.00	0	0	-	0	-	0	-	0	-	0	_
H3107: OXFORD HEALTH PLANS (NJ), IN	76,314	2.76	211	139	65.88	3	1.42	0	0.00	63	29.86	6	2.84
H3113: OXFORD HEALTH PLANS (NJ), IN	5,393	0.93	5	2	40.00	0	0.00	0	0.00	2	40.00	1	20.00
H3132: AHF MCO OF FLORIDA, INC.	1,226	0.82	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	5,376	2.79	15	12	80.00	0	0.00	0	0.00	2	13.33	1	6.67
H3237: HEALTH NET COMMUNITY SOLUTIO	26,913	1.78	48	27	56.25	0	0.00	0	0.00	16	33.33	5	10.42
H3307: OXFORD HEALTH PLANS (NY), IN	72,067	2.55	184	123	66.85	0	0.00	0	0.00	59	32.07	2	1.09
H3379: UNITEDHEALTHCARE OF NEW YORK	28,001	2.54	71	51	71.83	1	1.41	1	1.41	15	21.13	3	4.23
H3387: UNITEDHEALTHCARE OF NEW YORK	16,316	5.82	95	69	72.63	2	2.11	0	0.00	22	23.16	2	2.11
H3456: UNITEDHEALTHCARE OF NORTH CA	78,223	2.07	162	100	61.73	2	1.23	0	0.00	56	34.57	4	2.47
H3517: HUMBOLDT SENIOR RESOURCE CEN	45	0.00	0	0	-	0	-	0	-	0	-	0	_

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Comtract	Mid-Yr	Rate/	Recons		%	Recons	%	Recons Partially	% D=40×	Recons	%	Recons	% W/45 Dz
Contract H3659: UNITEDHEALTHCARE OF OHIO, IN	<b>Enroll</b> 55.462	<b>1,000</b>	127	Upheld 94	74.02	Overturned	0.79	Overturned 0	0.00	Jismissea 31	24.41	withdrawn 1	-
H3749: UNITEDHEALTHCARE OF OKLAHOMA	27,763	1.73	48	35	72.92	0	0.00	0	0.00	12	25.00	<u>'</u> 1	
H3794: UNITED HEALTHCARE OF OKLAHOMA H3794: CARE IMPROVEMENT PLUS WISCON	,	15.15	1		0.00	0	0.00	0	0.00	12		0	
H3805: UNITEDHEALTHCARE OF OREGON.	24.599	0.93	23	0 17	73.91	1	4.35	0	0.00	5	21.74	0	
H3812: UNITEDHEALTHCARE INSURANCE C	,	2.32	23	9		0	0.00	0		14	58.33	1	
H3832: HAWAII MEDICAL SERVICE ASSOC	10,338	0.24	9	8	37.50 88.89	0	0.00	0	0.00	14	11.11	0	
	37,057									•			
H3887: UNITEDHEALTHCARE OF THE MIDW	17,970	2.56	46	25	54.35	0	0.00	0	0.00	20	43.48	1	
H3912: UNITEDHEALTHCARE INSURANCE C	2,228	0.45	1		100.00	0	0.00	0	0.00	0	0.00	0	
H3920: UNITEDHEALTHCARE OF PENNSYLV		-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	
H3921: UNITEDHEALTHCARE INSURANCE C	5,202	2.69	14	12	85.71	0	0.00	0	0.00	2	14.29	0	
H4102: UNITEDHEALTHCARE OF NEW ENGL	16,521	1.51	25	18	72.00	0	0.00	0	0.00	7	28.00	0	
H4406: UNITEDHEALTHCARE PLAN OF THE	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	
H4456: UNITEDHEALTHCARE PLAN OF THE	59,034	2.24	132	81	61.36	0	0.00	0	0.00	46	34.85	5	
H4514: UNITEDHEALTHCARE COMMUNITY P	27,621	3.69	102	82	80.39	1	0.98	0	0.00	19	18.63	0	
H4522: UNITEDHEALTHCARE INSURANCE C	28,725	1.67	48	26	54.17	1	2.08	0	0.00	21	43.75	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	27,417	0.51	14	7	50.00	0	0.00	0	0.00	7	50.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	201,447	1.02	205	125	60.98	3	1.46	0	0.00	72	35.12	5	2.44
H4604: UNITEDHEALTHCARE OF UTAH, IN	47,037	0.66	31	20	64.52	1	3.23	0	0.00	9	29.03	1	3.23
H4837: UNITEDHEALTHCARE OF WISCONSI	674	0.00	0	0	-	0	-	0	-	0	-	0	-
H4931: UNIVERSITY CARE ADVANTAGE, I	3,843	4.42	17	7	41.18	6	35.29	3	17.65	1	5.88	0	0.00
H4971: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	59,692	1.16	69	45	65.22	0	0.00	0	0.00	22	31.88	2	2.90
H5008: UNITEDHEALTHCARE INSURANCE C	9,772	3.07	30	26	86.67	0	0.00	0	0.00	3	10.00	1	3.33
H5172: COMMUNITY HEALTH GROUP	5,496	0.00	0	0	-	0	-	0	-	0	-	0	-
H5253: UNITEDHEALTHCARE OF WISCONSI	94,789	1.45	137	93	67.88	1	0.73	0	0.00	43	31.39	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	5,133	2.14	11	5	45.45	0	0.00	0	0.00	6	54.55	0	0.00
H5355: IEHP HEALTH ACCESS	22,313	1.34	30	26	86.67	2	6.67	0	0.00	0	0.00	2	6.67
H5386: SHARP HEALTH PLAN	127	7.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,248	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	589	0.00	0	0	-	0	-	0	-	0	-	0	_

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5406: SUTTER HEALTH SACRAMENTO SIE	221	0.00	0	0	-	0	-	0	-	0	-	0	-
H5417: UNITEDHEALTHCARE INSURANCE C	2,595	0.00	0	0	-	0	-	0	-	0	-	0	-
H5420: MEDICA HEALTHCARE PLANS, INC	35,457	0.85	30	26	86.67	0	0.00	0	0.00	3	10.00	1	3.33
H5424: UNITEDHEALTHCARE INSURANCE C	16,984	0.94	16	11	68.75	0	0.00	0	0.00	5	31.25	0	0.00
H5425: SCAN HEALTH PLAN	158,598	5.64	894	776	86.80	54	6.04	6	0.67	24	2.68	34	3.80
H5428: SAN MATEO HEALTH COMMISSION	784	6.38	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H5430: ONECARE BY CARE1ST HEALTH PL	1,725	0.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	12,984	14.79	192	172	89.58	9	4.69	0	0.00	10	5.21	1	0.52
H5435: UNITEDHEALTHCARE INSURANCE C	46,812	4.23	198	71	35.86	2	1.01	0	0.00	117	59.09	8	4.04
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	0	-	0	-	0	-	0	-
H5507: UNITEDHEALTHCARE INSURANCE C	7,282	1.37	10	6	60.00	0	0.00	0	0.00	3	30.00	1	10.00
H5516: UNITEDHEALTHCARE INSURANCE C	10,214	0.98	10	7	70.00	0	0.00	0	0.00	3	30.00	0	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	5,874	2.55	15	8	53.33	0	0.00	0	0.00	7	46.67	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,564	5.24	92	61	66.30	10	10.87	1	1.09	17	18.48	3	3.26
H5587: HEALTH CHOICE ARIZONA, INC.	9,712	5.66	55	43	78.18	10	18.18	1	1.82	1	1.82	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,137	7.99	65	55	84.62	4	6.15	0	0.00	4	6.15	2	3.08
H5629: COMMUNITY ELDERCARE OF SAN D	386	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	1,146	13.96	16	12	75.00	2	12.50	0	0.00	1	6.25	1	6.25
H5652: SIERRA HEALTH AND LIFE INSUR	4,553	0.66	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	6,183	1.62	10	6	60.00	0	0.00	0	0.00	4	40.00	0	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CA	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5811: SCAN HEALTH PLAN	-	-	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	821	0.00	0	0	-	0	-	0	-	0	-	0	-
H5928: CARE1ST HEALTH PLAN	53,359	4.03	215	181	84.19	9	4.19	3	1.40	18	8.37	4	1.86
H5943: SCAN HEALTH PLAN	1,061	9.43	10	6	60.00	3	30.00	0	0.00	1	10.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	1,669	0.00	0	0	-	0	-	0	-	0	-	0	-
H5969: ALOHACARE	508	21.65	11	7	63.64	0	0.00	0	0.00	2	18.18	2	18.18
H6050: KAISER FOUNDATION HP, INC.	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H6052: KAISER FOUNDATION HP, INC.	1,088	0.92	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	679	0.00	0	0	-	0	-	0	-	0	-	0	-

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6079: TOTAL LONGTERM CARE, INC.	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PAR	8,697	3.79	33	31	93.94	0	0.00	2	6.06	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	25,160	5.52	139	46	33.09	4	2.88	1	0.72	82	58.99	6	4.32
H6623: MARICOPA COUNTY SPECIAL HEAL	1,759	3.98	7	1	14.29	5	71.43	0	0.00	1	14.29	0	0.00
H6952: UNITEDHEALTHCARE COMMUNITY P	-	-	27	3	11.11	0	0.00	0	0.00	24	88.89	0	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	10,026	3.09	31	19	61.29	1	3.23	0	0.00	9	29.03	2	6.45
H7292: ALAMEDA ALLIANCE JOINT POWER	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	55	0.00	0	0	-	0	-	0	-	0	-	0	-
H7680: PROMINENCE HEALTHFIRST OF TE	440	0.00	0	0	-	0	-	0	-	0	-	0	-
H7855: LOS ANGELES JEWISH HOME FOR	108	0.00	0	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	10,051	2.09	21	17	80.95	2	9.52	0	0.00	2	9.52	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	7,705	0.52	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	13,640	1.47	20	10	50.00	0	0.00	0	0.00	7	35.00	3	15.00
H8016: ORANGE COUNTY HEALTH AUTHORI	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	16,241	0.92	15	12	80.00	3	20.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	15,810	3.23	51	30	58.82	13	25.49	0	0.00	6	11.76	2	3.92
H8748: UNITEDHEALTHCARE INSURANCE C	2,498	2.40	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H8764: ASPIRE HEALTH PLAN	815	8.59	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	78,255	1.44	113	105	92.92	3	2.65	0	0.00	2	1.77	3	2.65
H9011: UNITEDHEALTHCARE OF FLORIDA,	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H9104: SCAN HEALTH PLAN	822	15.82	13	8	61.54	1	7.69	0	0.00	4	30.77	0	0.00
H9385: SCAN HEALTH PLAN ARIZONA	8,715	11.93	104	85	81.73	8	7.69	1	0.96	6	5.77	4	3.85
H9592: CENTRAL VALLEY MEDICAL SERVI	83	0.00	0	0	-	0	-	0	-	0	-	0	-
H9616: SAN YSIDRO HEALTH CENTER	15	0.00	0	0	-	0	-	0	-	0	-	0	-
H9685: MERCY MARICOPA INTEGRATED CA	1,658	3.62	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,423	1.46	5	2	40.00	0	0.00	0	0.00	2	40.00	1	20.00
R3444: CARE IMPROVEMENT PLUS SOUTH	57,915	5.89	341	133	39.00	4	1.17	0	0.00	202	59.24	2	0.59
R5287: UNITEDHEALTHCARE INSURANCE C	185,115	2.68	497	350	70.42	3	0.60	0	0.00	133	26.76	11	2.21
R5342: UNITEDHEALTHCARE INSURANCE C	86,457	2.82	244	135	55.33	4	1.64	0	0.00	95	38.93	10	4.10
R6801: CARE IMPROVEMENT PLUS OF TEX	71,588	8.76	627	222	35.41	8	1.28	0	0.00	384	61.24	13	2.07

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015				% Overt	Recons Partially Overturned		Recons Dismissed		Recons Withdrawn	% WthDr
R7439: HAWAII MEDICAL SERVICE ASSOC	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,399	2.35	48	27	56.25	0	0.00	0	0.00	20	41.67	1	2.08
R9896: CARE IMPROVEMENT PLUS SOUTH	165,788	7.50	1,244	406	32.64	8	0.64	2	0.16	809	65.03	19	1.53

### Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll			Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	38,596	4.12	159	102	64.15	17	10.69	0	0.00	11	6.92	29	18.24
H0490: MOLINA HEALTHCARE OF OHIO, I	587	1.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,151	1.58	35	31	88.57	3	8.57	0	0.00	0	0.00	1	2.86
H0562: HEALTH NET OF CALIFORNIA,INC	166,776	2.93	488	407	83.40	30	6.15	3	0.61	26	5.33	22	4.51
H0840: FAMILYCARE HEALTH PLANS, INC	110	0.00	0	0	-	0	-	0	-	0	-	0	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,023	11.73	12	10	83.33	0	0.00	0	0.00	2	16.67	0	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	10,505	1.90	20	16	80.00	3	15.00	0	0.00	1	5.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	8,005	1.12	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	22,554	2.22	50	31	62.00	10	20.00	1	2.00	3	6.00	5	10.00
H1969: REGENCE BLUE SHIELD OF IDAHO	1,235	1.62	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	1,461	4.79	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,825	7.32	28	17	60.71	4	14.29	0	0.00	6	21.43	1	3.57
H2241: GOLDEN STATE MEDICARE HEALTH	3,415	7.61	26	21	80.77	5	19.23	0	0.00	0	0.00	0	0.00
H2323: FIDELIS SECURECARE OF MICHIG	2,416	15.31	37	34	91.89	1	2.70	1	2.70	1	2.70	0	0.00
H2810: GROUP HEALTH OPTIONS	701	5.71	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	577	10.40	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	4,012	1.00	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	13,768	1.31	18	15	83.33	3	16.67	0	0.00	0	0.00	0	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,058	0.00	0	0	-	0	-	0	-	0	-	0	_
H3810: MID ROGUE INDEPENDENT PHYSIC	2,109	4.74	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	4,917	2.24	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	12,550	7.01	88	65	73.86	9	10.23	0	0.00	14	15.91	0	0.00
H3814: ATRIO HEALTH PLANS	2,174	13.34	29	25	86.21	4	13.79	0	0.00	0	0.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	19,497	4.36	85	65	76.47	19	22.35	0	0.00	1	1.18	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	64,348	1.20	77	67	87.01	4	5.19	2	2.60	3	3.90	1	1.30
H3818: FAMILYCARE HEALTH PLANS, INC	3,580	4.47	16	8	50.00	1	6.25	0	0.00	3	18.75	4	25.00
H3864: PACIFICSOURCE COMMUNITY HEAL	24,363	13.05	318	280	88.05	9	2.83	1	0.31	14	4.40	14	4.40
H4605: REGENCE BLUECROSS BLUESHIELD	12,349	1.54	19	15	78.95	2	10.53	0	0.00	2	10.53	0	0.00

TABLE 5 - 2015
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2015, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll			Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4754: PACIFICSOURCE COMMUNITY HEAL	9,208	10.64	98	83	84.69	5	5.10	0	0.00	3	3.06	7	7.14
H5007: PROVIDENCE HEALTH SYSTEM	494	4.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	29,273	1.84	54	50	92.59	3	5.56	0	0.00	0	0.00	1	1.85
H5010: ASURIS NORTHWEST HEALTH	1,416	1.41	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	83,320	3.25	271	241	88.93	16	5.90	0	0.00	9	3.32	5	1.85
H5190: SUNSHINE STATE HEALTH PLAN,	724	13.81	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,188	22.73	27	19	70.37	3	11.11	1	3.70	4	14.81	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	1,253	15.96	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H5445: HEALTH HERO NETWORK, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE CO	39,063	2.97	116	95	81.90	12	10.34	1	0.86	6	5.17	2	1.72
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,493	12.73	19	13	68.42	1	5.26	0	0.00	5	26.32	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,696	7.24	63	49	77.78	8	12.70	1	1.59	3	4.76	2	3.17
H5649: CENTRAL HEALTH PLAN OF CALIF	28,193	1.31	37	30	81.08	5	13.51	0	0.00	2	5.41	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	3,893	10.27	40	24	60.00	8	20.00	1	2.50	5	12.50	2	5.00
H5823: MOLINA HEALTHCARE OF WASHING	9,078	8.81	80	61	76.25	9	11.25	0	0.00	10	12.50	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	16,719	7.66	128	88	68.75	17	13.28	2	1.56	20	15.63	1	0.78
H5859: HEALTH PLAN OF CAREOREGON, I	11,535	2.51	29	20	68.97	3	10.34	0	0.00	6	20.69	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	11,418	7.79	89	53	59.55	31	34.83	0	0.00	4	4.49	1	1.12
H5995: ATRIO HEALTH PLANS	3,053	11.46	35	33	94.29	1	2.86	0	0.00	0	0.00	1	2.86
H6237: REGENCE BLUECROSS BLUESHIELD	2,195	1.82	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	7,062	6.09	43	35	81.40	5	11.63	1	2.33	1	2.33	1	2.33
H6815: HEALTH NET HEALTH PLAN OF OR	24,152	2.82	68	59	86.76	5	7.35	1	1.47	1	1.47	2	2.94
H6951: TRILLIUM COMMUNITY HEALTH PL	379	5.28	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	3,005	14.31	43	33	76.74	7	16.28	0	0.00	1	2.33	2	4.65
H7173: PEACH STATE HEALTH PLAN, INC	117	17.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMERA BLUE CROSS	25,186	4.57	115	94	81.74	11	9.57	0	0.00	7	6.09	3	2.61
H7678: MOLINA HEALTHCARE OF TEXAS,	4,277	5.38	23	11	47.83	4	17.39	0	0.00	8	34.78	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	1,308	25.99	34	22	64.71	5	14.71	0	0.00	7	20.59	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,016	8.86	9	7	77.78	0	0.00	0	0.00	2	22.22	0	0.00
H8506: MODA HEALTH PLAN, INC.	66	15.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll							Recons Partially Overturned			% Dismiss	Recons Withdrawn	
H9047: PROVIDENCE HEALTH PLAN	47,419	4.34	206	175	84.95	16	7.77	3	1.46	8	3.88	4	1.94
H9082: MOLINA HEALTHCARE OF NEW MEX	1,885	6.37	12	8	66.67	0	0.00	0	0.00	2	16.67	2	16.67
H9110: REGENCE BLUECROSS BLUESHIELD	1,522	1.31	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

### Region=TOTAL ALL REGIONS

								Recons					
	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Partially	%	Recons	%	Recons	%
<b>~</b>										<b>-</b> :			
Contract	Enroll	1,000	2015	Upheld	Uphid	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=01: BOSTON

	egion-or	. 500	011			
Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0137: COMMONWEALTH CARE ALLIANCE,	10,478	0.48	5	0	0.00	0.00
H0477: SERENITY CARE, INC.	57	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	91	0.00	0	0	0.00	-
H1365: MARTIN'S POINT GENERATIONS A	2,649	1.51	4	1	0.38	25.00
H1660: HARVARD PILGRIM HEALTH CARE	605	0.00	0	0	0.00	-
H2005: FALLON TOTAL CARE, INC.	5,458	8.24	45	7	1.28	15.56
H2218: HARBOR HEALTH SERVICES, INC.	436	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	894	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITT	238	0.00	0	0	0.00	-
H2221: ELDER SVC PLAN OF THE CAMBRI	278	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	870	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	402	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	10,400	2.50	26	4	0.38	15.38
H2225: COMMONWEALTH CARE ALLIANCE,	6,526	0.92	6	1	0.15	16.67
H2230: BCBS OF MASSACHUSETTS HMO B	29,043	0.65	19	1	0.03	5.26
H2232: MASSACHUSETTS GENERAL PHYSIC	-	-	0	0	-	-
H2256: TUFTS ASSOCIATED HEALTH MAIN	104,726	5.94	622	20	0.19	3.22
H2261: BCBS OF MASSACHUSETTS HMO B	10,663	0.84	9	1	0.09	11.11
H2411: FALLON COMMUNITY HEALTH PLAN	14	71.43	1	0	0.00	0.00
H2470: FALLON HEALTH WEINBERG, INC	24	0.00	0	0	0.00	-
H4105: PACE ORGANIZATION OF RHODE I	258	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	51,808	0.87	45	3	0.06	6.67
H5512: AETNA LIFE INSURANCE COMPANY	-	-	4	0	-	0.00
H5591: MARTIN'S POINT GENERATIONS A	31,602	1.08	34	6	0.19	17.65
H5992: SENIOR WHOLE HEALTH OF NEW Y	77	0.00	0	0	0.00	-
H6750: HARVARD PILGRIM HEALTH CARE	1,417	0.00	0	0	0.00	-
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,789	2.79	5	1	0.56	20.00
H8578: HEALTH NEW ENGLAND, INC.	8,641	7.99	69	5	0.58	7.25
H9001: FALLON COMMUNITY HEALTH PLAN	17,707	9.26	164	29	1.64	17.68

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

### Region=02: NEW YORK

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0423: METROPLUS HEALTH PLAN, INC.	8,501	4.23	36	2	0.24	5.56
H0811: GUILDNET, INC.	905	0.00	0	0	0.00	-
H1234: LIFE ST. FRANCIS	278	0.00	0	0	0.00	-
H1518: CATHOLIC HEALTH SYSTEM BUFFA	188	10.64	2	1	5.32	50.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,575	1.90	3	0	0.00	0.00
H1916: THE NEW YORK STATE CATHOLIC	463	0.00	0	0	0.00	-
H2751: WELLCARE OF NEW YORK, INC.	362	0.00	0	0	0.00	-
H2773: QUALITY HEALTH PLANS OF NEW	705	0.00	0	0	0.00	-
H3018: CENTERS PLAN FOR HEALTHY LIV	65	0.00	0	0	0.00	-
H3054: CONSTELLATION HEALTH, LLC.	5,353	0.00	0	0	0.00	-
H3129: NORTH SHORE-LIJ HEALTH PLAN,	43	0.00	0	0	0.00	-
H3154: HORIZON INSURANCE COMPANY	25,593	5.55	142	6	0.23	4.23
H3305: MVP HEALTH PLAN, INC.	35,541	1.63	58	8	0.23	13.79
H3314: HEALTH INSURANCE PLAN OF GRE	273	3.66	1	0	0.00	0.00
H3321: INDEPENDENT LIVING SRVCS OF	483	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	154	0.00	0	0	0.00	-
H3323: GROUP HEALTH INCORPORATED	-	-	1	0	-	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	11,366	30.35	345	114	10.03	33.04
H3328: THE NEW YORK STATE CATHOLIC	39,266	4.56	179	26	0.66	14.53
H3329: CENTERLIGHT HEALTHCARE, INC.	2,822	5.32	15	0	0.00	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	115,973	2.30	267	51	0.44	19.10
H3331: INDEPENDENT LIVING FOR SENIO	633	0.00	0	0	0.00	-
H3332: CAPITAL AREA COMMUNITY HP	-	-	1	0	-	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	46,235	2.96	137	15	0.32	10.95
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,916	52.89	260	93	18.92	35.77
H3344: INDEPENDENT HEALTH BENEFITS	3,809	4.20	16	3	0.79	18.75
H3347: ELDERPLAN, INC.	14,951	12.51	187	33	2.21	17.65
H3351: EXCELLUS HEALTH PLAN, INC.	71,871	4.04	290	26	0.36	8.97

**TABLE 5A - 2015** 

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3356: EXCELLUS HEALTH PLAN, INC.	-	-	1	0	-	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	129,042	2.10	271	1	0.01	0.37
H3362: INDEPENDENT HEALTH ASSOCIATI	90,555	4.76	431	16	0.18	3.71
H3384: HEALTHNOW NEW YORK INC.	23,622	0.59	14	1	0.04	7.14
H3388: CAPITAL DISTRICT PHYSICIANS'	39,811	9.32	371	42	1.05	11.32
H3493: LIFE AT LOURDES, INC.	201	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	61,321	3.96	243	25	0.41	10.29
H4003: MMM HEALTHCARE, LLC.	166,623	2.11	351	21	0.13	5.98
H4004: PMC MEDICARE CHOICE, LLC	27,978	1.25	35	3	0.11	8.57
H4005: TRIPLE-S ADVANTAGE, INC.	17,656	0.34	6	2	0.11	33.33
H4006: MCS ADVANTAGE, INC.	-	-	1	0	-	0.00
H4011: MMM HEALTHCARE, LLC.	10,081	0.99	10	2	0.20	20.00
H4012: TRIPLE-S SALUD, INC.	-	-	4	0	-	0.00
H4393: CATHOLIC MANAGED LONG TERM C	357	0.00	0	0	0.00	-
H4465: INDEPENDENCE CARE SYSTEM, IN	316	0.00	0	0	0.00	-
H4740: CATHOLIC MANAGED LONG TERM C	30	0.00	0	0	0.00	-
H4866: CUATRO LLC	4,061	1.72	7	5	1.23	71.43
H4876: CONSTELLATION HEALTH, LLC.	131	0.00	0	0	0.00	-
H4922: AGEWELL NEW YORK, LLC	56	0.00	0	0	0.00	-
H5042: CDPHP UNIVERSAL BENEFITS, IN	7,407	7.43	55	5	0.68	9.09
H5141: CLOVER INSURANCE COMPANY	7,102	3.66	26	7	0.99	26.92
H5441: MANAGED HEALTH, INC.	805	0.00	0	0	0.00	-
H5526: HEALTHNOW NEW YORK INC.	18,988	0.63	12	2	0.11	16.67
H5528: GROUP HEALTH INCORPORATED	7,589	8.04	61	6	0.79	9.84
H5549: VNS CHOICE	18,120	11.75	213	7	0.39	3.29
H5577: MCS ADVANTAGE, INC.	176,942	0.44	78	3	0.02	3.85
H5732: TRIPLE-S SALUD, INC.	-	-	2	0	-	0.00
H5774: TRIPLE S ADVANTAGE, INC.	103,677	0.67	69	4	0.04	5.80
H5887: MMM HEALTHCARE, LLC.	3,683	1.90	7	0	0.00	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	1,010	10.89	11	3	2.97	27.27

**TABLE 5A - 2015** 

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5991: AFFINITY HEALTH PLAN, INC.	7,139	3.08	22	5	0.70	22.73
H6263: HEALTH INSURANCE PLAN OF GRE	41	0.00	0	0	0.00	-
H6308: AGEWELL NEW YORK, LLC	100	0.00	0	0	0.00	-
H6334: NY HOTEL TRADES COUNCIL & HO	4,298	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	133	0.00	0	0	0.00	-
H6435: ELDERSERVE HEALTH, INC.	175	0.00	0	0	0.00	-
H6745: AMIDA CARE INC.	368	16.30	6	1	2.72	16.67
H6864: GUILDNET, INC.	684	0.00	0	0	0.00	-
H6887: SOUTH JERSEY HEALTHCARE LIFE	173	0.00	0	0	0.00	-
H6974: ALPHACARE OF NEW YORK, INC.	56	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIV	156	32.05	5	3	19.23	60.00
H7015: HEALTHFIRST HEALTH PLAN OF N	-	-	3	0	-	0.00
H7971: HORIZON INSURANCE COMPANY	236	12.71	3	0	0.00	0.00
H8029: ELDERPLAN, INC.	364	10.99	4	0	0.00	0.00
H8056: AETNA BETTER HEALTH, INC. (N	110	0.00	0	0	0.00	-
H8150: INTEGRA MLTC, INC	98	10.20	1	0	0.00	0.00
H8266: CONSTELLATION HEALTH, LLC.	1,793	0.56	1	0	0.00	0.00
H8417: HEALTHPLUS NY, LLC	359	5.57	2	0	0.00	0.00
H8420: CENTERLIGHT HEALTHCARE, INC.	338	2.96	1	0	0.00	0.00
H8490: VNS CHOICE	2,410	1.66	4	0	0.00	0.00
H8777: COMPLETE SENIOR CARE, INC.	105	9.52	1	0	0.00	0.00
H8800: TOTAL SENIOR CARE, INC.	97	0.00	0	0	0.00	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	86	0.00	0	0	0.00	-
H9115: METROPLUS HEALTH PLAN, INC.	139	0.00	0	0	0.00	-
H9122: ALPHACARE OF NEW YORK, INC.	1,260	1.59	2	1	0.79	50.00
H9345: VILLAGE SENIOR SERVICES CORP	117	0.00	0	0	0.00	-
H9615: MVP HEALTH PLAN, INC.	20,063	1.35	27	2	0.10	7.41
H9795: MONTEFIORE HMO, LLC	-	-	0	0	-	-
H9859: MVP HEALTH PLAN, INC.	11,514	1.39	16	1	0.09	6.25

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	24,549	1.18	29	2	0.08	6.90
H0147: HEALTHKEEPERS, INC.	12,158	1.65	20	0	0.00	0.00
H0819: SENIOR LIFE YORK, INC.	118	0.00	0	0	0.00	-
H1239: KISSITO PACE OF ROANOKE, INC	70	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	4,632	2.81	13	4	0.86	30.77
H2064: GEISINGER COMMUNITY HEALTH S	195	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYS	140	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIO	74	0.00	0	0	0.00	-
H2537: SPIRITTRUST LUTHERAN LIFE	78	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	1,502	3.99	6	1	0.67	16.67
H2937: SENIOR LIFE GREENSBURG, INC.	147	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	245	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	418	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	128	0.00	0	0	0.00	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,864	1.19	7	1	0.17	14.29
H3156: AMERIHEALTH HMO, INC.	18,557	7.06	131	11	0.59	8.40
H3473: CHARLOTTESVILLE AREA RETIREM	57	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	10,721	0.84	9	0	0.00	0.00
H3672: HEALTH PLAN OF THE UPPER OHI	5,226	1.72	9	0	0.00	0.00
H3907: UPMC HEALTH PLAN, INC.	115,668	8.74	1,011	51	0.44	5.04
H3908: TRUSTEES OF THE UNIVERSITY O	421	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	8,932	3.69	33	3	0.34	9.09
H3916: HIGHMARK SENIOR HEALTH COMPA	173,934	2.33	406	56	0.32	13.79
H3917: PITTSBURGH CARE PARTNERSHIP,	502	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	515	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	607	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,494	4.97	72	10	0.69	13.89
H3924: GEISINGER INDEMNITY INSURANC	7,158	3.77	27	0	0.00	0.00

**TABLE 5A - 2015** 

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3925: PENNSYLVANIA PACE, INC.	179	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	85,975	5.11	439	25	0.29	5.69
H3954: GEISINGER HEALTH PLAN	68,377	3.35	229	26	0.38	11.35
H3957: HIGHMARK CHOICE COMPANY	116,140	2.09	243	24	0.21	9.88
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,726	4.48	48	11	1.03	22.92
H4227: VISTA HEALTH PLAN, INC.	3,225	7.13	23	4	1.24	17.39
H4279: UPMC FOR YOU, INC	19,385	10.06	195	15	0.77	7.69
H4906: C AND O EMPLOYEES' HOSPITAL	2,261	0.00	0	0	0.00	-
H4999: THE LUTHERAN HOME FOR THE AG	84	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	97	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,960	2.30	16	5	0.72	31.25
H5151: HEALTH PLAN OF THE UPPER OHI	7,301	1.64	12	1	0.14	8.33
H5493: LIFE AT ST. FRANCIS HEALTHCA	134	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	9,371	8.64	81	7	0.75	8.64
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	0	-	0.00
H5902: SENIOR LIFE ALTOONA, INC.	166	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	49,643	7.11	353	8	0.16	2.27
H5978: SENIOR LIFE LEHIGH VALLEY, I	132	0.00	0	0	0.00	-
H6132: SELECT HEALTH OF SOUTH CAROL	-	-	2	0	-	0.00
H6188: LUTHERAN SENIORLIFE VIECARE	-	-	0	0	-	-
H6310: INOVACARES	88	0.00	0	0	0.00	-
H6551: LIFE ST. MARY, INC.	215	0.00	0	0	0.00	-
H6787: VOANS SENIOR COMMUNITY CARE	-	-	0	0	-	-
H7660: VIECARE BEAVER LLC DBA LIFE	439	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	164	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	696	1.44	1	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	512	0.00	0	0	0.00	-
H9068: ALBRIGHT CARE SERVICES	172	0.00	0	0	0.00	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	6,014	13.97	84	0	0.00	0.00
H9207: HEALTH PARTNERS PLANS, INC.	12,437	13.35	166	18	1.45	10.84

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned		
H9412: GEISINGER QUALITY OPTIONS, I	767	9.13	7	2	2.61	28.57
H9830: NEWCOURTLAND LIFE PROGRAM	377	0.00	0	0	0.00	-
H9915: MEDSTAR FAMILY CHOICE, INC.	6,805	9.26	63	3	0.44	4.76
X0001: LIMITED INCOME NET PROGRAM	-	-	1	0	-	0.00

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

### Region=04: ATLANTA

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0104: BLUE CROSS AND BLUE SHIELD O	50,010	1.06	53	3	0.06	5.66
H0105: THE METHODIST OAKS	123	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	136	0.00	0	0	0.00	-
H0117: WELLCARE OF OHIO, INC.	-	-	8	0	-	0.00
H0154: VIVA HEALTH, INC.	45,454	3.96	180	16	0.35	8.89
H0320: WELLCARE OF TEXAS, INC.	-	-	5	0	-	0.00
H0712: WELLCARE OF CONNECTICUT, INC	12,712	4.48	57	5	0.39	8.77
H0839: VOANS SENIOR COMMUNITY CARE	103	0.00	0	0	0.00	-
H0879: CRESTPOINT HEALTH INSURANCE	5,198	0.00	0	0	0.00	-
H0913: WELLCARE HEALTH PLANS OF NEW	1,016	8.86	9	0	0.00	0.00
H1016: AVMED, INC.	30,855	1.62	50	4	0.13	8.00
H1026: HEALTH OPTIONS, INC.	61,788	5.76	356	17	0.28	4.78
H1032: WELLCARE OF FLORIDA, INC.	107,444	3.78	406	13	0.12	3.20
H1035: FLORIDA HEALTH CARE PLAN, IN	13,132	2.89	38	1	0.08	2.63
H1043: FLORIDA PACE CENTERS, INC.	375	0.00	0	0	0.00	-
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	1	-	100.00
H1099: HEALTH FIRST HEALTH PLANS	29,707	6.70	199	6	0.20	3.02
H1112: WELLCARE OF GEORGIA, INC.	33,937	4.36	148	5	0.15	3.38
H1216: HARMONY HEALTH PLAN OF ILLIN	-	-	11	0	-	0.00
H1264: WELLCARE OF TEXAS, INC.	33,374	6.65	222	1	0.03	0.45
H1357: CAROLINA SENIORCARE	139	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN OF ILLIN	15,362	4.69	72	4	0.26	5.56
H1500: LIFE ST. JOSEPH OF THE PINES	218	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	29		0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	552	1.81	1	0	0.00	0.00
H1903: WELLCARE OF LOUISIANA, INC.	9,677	3.20	31	0	0.00	0.00
H2491: WELLCARE HEALTH INSURANCE OF	11,022	0.82	9	0	0.00	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	184	0.00	0	0	0.00	-

**TABLE 5A - 2015** 

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2758: BEHEALTHY AMERICA, INC.	829	0.00	0	0	0.00	-
H2962: ULTIMATE HEALTH PLANS, INC.	4,319	4.63	20	6	1.39	30.00
H3259: VOLUNTEER STATE HEALTH PLAN	5,514	0.73	4	0	0.00	0.00
H3361: WELLCARE OF NEW YORK, INC.	46,195	6.23	288	9	0.19	3.13
H3404: BLUE CROSS AND BLUE SHIELD O	50,858	2.10	107	14	0.28	13.08
H3421: AMERICA'S 1ST CHOICE HEALTH	3,660	0.27	1	0	0.00	0.00
H3430: SUNCOAST PACE, INC.	204	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	75,423	3.54	267	27	0.36	10.11
H3942: ELDERHAUS INC.	101	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	163	0.00	0	0	0.00	-
H4203: PALMETTO HEALTH ALLIANCE	280	0.00	0	0	0.00	-
H4209: BLUECROSS AND BLUESHIELD OF	-	-	72	22	-	30.56
H4235: SENIOR TOTAL LIFE CARE, INC.	107	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	92	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	269	0.00	0	0	0.00	-
H4714: PACE OF THE SOUTHERN PIEDMON	90	0.00	0	0	0.00	-
H4738: AMERICA'S 1ST CHOICE HEALTH	382	5.24	2	0	0.00	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	32,988	4.46	147	13	0.39	8.84
H5427: FREEDOM HEALTH, INC.	63,360	1.40	89	0	0.00	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	28,976	6.11	177	14	0.48	7.91
H5434: BLUE CROSS AND BLUE SHIELD O	11,599	4.57	53	3	0.26	5.66
H5594: OPTIMUM HEALTHCARE, INC.	39,140	1.58	62	0	0.00	0.00
H5698: WINDSOR HEALTH PLAN, INC.	39,721	3.17	126	7	0.18	5.56
H5934: HOPE HOSPICE AND COMMUNITY S	261	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	17,328	1.10	19	1	0.06	5.26
H6059: PACE OF GUILFORD AND ROCKING	157	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE	4,095	1.71	7	2	0.49	28.57
H6846: COMMUNITY CAREPARTNERS, INC.	22	0.00	0	0	0.00	-
H7542: ADVICARE, CORP.	610	1.64	1	0	0.00	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	90,716	3.86	350	28	0.31	8.00

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8064: FIRSTCAROLINACARE INSURANCE	1,179	0.85	1	0	0.00	0.00
H8146: SECURITYCARE OF TENNESSEE, I	2,110	9.95	21	0	0.00	0.00
H8170: AMERICA'S 1ST CHOICE OF SOUT	133	0.00	0	0	0.00	-
H8213: SELECT HEALTH OF SOUTH CAROL	460	0.00	0	0	0.00	-
H9266: PIEDMONT HEALTH SERVICES, IN	199	0.00	0	0	0.00	-
H9285: ATLANTIS HEALTH PLAN, INC.	482	8.30	4	0	0.00	0.00
H9730: WELLCARE HEALTH INSURANCE CO	7,010	5.28	37	0	0.00	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	12,866	3.96	51	1	0.08	1.96
R3332: BLUE CROSS AND BLUE SHIELD O	49,811	5.70	284	13	0.26	4.58

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0022: BUCKEYE COMMUNITY HEALTH PLA	10,278	2.92	30	5	0.49	16.67
H0141: MCLAREN HEALTH PLAN, INC.	121	0.00	0	0	0.00	-
H0192: AMERIHEALTH MICHIGAN, INC.	2,451	0.41	1	0	0.00	0.00
H0281: ILLINICARE HEALTH PLAN	1,431	1.40	2	0	0.00	0.00
H0336: HUMANA HEALTH PLAN, INC.	7,057	0.28	2	1	0.14	50.00
H0390: PACE OF SOUTHWEST MICHIGAN,	131	0.00	0	0	0.00	-
H0480: MERIDIAN HEALTH PLAN OF MICH	6,164	0.00	0	0	0.00	-
H0544: CAREMORE HEALTH PLAN	50,913	5.26	268	18	0.35	6.72
H0564: BLUE CROSS OF CALIFORNIA	12,766	1.57	20	2	0.16	10.00
H0773: HEALTH ALLIANCE CONNECT	6,105	3.60	22	4	0.66	18.18
H0927: HEALTH CARE SERVICE CORPORAT	12,649	0.08	1	0	0.00	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	261	0.00	0	0	0.00	-
H1412: COVENTRY HEALTH AND LIFE INS	-	-	1	0	-	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	8,678	7.49	65	17	1.96	26.15
H1444: TOTAL HEALTH CARE, INC.	207	0.00	0	0	0.00	-
H1463: HEALTH ALLIANCE CONNECT, INC	7,611	14.45	110	27	3.55	24.55
H1517: ANTHEM INSURANCE COMPANIES,	3,330	2.10	7	0	0.00	0.00
H1595: HEALTHPLUS INSURANCE COMPANY	1,407	5.69	8	0	0.00	0.00
H1607: ANTHEM INSURANCE COMPANIES,	8,438	2.13	18	1	0.12	5.56
H1737: HEALTH ALLIANCE - MIDWEST, I	873	4.58	4	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	1,415	0.00	0	0	0.00	-
H1849: ANTHEM HEALTH PLANS OF KENTU	6,011	2.50	15	1	0.17	6.67
H1894: AMERIGROUP WASHINGTON, INC.	1,136	5.28	6	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,616	0.00	0	0	0.00	-
H2034: COMMUNITY CARE HEALTH PLAN,	282	7.09	2	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	201	0.00	0	0	0.00	-
H2237: INDEPENDENT CARE HEALTH PLAN	6,070	0.49	3	0	0.00	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	43,355	3.90	169	19	0.44	11.24

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members

by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2318: CENTER FOR SENIOR INDEPENDEN	373	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	81,208	5.38	437	16	0.20	3.66
H2322: ALLIANCE HEALTH AND LIFE INS	3,242	2.16	7	0	0.00	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	20,394	2.60	53	12	0.59	22.64
H2416: PRIMEWEST CTRL COUNTY-BASED	1,948	0.00	0	0	0.00	-
H2417: ITASCA MEDICAL CARE	470	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,563	0.64	1	0	0.00	0.00
H2422: HEALTHPARTNERS, INC.	3,153	0.32	1	0	0.00	0.00
H2425: BLUE PLUS	7,928	1.26	10	2	0.25	20.00
H2450: MEDICA INSURANCE COMPANY	171,613	0.23	39	3	0.02	7.69
H2456: UCARE MINNESOTA	10,371	0.29	3	0	0.00	0.00
H2458: MEDICA HEALTH PLANS	10,054	0.99	10	1	0.10	10.00
H2459: UCARE MINNESOTA	85,622	3.34	286	29	0.34	10.14
H2461: BLUE CROSS AND BLUE SHIELD O	167,013	0.79	132	26	0.16	19.70
H2462: GROUP HEALTH PLAN, INC. (MN)	48,907	0.72	35	2	0.04	5.71
H2506: AETNA BETTER HEALTH, INC. (I	7,205	1.80	13	3	0.42	23.08
H2531: UNITEDHEALTHCARE COMMUNITY P	13,285	2.56	34	1	0.08	2.94
H2591: HEALTH ALLIANCE - MIDWEST, I	88	0.00	0	0	0.00	-
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,208	7.53	122	4	0.25	3.28
H2836: ANTHEM HEALTH PLANS, INC.	1,272	5.50	7	0	0.00	0.00
H2926: PRIMEWEST CTRL COUNTY-BASED	261	11.49	3	0	0.00	0.00
H2936: LIFECIRCLES	213	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF I	1,649	0.00	0	0	0.00	-
H3233: PREMIER HEALTH INSURING CORP	7,356	4.35	32	0	0.00	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	7,232	2.63	19	0	0.00	0.00
H3283: MEDICA HEALTH PLANS	-	-	4	1	-	25.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,535	3.32	148	7	0.16	4.73
H3370: EMPIRE HEALTHCHOICE HMO, INC	63,034	4.06	256	17	0.27	6.64
H3447: HEALTHKEEPERS, INC.	2,632	11.78	31	5	1.90	16.13
H3471: HEALTH ALLIANCE NORTHWEST HE	3,942	2.54	10	0	0.00	0.00

**TABLE 5A - 2015** 

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3536: MATTHEW THORNTON HEALTH PLAN	560	7.14	4	0	0.00	0.00
H3613: MCGREGOR PACE	316	0.00	0	0	0.00	-
H3620: AULTCARE INSURANCE COMPANY	-	-	1	0	-	0.00
H3653: PARAMOUNT CARE, INC.	15,074	0.33	5	2	0.13	40.00
H3655: COMMUNITY INSURANCE COMPANY	127,108	2.53	322	35	0.28	10.87
H3660: SUMMACARE INC.	26,660	7.16	191	32	1.20	16.75
H3664: AULTCARE HEALTH INSURING COR	20,183	1.88	38	1	0.05	2.63
H3668: MOUNT CARMEL HEALTH PLAN, IN	49,044	0.41	20	0	0.00	0.00
H4036: ANTHEM INSURANCE COMPANIES,	1,474	4.75	7	0	0.00	0.00
H4118: THE WASHTENAW PACE	63	0.00	0	0	0.00	-
H4211: AMGP GEORGIA MANAGED CARE CO	115	200.00	23	0	0.00	0.00
H4270: UCARE HEALTH, INC.	8,137	3.07	25	2	0.25	8.00
H4346: CAREMORE HEALTH PLAN OF NEVA	6,237	7.38	46	3	0.48	6.52
H4875: PRIORITY HEALTH	17,821	4.99	89	1	0.06	1.12
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,521	0.79	2	1	0.40	50.00
H5124: FRANCISCAN ALLIANCE, INC.	-	-	0	0	-	-
H5207: COMMUNITY CARE HEALTH PLAN,	279	3.58	1	0	0.00	0.00
H5209: CARE WISCONSIN HEALTH PLAN,	1,005	1.00	1	1	1.00	100.00
H5211: SECURITY HEALTH PLAN OF WISC	42,996	0.88	38	0	0.00	0.00
H5212: COMMUNITY CARE, INC.	611	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE COR	63,621	3.24	206	35	0.55	16.99
H5262: GUNDERSEN HEALTH PLAN	14,275	6.87	98	15	1.05	15.31
H5264: DEAN HEALTH PLAN, INC.	24,615	1.26	31	5	0.20	16.13
H5280: MOLINA HEALTHCARE OF OHIO, I	10,520	1.71	18	3	0.29	16.67
H5422: BLUE CROSS BLUE SHIELD HEALT	1,497	4.68	7	0	0.00	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	21,592	3.71	80	6	0.28	7.50
H5475: MERIDIAN HEALTH PLAN OF MICH	2,854	3.15	9	0	0.00	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	20,901	1.44	30	11	0.53	36.67
H5529: COMMUNITY INSURANCE COMPANY	16,935	3.13	53	5	0.30	9.43
H5530: ANTHEM HEALTH PLANS OF KENTU	4,818	3.74	18	1	0.21	5.56

TABLE 5A - 2015
Annual Report of Medicare Reconsideration Activity:

Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5610: CARE RESOURCES	185	0.00	0	0	0.00	-
H5685: HAP MIDWEST HEALTH PLAN, INC	1,309	1.53	2	0	0.00	0.00
H5703: SOUTH COUNTRY HEALTH ALLIANC	598	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF	2,339	1.71	4	0	0.00	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	475	8.42	4	0	0.00	0.00
H5786: MERIDIAN HEALTH PLAN OF IOWA	345	5.80	2	0	0.00	0.00
H5817: AMERIGROUP TEXAS, INC.	29,609	2.33	69	1	0.03	1.45
H5854: ANTHEM HEALTH PLANS, INC.	3,784	4.23	16	0	0.00	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	69,465	1.02	71	0	0.00	0.00
H5896: AMERIGROUP MARYLAND, INC.	-	-	1	0	-	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,263	0.32	2	1	0.16	50.00
H6140: WABASH MEMORIAL HOSPITAL ASS	1,740	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	716	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,808	0.00	0	0	0.00	-
H6181: HEALTHPLUS NY, LLC	10,579	3.12	33	2	0.19	6.06
H6298: HEALTHSPAN INTEGRATED CARE	2,032	3.94	8	1	0.49	12.50
H6360: HEALTHSPAN INTEGRATED CARE	13,320	1.80	24	0	0.00	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	7,634	2.36	18	5	0.65	27.78
H6786: ANTHEM HEALTH PLANS OF MAINE	305	3.28	1	0	0.00	0.00
H7172: AETNA BETTER HEALTH, INC. (O	13,677	0.95	13	4	0.29	30.77
H7200: AMERIGROUP TENNESSEE, INC.	6,911	3.18	22	0	0.00	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	11,853	0.51	6	1	0.08	16.67
H7475: CARE WISCONSIN HEALTH PLAN,	248	0.00	0	0	0.00	-
H7728: ANTHEM HEALTH PLANS OF NEW H	1,509	2.65	4	0	0.00	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	4,933	4.26	21	5	1.01	23.81
H8026: AETNA BETTER HEALTH OF MICHI	6,917	0.00	0	0	0.00	-
H8046: MOLINA HEALTHCARE OF ILLINOI	4,003	8.24	33	0	0.00	0.00
H8432: ANTHEM HEALTH PLANS OF MAINE	1,364	3.67	5	0	0.00	0.00
H8452: CARESOURCE	15,191	9.74	148	18	1.18	12.16
H8552: ANTHEM BLUE CROSS LIFE AND H	12,645	7.75	98	7	0.55	7.14

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015		Rate Overturn per 1,000 Members	Percent Recons Overturned
H8769: GENESYS HEALTH SYSTEM	-	-	0	0	-	-
H8822: ADVANTAGE HEALTH SOLUTIONS,	1,345	3.72	5	0	0.00	0.00
H8991: AMERIGROUP FLORIDA, INC.	3,230	3.10	10	2	0.62	20.00
H9004: HEALTHPARTNERS	-	-	1	0	-	0.00
H9185: A&D CHARITIBLE FOUNDATION, I	-	-	0	0	-	-
H9487: FIDELIS SECURECARE OF MICHIG	2,411	0.00	0	0	0.00	-
H9525: COMPCARE HEALTH SERVICES INS	1,720	4.65	8	0	0.00	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	329,353	0.12	41	0	0.00	0.00
H9689: HEALTH ALLIANCE CONNECT, INC	134	0.00	0	0	0.00	-
H9712: HAP MIDWEST HEALTH PLAN, INC	3,215	0.00	0	0	0.00	-
H9834: GUNDERSEN HEALTH PLAN OF MIN	655	3.05	2	0	0.00	0.00
H9886: HMO MISSOURI, INC.	1,749	2.29	4	0	0.00	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,695	21.52	58	1	0.37	1.72
H9954: ANTHEM INSURANCE COMPANIES,	446	2.24	1	0	0.00	0.00
R5941: ANTHEM INSURANCE COMPANIES,	103,013	2.33	240	26	0.25	10.83

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=06: DALLAS

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0107: HEALTH CARE SERVICE CORPORAT	8,855	2.82	25	6	0.68	24.00
H0150: HEALTHSPRING OF ALABAMA, INC	53,694	1.04	56	3	0.06	5.36
H0332: KS PLAN ADMINISTRATORS, LLC	29,639	1.86	55	1	0.03	1.82
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,499	1.66	72	6	0.14	8.33
H0435: GLOBALHEALTH, INC.	1,147	3.49	4	1	0.87	25.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	18,754	1.23	23	1	0.05	4.35
H1189: CHRISTUS HEALTH PLAN	70	0.00	0	0	0.00	-
H1415: HEALTHSPRING OF TENNESSEE, I	17,952	1.89	34	2	0.11	5.88
H1587: ARKANSAS SUPERIOR SELECT, IN	66	0.00	0	0	0.00	-
H1666: HCSC INSURANCE SERVICES COMP	8,020	3.12	25	4	0.50	16.00
H1904: PACE GREATER NEW ORLEANS	148	0.00	0	0	0.00	-
H1961: PEOPLES HEALTH, INC.	53,865	6.24	336	7	0.13	2.08
H2108: BRAVO HEALTH MID-ATLANTIC, I	20,882	2.39	50	2	0.10	4.00
H2165: HEALTHSPRING LIFE & HEALTH I	6,362	2.51	16	0	0.00	0.00
H2171: CARE N' CARE INSURANCE COMPA	105	0.00	0	0	0.00	-
H2676: HEALTHSPRING LIFE & HEALTH I	367	0.00	0	0	0.00	-
H2775: AMERICAN PROGRESSIVE LIFE &	11,172	5.73	64	10	0.90	15.63
H2816: AMERICAN PROGRESSIVE LIFE &	28,293	3.11	88	12	0.42	13.64
H2911: VANTAGE HEALTH PLAN, INC.	-	-	8	0	-	0.00
H2968: MEMORIAL HERMANN HEALTH PLAN	430	9.30	4	0	0.00	0.00
H3204: PRESBYTERIAN HEALTH PLAN	33,370	7.67	256	24	0.72	9.38
H3206: PRESBYTERIAN INSURANCE COMPA	8,605	7.67	66	10	1.16	15.15
H3251: HEALTH CARE SERVICE CORPORAT	18,504	6.49	120	40	2.16	33.33
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	11	2	-	18.18
H3706: GENERATIONS HEALTHCARE, INC.	5,667	0.88	5	1	0.18	20.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	135	0.00	0	0	0.00	-
H3755: COMMUNITY CARE HMO, INC	29,137	1.41	41	5	0.17	12.20
H3822: HEALTH CARE SERVICE CORPORAT	23,758	3.75	89	39	1.64	43.82

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons	Recons Overturned	Rate Overturn per 1,000	Percent Recons Overturned
H3945: CIGNA HEALTH AND LIFE INSURA	1,577	2.54	4	0	0.00	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	55,954	1.45	81	3	0.05	3.70
H3979: GHS HEALTH MAINTENANCE ORGAN	3,431	5.54	19	4	1.17	21.05
H4142: CHEROKEE NATION COMPREHENSIV	137	0.00	0	0	0.00	-
H4213: USABLE MUTUAL INSURANCE COMP	16,912	0.06	1	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	160	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,413	1.90	16	0	0.00	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	90,916	0.98	89	5	0.05	5.62
H4506: SELECTCARE OF TEXAS, INC.	62,797	9.95	625	29	0.46	4.64
H4513: HEALTHSPRING LIFE & HEALTH I	87,887	1.51	133	4	0.05	3.01
H4517: AMARILLO MULTISVC CTR FR THE	141	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	823	0.00	0	0	0.00	-
H4525: SHA, L.L.C	3,222	0.62	2	1	0.31	50.00
H4528: HEALTHSPRING LIFE & HEALTH I	8,372	2.15	18	1	0.12	5.56
H4556: CONSOLIDATED ASSOC OF RAILRO	3,025	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	28,232	2.59	73	1	0.04	1.37
H5213: TOTAL COMMUNITY CARE, L.L.C.	374	0.00	0	0	0.00	-
H5378: THE PYRAMID LIFE INSURANCE C	_	-	12	1	-	8.33
H5410: HEALTHSPRING OF FLORIDA	50,817	2.32	118	4	0.08	3.39
H5421: THE PYRAMID LIFE INSURANCE C	-	-	49	6	-	12.24
H5576: VANTAGE HEALTH PLAN, INC.	13,519	3.55	48	2	0.15	4.17
H5656: SELECTCARE HEALTH PLANS, INC	3,883	18.03	70	6	1.55	8.57
H5985: PHOENIX HEALTH PLANS, INC.	12,844	22.97	295	70	5.45	23.73
H6169: THE PYRAMID LIFE INSURANCE C	-	-	87	9	-	10.34
H6231: FRANCISCAN PACE, INC.	161	0.00	0	0	0.00	-
H6328: CARE N' CARE INSURANCE COMPA	10,006	0.80	8	3	0.30	37.50
H6801: GHS MANAGED HEALTH CARE PLAN	4,338	6.22	27	10	2.31	37.04
H6870: SUPERIOR HEALTH PLAN, INC.	9,905	1.31	13	0	0.00	0.00
H6941: LIFE PACE	-	-	0	0	-	-
H6972: HEALTHSPRING LIFE & HEALTH I	1,546	0.00	0	0	0.00	-

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H7020: CIGNA HEALTHCARE OF SOUTH CA	8,707	1.15	10	1	0.11	10.00
H7114: VALIR PACE FOUNDATION	54	0.00	0	0	0.00	-
H7115: MEMORIAL HERMANN HEALTH PLAN	1,326	6.79	9	1	0.75	11.11
H7787: HEALTHSPRING LIFE & HEALTH I	5,170	3.48	18	0	0.00	0.00
H7811: HEALTHSPRING LIFE & HEALTH I	915	0.00	0	0	0.00	-
H7833: UNITEDHEALTHCARE COMMUNITY P	5,844	0.17	1	0	0.00	0.00
H7960: HARBOR HEALTH PLAN, INC.	103	0.00	0	0	0.00	-
H8091: USABLE MUTUAL INSURANCE COMP	894	0.00	0	0	0.00	-
H8133: GHS INSURANCE COMPANY	628	1.59	1	0	0.00	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,988	1.67	20	2	0.17	10.00
H8237: INSURANCE COMPANY OF SCOTT A	2,316	7.77	18	0	0.00	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	2,768	0.36	1	0	0.00	0.00
H8554: ALLEGIAN HEALTH PLANS, INC.	1,831	10.38	19	4	2.18	21.05
H8634: HEALTH CARE SERVICE CORPORAT	18,917	3.01	57	19	1.00	33.33
H8786: AMERIGROUP TEXAS, INC.	15,224	0.13	2	0	0.00	0.00
H9699: HMO PARTNERS, INC.	497	0.00	0	0	0.00	-
H9725: CIGNA HEALTHCARE OF NORTH CA	7,130	2.10	15	0	0.00	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	100	0.00	0	0	0.00	-

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0028: CHA HMO, INC.	10,356	0.68	7	0	0.00	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	62,030	1.81	112	1	0.02	0.89
H0216: PACE IOWA	111	0.00	0	0	0.00	-
H0307: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H0317: HUMANA INSURANCE COMPANY	-	-	3	0	-	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	109,374	2.83	309	4	0.04	1.29
H1036: HUMANA MEDICAL PLAN, INC.	428,561	0.80	342	8	0.02	2.34
H1291: HUMANA INSURANCE COMPANY OF	314	0.00	0	0	0.00	-
H1406: HUMANA HEALTH PLAN, INC.	48,949	1.39	68	1	0.02	1.47
H1413: UNITED HEALTHCARE INS. COMPA	-	-	2	0	-	0.00
H1418: HUMANA INSURANCE COMPANY	12,121	1.82	22	0	0.00	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	6,303	1.90	12	1	0.16	8.33
H1510: HUMANA INSURANCE COMPANY	42,143	1.02	43	0	0.00	0.00
H1651: MEDICAL ASSOCIATES HEALTH PL	10,331	0.19	2	0	0.00	0.00
H1681: HUMANA INSURANCE COMPANY	-	-	5	0	-	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	174	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	13,275	1.43	19	2	0.15	10.53
H1806: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00
H1906: HUMANA HEALTH BENEFIT PLAN O	498	2.01	1	0	0.00	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	126,282	0.82	104	3	0.02	2.88
H2012: HUMANA HEALTH PLAN, INC.	197,215	1.23	242	9	0.05	3.72
H2029: HUMANA INSURANCE OF PUERTO R	1,795	5.57	10	1	0.56	10.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,674	0.88	5	0	0.00	0.00
H2542: HUMANA INSURANCE COMPANY	-	-	21	0	-	0.00
H2609: ALEXIAN BROTHERS COMMUNITY S	171	0.00	0	0	0.00	-
H2610: ESSENCE HEALTHCARE, INC.	52,152	2.93	153	24	0.46	15.69
H2649: HUMANA HEALTH PLAN, INC.	136,476	1.00	136	7	0.05	5.15
H2944: HUMANA INSURANCE COMPANY	18,935	3.27	62	1	0.05	1.61

# Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll			Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2949: HUMANA HEALTH PLAN, INC.	42,190	0.81	34	1	0.02	2.94
H3405: HUMANA INSURANCE COMPANY	-	-	14	0	-	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	4,554	2.20	10	0	0.00	0.00
H3619: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	50,094	1.02	51	6	0.12	11.76
H4141: HUMANA EMPLOYERS HEALTH PLAN	37,114	1.51	56	0	0.00	0.00
H4145: HUMANA REGIONAL HEALTH PLAN,	2,254	1.77	4	0	0.00	0.00
H4408: HUMANA INSURANCE COMPANY	-	-	4	0	-	0.00
H4461: CARITEN HEALTH PLAN INC.	106,646	0.86	92	3	0.03	3.26
H4510: HUMANA HEALTH PLAN OF TEXAS,	90,137	1.23	111	4	0.04	3.60
H4520: HUMANA INSURANCE COMPANY	-	-	21	1	-	4.76
H4529: ARCADIAN HEALTH PLAN, INC.	-	-	1	0	-	0.00
H4606: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H4956: HUMANA INSURANCE COMPANY	-	-	5	0	-	0.00
H5041: HUMANA INSURANCE COMPANY	-	-	15	1	-	6.67
H5214: HUMANA INSURANCE COMPANY	-	-	15	0	-	0.00
H5216: HUMANA INSURANCE COMPANY	33,733	1.33	45	1	0.03	2.22
H5256: MEDICAL ASSOCIATES CLINIC HE	3,146	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	5	0	-	0.00
H5415: HUMANA HEALTH INSURANCE COMP	15,119	1.92	29	1	0.07	3.45
H5416: ARCADIAN HEALTH PLAN, INC.	-	-	6	0	-	0.00
H5470: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	56,570	0.74	42	1	0.02	2.38
H5619: ARCADIAN HEALTH PLAN, INC.	7,414	0.81	6	0	0.00	0.00
H5783: ARCADIAN HEALTH PLAN, INC.	-	-	1	0	-	0.00
H5822: MIDLAND CARE CONNECTION	130	7.69	1	0	0.00	0.00
H5868: HUMANA INSURANCE COMPANY	-	-	4	0	-	0.00
H5970: HUMANA INSURANCE COMPANY OF	8,992	2.34	21	0	0.00	0.00
H6411: HUMANA INSURANCE COMPANY	-	-	4	0	-	0.00
H6609: HUMANA INSURANCE COMPANY	792,720	1.25	990	33	0.04	3.33

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6622: HUMANA WI HEALTH ORGANIZATIO	39,065	0.87	34	2	0.05	5.88
H6859: HUMANA MEDICAL PLAN OF PENNS	3,938	1.27	5	0	0.00	0.00
H6900: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00
H7002: HUMANA INSURANCE COMPANY	-	-	4	0	-	0.00
H7003: PACE NEBRASKA	90	0.00	0	0	0.00	-
H7188: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00
H7731: MD CARE, INC.	-	-	1	0	-	0.00
H8145: HUMANA INSURANCE COMPANY	140,416	1.84	258	5	0.04	1.94
H8424: SIOUXLAND PACE, INC.	135	0.00	0	0	0.00	-
H8644: HUMANA INSURANCE COMPANY	-	-	8	0	-	0.00
H8707: HUMANA INSURANCE COMPANY	-	-	9	0	-	0.00
H8908: HUMANA MEDICAL PLAN OF MICHI	2,457	2.85	7	0	0.00	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	41,203	1.75	72	1	0.02	1.39
H9503: HUMANA INSURANCE COMPANY	-	-	6	0	-	0.00
R5826: HUMANA INSURANCE COMPANY	501,157	1.64	821	13	0.03	1.58

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=08: DENVER

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0318: AETNA HEALTH, INC. (PA)	881	9.08	8	1	1.14	12.50
H0523: AETNA HEALTH OF CALIFORNIA I	16,462	2.19	36	5	0.30	13.89
H0602: ROCKY MOUNTAIN HEALTH MAINTE	24,310	1.97	48	2	0.08	4.17
H0613: TOTAL LONGTERM CARE, INC.	2,084	0.48	1	0	0.00	0.00
H0621: COLORADO ACCESS	4,025	1.49	6	2	0.50	33.33
H0657: COLORADO CHOICE HEALTH PLANS	822	1.22	1	0	0.00	0.00
H0901: AETNA HEALTH, INC. (PA)	384	2.60	1	0	0.00	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	52,155	1.46	76	6	0.12	7.89
H1109: AETNA HEALTH INC.(GEORGIA)	3,381	2.66	9	1	0.30	11.11
H1110: AETNA LIFE INSURANCE COMPANY	-	-	2	0	-	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,012	2.96	3	0	0.00	0.00
H1419: AETNA HEALTH, INC. (PA)	642	3.12	2	1	1.56	50.00
H1608: COVENTRY HEALTH AND LIFE INS	30,421	1.78	54	8	0.26	14.81
H1609: COVENTRY HEALTH CARE OF IOWA	3,777	0.00	0	0	0.00	-
H1692: COVENTRY HEALTH CARE OF WEST	3,367	2.97	10	2	0.59	20.00
H1994: SELECTHEALTH, INC.	32,268	4.12	133	18	0.56	13.53
H2112: AETNA HEALTH, INC. (PA)	3,312	4.53	15	2	0.60	13.33
H2611: COVENTRY HEALTH AND LIFE INS	6,570	1.98	13	3	0.46	23.08
H2663: COVENTRY HEALTH CARE OF MISS	57,327	1.90	109	6	0.10	5.50
H2667: COVENTRY HEALTH CARE OF MISS	19,482	0.51	10	0	0.00	0.00
H2672: COVENTRY HEALTH CARE OF KANS	17,736	2.09	37	2	0.11	5.41
H2701: NEW WEST HEALTH SERVICES	17,997	4.22	76	9	0.50	11.84
H2792: GEISINGER QUALITY OPTIONS, I	635	11.02	7	0	0.00	0.00
H2815: VOLUNTEERS OF AMERICA NATION	261	0.00	0	0	0.00	-
H3144: COVENTRY HEALTH CARE OF ILLI	-	-	5	0	-	0.00
H3152: AETNA HEALTH, INC. (NJ)	36,552	3.47	127	16	0.44	12.60
H3312: AETNA HEALTH, INC. (NY)	14,934	4.75	71	12	0.80	16.90
H3503: SANFORD HEART OF AMERICA HEA	326	0.00	0	0	0.00	-

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3597: AETNA HEALTH, INC. (ME)	7,344	2.59	19	1	0.14	5.26
H3623: AETNA HEALTH, INC. (PA)	19,861	2.01	40	0	0.00	0.00
H3765: HEARTLANDPLAINS HEALTH	504	7.94	4	0	0.00	0.00
H3928: AETNA HEALTH, INC.	1,376	1.45	2	0	0.00	0.00
H3931: AETNA HEALTH, INC, (PA)	27,510	2.73	75	12	0.44	16.00
H3959: HEALTHAMERICA PENNSYLVANIA,	70,162	2.32	163	15	0.21	9.20
H4000: MEMORIAL HOSPITAL OF LARAMIE	82	0.00	0	0	0.00	-
H4523: AETNA HEALTH, INC. (TX)	12,493	3.52	44	4	0.32	9.09
H4524: AETNA LIFE INSURANCE COMPANY	-	-	38	2	-	5.26
H4652: UNION PACIFIC RAILROAD EMPLO	11,781	0.00	0	0	0.00	-
H4910: AETNA HEALTH, INC. (PA)	1,433	4.19	6	2	1.40	33.33
H5048: COVENTRY HEALTH CARE OF TEXA	3,293	3.34	11	1	0.30	9.09
H5167: ROCKY MOUNTAIN HEALTH CARE S	222	0.00	0	0	0.00	-
H5302: AETNA HEALTH, INC. (GEORGIA)	1,378	4.35	6	0	0.00	0.00
H5414: AETNA HEALTH, INC. (FL)	18,273	2.30	42	2	0.11	4.76
H5509: COVENTRY HEALTH AND LIFE INS	40,818	1.25	51	10	0.24	19.61
H5521: AETNA LIFE INSURANCE COMPANY	589,962	2.62	1,545	172	0.29	11.13
H5522: HEALTHASSURANCE PENNSYLVANIA	72,824	1.95	142	15	0.21	10.56
H5608: DENVER HEALTH MEDICAL PLAN,	4,320	1.85	8	2	0.46	25.00
H5793: AETNA HEALTH, INC. (CT)	22,182	3.25	72	7	0.32	9.72
H5813: AETNA HEALTH, INC. (PA)	3,395	2.36	8	1	0.29	12.50
H5832: AETNA HEALTH, INC. (PA)	164	0.00	0	0	0.00	-
H5850: COVENTRY SUMMIT HEALTH PLAN,	-	-	13	2	-	15.38
H6560: COVENTRY HEALTH CARE OF VIRG	1,003	2.99	3	0	0.00	0.00
H6923: AETNA HEALTH, INC. (PA)	1,587	5.04	8	0	0.00	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	6,515	2.61	17	3	0.46	17.65
H7195: NORTHLAND PACE PROGRAM	113	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	15,576	2.12	33	3	0.19	9.09
H7306: FIRST HEALTH LIFE & HEALTH I	2,119	4.72	10	3	1.42	30.00
H7903: CLEARRIVER HEALTH	274	7.30	2	1	3.65	50.00

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000			Rate Overturn per 1,000 Members	Percent Recons Overturned
H7908: AETNA HEALTH, INC. (PA)	2,386	2.10	5	1	0.42	20.00
H8393: COVENTRY HEALTH AND LIFE INS	4,134	2.66	11	2	0.48	18.18
H8468: GEISINGER INDEMNITY INSURANC	9,458	3.28	31	3	0.32	9.68
H8649: AETNA HEALTH OF UTAH, INC.	9,271	2.37	22	4	0.43	18.18
H8684: AETNA LIFE INSURANCE COMPANY	-	-	2	0	-	0.00
H8980: COVENTRY HEALTH AND LIFE INS	20,675	2.61	54	7	0.34	12.96
H9208: RIVERLINK HEALTH	1,051	11.42	12	1	0.95	8.33
H9302: SOUNDPATH HEALTH	20,936	6.07	127	16	0.76	12.60
H9492: STABLEVIEW HEALTH	75	13.33	1	0	0.00	0.00
H9788: HEALTHNOW NEW YORK INC.	1,312	3.81	5	1	0.76	20.00
H9847: COVENTRY HEALTH AND LIFE INS	14,311	2.24	32	5	0.35	15.63
S5810: AETNA LIFE INSURANCE COMPANY	-	-	1	0	-	0.00

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

### Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	26,501	5.02	133	3	0.11	2.26
H0148: CARE1ST HEALTH PLAN	10,085	4.76	48	1	0.10	2.08
H0151: UNITEDHEALTHCARE OF ALABAMA,	33,644	1.81	61	0	0.00	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	41,943	3.67	154	4	0.10	2.60
H0294: CARE IMPROVEMENT PLUS WISCON	7,107	5.07	36	1	0.14	2.78
H0302: MEDISUN, INC.	46,483	6.95	323	48	1.03	14.86
H0303: PACIFICARE OF ARIZONA, INC.	96,435	1.15	111	1	0.01	0.90
H0316: UNITEDHEALTHCARE OF ARIZONA,	15,180	2.37	36	0	0.00	0.00
H0319: UNITEDHEALTHCARE INSURANCE C	894	2.24	2	0	0.00	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	36,566	2.93	107	3	0.08	2.80
H0408: UNITEDHEALTHCARE INSURANCE C	1,613	3.10	5	0	0.00	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	450	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	103,789	4.35	451	45	0.43	9.98
H0524: KAISER FOUNDATION HP, INC.	1,022,843	1.12	1,149	162	0.16	14.10
H0542: ALTAMED HEALTH SERVICES CORP	1,331	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	327,079	1.67	546	6	0.02	1.10
H0571: CHINESE COMMUNITY HEALTH PLA	8,373	2.87	24	6	0.72	25.00
H0609: PACIFICARE OF COLORADO, INC	99,931	1.44	144	2	0.02	1.39
H0620: UNITEDHEALTHCARE INSURANCE C	2,586	0.00	0	0	0.00	-
H0624: UNITEDHEALTHCARE INSURANCE C	3,807	4.73	18	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	96,996	0.79	77	6	0.06	7.79
H0710: UNITEDHEALTHCARE INSURANCE C	2,775	113.87	316	5	1.80	1.58
H0755: OXFORD HEALTH PLANS (CT), IN	37,339	4.26	159	1	0.03	0.63
H0838: UNIVERSAL CARE, INC.	7,642	0.39	3	1	0.13	33.33
H1045: PREFERRED CARE PARTNERS, INC	55,517		55	1	0.02	1.82
H1080: UNITEDHEALTHCARE OF FLORIDA,	35,209	2.13	75	0	0.00	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	7,508	2.66	20	0	0.00	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,423	2.85	24	0	0.00	0.00

**TABLE 5A - 2015** 

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1170: KAISER FOUNDATION HP OF GA,	24,626	2.84	70	2	0.08	2.86
H1230: KAISER FOUNDATION HP, INC.	31,086	0.10	3	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,639	1.25	17	1	0.07	5.88
H1303: UNITEDHEALTHCARE INSURANCE C	10,973	1.82	20	0	0.00	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	47,148	9.14	431	6	0.13	1.39
H1537: UNITEDHEALTHCARE INSURANCE C	761	2.63	2	0	0.00	0.00
H1717: UNITEDHEALTHCARE INSURANCE C	245	0.00	0	0	0.00	-
H1944: UNITEDHEALTHCARE OF NEW ENGL	7,301	2.47	18	0	0.00	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	613,044	2.18	1,338	9	0.01	0.67
H2111: UNITEDHEALTHCARE INSURANCE C	5,990	2.17	13	0	0.00	0.00
H2150: KAISER FNDN HP OF THE MID-AT	62,675	1.39	87	5	0.08	5.75
H2226: UNITEDHEALTHCARE INSURANCE C	13,262	1.13	15	1	0.08	6.67
H2228: UNITEDHEALTHCARE INSURANCE C	1,713	0.58	1	0	0.00	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	858	1.17	1	0	0.00	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	46,945	1.98	93	0	0.00	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	9,983	0.60	6	0	0.00	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	3,520	1.14	4	0	0.00	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,750	2.94	149	7	0.14	4.70
H2986: UNIVERSITY HEALTHCARE ADVANT	78	0.00	0	0	0.00	-
H3107: OXFORD HEALTH PLANS (NJ), IN	76,314	2.76	211	3	0.04	1.42
H3113: OXFORD HEALTH PLANS (NJ), IN	5,393	0.93	5	0	0.00	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,226	0.82	1	0	0.00	0.00
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	1	0	-	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	5,376	2.79	15	0	0.00	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	26,913	1.78	48	0	0.00	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	72,067	2.55	184	0	0.00	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	28,001	2.54	71	2	0.07	2.82
H3387: UNITEDHEALTHCARE OF NEW YORK	16,316	5.82	95	2	0.12	2.11
H3456: UNITEDHEALTHCARE OF NORTH CA	78,223	2.07	162	2	0.03	1.23
H3517: HUMBOLDT SENIOR RESOURCE CEN	45	0.00	0	0	0.00	-

**TABLE 5A - 2015** 

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3659: UNITEDHEALTHCARE OF OHIO, IN	55,462	2.29	127	1	0.02	0.79
H3749: UNITEDHEALTHCARE OF OKLAHOMA	27,763	1.73	48	0	0.00	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	66	15.15	1	0	0.00	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	24,599	0.93	23	1	0.04	4.35
H3812: UNITEDHEALTHCARE INSURANCE C	10,338	2.32	24	0	0.00	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	37,057	0.24	9	0	0.00	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	17,970	2.56	46	0	0.00	0.00
H3912: UNITEDHEALTHCARE INSURANCE C	2,228	0.45	1	0	0.00	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLV	-	-	1	0	-	0.00
H3921: UNITEDHEALTHCARE INSURANCE C	5,202	2.69	14	0	0.00	0.00
H4102: UNITEDHEALTHCARE OF NEW ENGL	16,521	1.51	25	0	0.00	0.00
H4406: UNITEDHEALTHCARE PLAN OF THE	-	-	3	0	-	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	59,034	2.24	132	0	0.00	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	27,621	3.69	102	1	0.04	0.98
H4522: UNITEDHEALTHCARE INSURANCE C	28,725	1.67	48	1	0.03	2.08
H4527: PHYSICIANS HEALTH CHOICE OF	27,417	0.51	14	0	0.00	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	201,447	1.02	205	3	0.01	1.46
H4604: UNITEDHEALTHCARE OF UTAH, IN	47,037	0.66	31	1	0.02	3.23
H4837: UNITEDHEALTHCARE OF WISCONSI	674	0.00	0	0	0.00	-
H4931: UNIVERSITY CARE ADVANTAGE, I	3,843	4.42	17	9	2.34	52.94
H4971: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	59,692	1.16	69	0	0.00	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	9,772	3.07	30	0	0.00	0.00
H5172: COMMUNITY HEALTH GROUP	5,496	0.00	0	0	0.00	-
H5253: UNITEDHEALTHCARE OF WISCONSI	94,789	1.45	137	1	0.01	0.73
H5322: CARE IMPROVEMENT PLUS SOUTH	5,133	2.14	11	0	0.00	0.00
H5355: IEHP HEALTH ACCESS	22,313	1.34	30	2	0.09	6.67
H5386: SHARP HEALTH PLAN	127	7.87	1	0	0.00	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,248	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	589	0.00	0	0	0.00	-

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5406: SUTTER HEALTH SACRAMENTO SIE	221	0.00	0	0	0.00	-
H5417: UNITEDHEALTHCARE INSURANCE C	2,595	0.00	0	0	0.00	-
H5420: MEDICA HEALTHCARE PLANS, INC	35,457	0.85	30	0	0.00	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	16,984	0.94	16	0	0.00	0.00
H5425: SCAN HEALTH PLAN	158,598	5.64	894	60	0.38	6.71
H5428: SAN MATEO HEALTH COMMISSION	784	6.38	5	0	0.00	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	1,725	0.58	1	0	0.00	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	12,984	14.79	192	9	0.69	4.69
H5435: UNITEDHEALTHCARE INSURANCE C	46,812	4.23	198	2	0.04	1.01
H5444: RMS DM, LLC DEMO PROJECT	-	-	0	0	-	-
H5507: UNITEDHEALTHCARE INSURANCE C	7,282	1.37	10	0	0.00	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	10,214	0.98	10	0	0.00	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	5,874	2.55	15	0	0.00	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	17,564	5.24	92	11	0.63	11.96
H5587: HEALTH CHOICE ARIZONA, INC.	9,712	5.66	55	11	1.13	20.00
H5609: GEMCARE HEALTH PLAN INC.	8,137	7.99	65	4	0.49	6.15
H5629: COMMUNITY ELDERCARE OF SAN D	386	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	1,146	13.96	16	2	1.75	12.50
H5652: SIERRA HEALTH AND LIFE INSUR	4,553	0.66	3	0	0.00	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	6,183	1.62	10	0	0.00	0.00
H5782: PARTNERSHIP HEALTHPLAN OF CA	-	-	3	0	-	0.00
H5811: SCAN HEALTH PLAN	-	-	6	0	-	0.00
H5852: AIDS HEALTHCARE FOUNDATION	821	0.00	0	0	0.00	-
H5928: CARE1ST HEALTH PLAN	53,359	4.03	215	12	0.22	5.58
H5943: SCAN HEALTH PLAN	1,061	9.43	10	3	2.83	30.00
H5945: PROMINENCE HEALTHFIRST	1,669	0.00	0	0	0.00	-
H5969: ALOHACARE	508	21.65	11	0	0.00	0.00
H6050: KAISER FOUNDATION HP, INC.	85	0.00	0	0	0.00	-
H6052: KAISER FOUNDATION HP, INC.	1,088	0.92	1	0	0.00	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL	679	0.00	0	0	0.00	-

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H6079: TOTAL LONGTERM CARE, INC.	107	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PAR	8,697	3.79	33	2	0.23	6.06
H6528: CARE IMPROVEMENT PLUS SOUTH	25,160	5.52	139	5	0.20	3.60
H6623: MARICOPA COUNTY SPECIAL HEAL	1,759	3.98	7	5	2.84	71.43
H6952: UNITEDHEALTHCARE COMMUNITY P	-	-	27	0	-	0.00
H7187: UNITEDHEALTHCARE INSURANCE C	10,026	3.09	31	1	0.10	3.23
H7292: ALAMEDA ALLIANCE JOINT POWER	-	-	1	0	-	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	55	0.00	0	0	0.00	-
H7680: PROMINENCE HEALTHFIRST OF TE	440	0.00	0	0	0.00	-
H7855: LOS ANGELES JEWISH HOME FOR	108	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	10,051	2.09	21	2	0.20	9.52
H7890: SANTA CLARA COUNTY HEALTH AU	7,705	0.52	4	0	0.00	0.00
H7949: PACIFICARE OF NEVADA, INC.	13,640	1.47	20	0	0.00	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	-	-	1	1	-	100.00
H8258: LOCAL INITIATIVE HEALTH AUTH	16,241	0.92	15	3	0.18	20.00
H8677: MOLINA HEALTHCARE OF CALIFOR	15,810	3.23	51	13	0.82	25.49
H8748: UNITEDHEALTHCARE INSURANCE C	2,498	2.40	6	0	0.00	0.00
H8764: ASPIRE HEALTH PLAN	815	8.59	7	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE	78,255	1.44	113	3	0.04	2.65
H9011: UNITEDHEALTHCARE OF FLORIDA,	-	-	2	0	-	0.00
H9104: SCAN HEALTH PLAN	822	15.82	13	1	1.22	7.69
H9385: SCAN HEALTH PLAN ARIZONA	8,715	11.93	104	9	1.03	8.65
H9592: CENTRAL VALLEY MEDICAL SERVI	83	0.00	0	0	0.00	-
H9616: SAN YSIDRO HEALTH CENTER	15	0.00	0	0	0.00	-
H9685: MERCY MARICOPA INTEGRATED CA	1,658	3.62	6	0	0.00	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,423	1.46	5	0	0.00	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	57,915	5.89	341	4	0.07	1.17
R5287: UNITEDHEALTHCARE INSURANCE C	185,115	2.68	497	3	0.02	0.60
R5342: UNITEDHEALTHCARE INSURANCE C	86,457	2.82	244	4	0.05	1.64
R6801: CARE IMPROVEMENT PLUS OF TEX	71,588	8.76	627	8	0.11	1.28

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
R7439: HAWAII MEDICAL SERVICE ASSOC	-	-	3	0	-	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	20,399	2.35	48	0	0.00	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	165,788	7.50	1,244	10	0.06	0.80

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Region=10: SEATTLE

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0351: HEALTH NET OF ARIZONA, INC.	38,596	4.12	159	17	0.44	10.69
H0490: MOLINA HEALTHCARE OF OHIO, I	587	1.70	1	0	0.00	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	22,151	1.58	35	3	0.14	8.57
H0562: HEALTH NET OF CALIFORNIA,INC	166,776	2.93	488	33	0.20	6.76
H0840: FAMILYCARE HEALTH PLANS, INC	110	0.00	0	0	0.00	-
H0908: BUCKEYE COMMUNITY HEALTH PLA	1,023	11.73	12	0	0.00	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	10,505	1.90	20	3	0.29	15.00
H1304: REGENCE BLUE SHIELD OF IDAHO	8,005	1.12	9	4	0.50	44.44
H1350: BLUE CROSS OF IDAHO CARE PLU	22,554	2.22	50	11	0.49	22.00
H1969: REGENCE BLUE SHIELD OF IDAHO	1,235	1.62	2	0	0.00	0.00
H1997: REGENCE BLUESHIELD	1,461	4.79	7	0	0.00	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,825	7.32	28	4	1.05	14.29
H2241: GOLDEN STATE MEDICARE HEALTH	3,415	7.61	26	5	1.46	19.23
H2323: FIDELIS SECURECARE OF MICHIG	2,416	15.31	37	2	0.83	5.41
H2810: GROUP HEALTH OPTIONS	701	5.71	4	0	0.00	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	577	10.40	6	0	0.00	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	4,012	1.00	4	1	0.25	25.00
H2960: HOMETOWN HEALTH PLAN, INC.	13,768	1.31	18	3	0.22	16.67
H3809: PROVIDENCE HEALTH & SERVICES	1,058	0.00	0	0	0.00	-
H3810: MID ROGUE INDEPENDENT PHYSIC	2,109	4.74	10	1	0.47	10.00
H3811: SAMARITAN HEALTH PLANS, INC.	4,917	2.24	11	2	0.41	18.18
H3813: MODA HEALTH PLAN, INC.	12,550	7.01	88	9	0.72	10.23
H3814: ATRIO HEALTH PLANS	2,174	13.34	29	4	1.84	13.79
H3815: ALIGNMENT HEALTH PLAN	19,497	4.36	85	19	0.97	22.35
H3817: REGENCE BLUECROSS BLUESHIELD	64,348	1.20	77	6	0.09	7.79
H3818: FAMILYCARE HEALTH PLANS, INC	3,580	4.47	16	1	0.28	6.25
H3864: PACIFICSOURCE COMMUNITY HEAL	24,363	13.05	318	10	0.41	3.14
H4605: REGENCE BLUECROSS BLUESHIELD	12,349	1.54	19	2	0.16	10.53

TABLE 5A - 2015

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll		Recons 2015	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4754: PACIFICSOURCE COMMUNITY HEAL	9,208	10.64	98	5	0.54	5.10
H5007: PROVIDENCE HEALTH SYSTEM	494	4.05	2	0	0.00	0.00
H5009: REGENCE BLUESHIELD	29,273	1.84	54	3	0.10	5.56
H5010: ASURIS NORTHWEST HEALTH	1,416	1.41	2	0	0.00	0.00
H5050: GROUP HEALTH COOPERATIVE	83,320	3.25	271	16	0.19	5.90
H5190: SUNSHINE STATE HEALTH PLAN,	724	13.81	10	0	0.00	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,188	22.73	27	4	3.37	14.81
H5439: HEALTH NET LIFE INSURANCE CO	1,253	15.96	20	1	0.80	5.00
H5445: HEALTH HERO NETWORK, INC.	-	-	0	0	-	-
H5520: HEALTH NET LIFE INSURANCE CO	39,063	2.97	116	13	0.33	11.21
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,493	12.73	19	1	0.67	5.26
H5628: MOLINA HEALTHCARE OF UTAH, I	8,696	7.24	63	9	1.03	14.29
H5649: CENTRAL HEALTH PLAN OF CALIF	28,193	1.31	37	5	0.18	13.51
H5810: MOLINA HEALTHCARE OF CALIFOR	3,893	10.27	40	9	2.31	22.50
H5823: MOLINA HEALTHCARE OF WASHING	9,078	8.81	80	9	0.99	11.25
H5826: COMMUNITY HEALTH PLAN OF WAS	16,719	7.66	128	19	1.14	14.84
H5859: HEALTH PLAN OF CAREOREGON, I	11,535	2.51	29	3	0.26	10.34
H5926: MOLINA HEALTHCARE OF MICHIGA	11,418	7.79	89	31	2.72	34.83
H5995: ATRIO HEALTH PLANS	3,053	11.46	35	1	0.33	2.86
H6237: REGENCE BLUECROSS BLUESHIELD	2,195	1.82	4	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	7,062	6.09	43	6	0.85	13.95
H6815: HEALTH NET HEALTH PLAN OF OR	24,152	2.82	68	6	0.25	8.82
H6951: TRILLIUM COMMUNITY HEALTH PL	379	5.28	2	0	0.00	0.00
H7006: ATRIO HEALTH PLANS	3,005	14.31	43	7	2.33	16.28
H7173: PEACH STATE HEALTH PLAN, INC	117	17.09	2	0	0.00	0.00
H7245: PREMERA BLUE CROSS	25,186	4.57	115	11	0.44	9.57
H7678: MOLINA HEALTHCARE OF TEXAS,	4,277	5.38	23	4	0.94	17.39
H8130: MOLINA HEALTHCARE OF FLORIDA	1,308	25.99	34	5	3.82	14.71
H8189: MANAGED HEALTH SERVICES, WIS	1,016	8.86	9	0	0.00	0.00
H8506: MODA HEALTH PLAN, INC.	66	15.15	1	0	0.00	0.00

## Annual Report of Medicare Reconsideration Activity: Rate of Appeals During 2015, and Rate of Overturns per 1,000 Members by Region and Managed Care Organization

Contract	Mid-Yr Enroll			Recons Overturned		Percent Recons Overturned
H9047: PROVIDENCE HEALTH PLAN	47,419	4.34	206	19	0.40	9.22
H9082: MOLINA HEALTHCARE OF NEW MEX	1,885	6.37	12	0	0.00	0.00
H9110: REGENCE BLUECROSS BLUESHIELD	1,522	1.31	2	0	0.00	0.00

### Region=TOTAL ALL REGIONS

					Rate Overturn	Percent
	Mid-Yr	Rate/	Recons	Recons	per 1,000	Recons
Contract	Enroll	1,000	2015	Overturned	Members	Overturned

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=01: BOSTON

	Mid-Yr	Data/	Recons	Pagans	%	Recons	%	Recons		Recons	%	Recons	%
Contract	Enroll			Upheld				Partially Overturned					
H0137: COMMONWEALTH CARE ALLIANCE,	10,478	0.10	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2005: FALLON TOTAL CARE, INC.	5,458	0.92	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	10,400	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	29,043	0.28	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H2256: TUFTS ASSOCIATED HEALTH MAIN	104,726	0.85	89	81	91.01	8	8.99	0	0.00	0	0.00	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	10,663	0.28	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	51,808	0.25	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H5512: AETNA LIFE INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	31,602	0.06	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	1,789	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,641	0.93	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H9001: FALLON COMMUNITY HEALTH PLAN	17,707	2.60	46	31	67.39	15	32.61	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss		% WthDr
H1518: CATHOLIC HEALTH SYSTEM BUFFA	188	5.32	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	25,593	0.66	17	14	82.35	2	11.76	0	0.00	1	5.88	0	0.00
H3305: MVP HEALTH PLAN, INC.	35,541	0.82	29	25	86.21	3	10.34	1	3.45	0	0.00	0	0.00
H3327: TOUCHSTONE HEALTH HMO, INC.	11,366	2.02	23	17	73.91	6	26.09	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	39,266	0.94	37	30	81.08	2	5.41	2	5.41	3	8.11	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	115,973	0.95	110	69	62.73	29	26.36	3	2.73	4	3.64	5	4.55
H3335: EXCELLUS HEALTH PLAN, INC.	46,235	0.48	22	16	72.73	6	27.27	0	0.00	0	0.00	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, IN	4,916	1.83	9	4	44.44	3	33.33	1	11.11	1	11.11	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	3,809	1.31	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H3347: ELDERPLAN, INC.	14,951	1.20	18	15	83.33	3	16.67	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	71,871	0.86	62	47	75.81	11	17.74	0	0.00	2	3.23	2	3.23
H3359: HEALTHFIRST HEALTH PLAN, INC	129,042	0.03	4	1	25.00	1	25.00	0	0.00	0	0.00	2	50.00
H3362: INDEPENDENT HEALTH ASSOCIATI	90,555	0.60	54	52	96.30	2	3.70	0	0.00	0	0.00	0	0.00
H3384: HEALTHNOW NEW YORK INC.	23,622	0.30	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	39,811	2.26	90	72	80.00	18	20.00	0	0.00	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	61,321	0.57	35	19	54.29	8	22.86	0	0.00	5	14.29	3	8.57
H4003: MMM HEALTHCARE, LLC.	166,623	0.13	21	16	76.19	4	19.05	0	0.00	0	0.00	1	4.76
H4004: PMC MEDICARE CHOICE, LLC	27,978	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	7,407	1.76	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	7,102	0.28	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,988	0.21	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	7,589	1.45	11	7	63.64	3	27.27	0	0.00	0	0.00	1	9.09
H5549: VNS CHOICE	18,120	0.17	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H5577: MCS ADVANTAGE, INC.	176,942	0.02	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	7,139	0.28	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H6745: AMIDA CARE INC.	368	2.72	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8777: COMPLETE SENIOR CARE, INC.	105	9.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	20,063	0.35	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9859: MVP HEALTH PLAN, INC.	11,514	0.26	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=03: PHILADELPHIA

Company	Mid-Yr		Recons		% Unbld	Recons	% Overt	-	% D=40-4	Recons	%	Recons	% W45 Da
Contract	Enroll		2015	Upheld	•			Overturned					
H0147: HEALTHKEEPERS, INC.	12,158		1	0	0.00	0		0	0.00	0	0.00		100.00
H2563: OPTIMA HEALTH PLAN	1,502	1.33	2	1	50.00	1	50.00	0	0.00	0	0.00	0	
H3156: AMERIHEALTH HMO, INC.	18,557	1.24	23	22	95.65	1	4.35	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	115,668	1.98	229	210	91.70	17	7.42	0	0.00	0	0.00	2	0.87
H3909: QCC INSURANCE COMPANY	8,932	1.46	13	9	69.23	3	23.08	0	0.00	0	0.00	1	7.69
H3916: HIGHMARK SENIOR HEALTH COMPA	173,934	0.99	172	123	71.51	34	19.77	2	1.16	4	2.33	9	5.23
H3923: CAPITAL ADVANTAGE INSURANCE	14,494	0.69	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	7,158	0.70	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	85,975	0.97	83	68	81.93	13	15.66	0	0.00	0	0.00	2	2.41
H3954: GEISINGER HEALTH PLAN	68,377	1.05	72	56	77.78	13	18.06	2	2.78	1	1.39	0	0.00
H3957: HIGHMARK CHOICE COMPANY	116,140	0.99	115	92	80.00	15	13.04	0	0.00	5	4.35	3	2.61
H3962: KEYSTONE HEALTH PLAN CENTRAL	10,726	1.03	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H4227: VISTA HEALTH PLAN, INC.	3,225	0.31	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	19,385	2.63	51	46	90.20	3	5.88	1	1.96	0	0.00	1	1.96
H5106: HIGHMARK SENIOR SOLUTIONS CO	6,960	1.58	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H5151: HEALTH PLAN OF THE UPPER OHI	7,301	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	9,371	1.92	18	14	77.78	3	16.67	0	0.00	0	0.00	1	5.56
H5812: GEISINGER INDEMNITY INSURANC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	49,643	0.68	34	28	82.35	1	2.94	1	2.94	1	2.94	3	8.82
H9190: GATEWAY HEALTH PLAN OF OHIO,	6,014	0.50	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H9207: HEALTH PARTNERS PLANS, INC.	12,437	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9412: GEISINGER QUALITY OPTIONS, I	767	2.61	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	6,805	0.59	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed		Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	50,010	0.14	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	45,454	1.39	63	57	90.48	5	7.94	1	1.59	0	0.00	0	0.00
H0320: WELLCARE OF TEXAS, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	12,712	0.08	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1016: AVMED, INC.	30,855	0.29	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H1026: HEALTH OPTIONS, INC.	61,788	0.47	29	23	79.31	5	17.24	0	0.00	0	0.00	1	3.45
H1032: WELLCARE OF FLORIDA, INC.	107,444	0.42	45	40	88.89	4	8.89	0	0.00	0	0.00	1	2.22
H1035: FLORIDA HEALTH CARE PLAN, IN	13,132	0.30	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1054: PRUDENTIAL INSURANCE CO.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	29,707	0.67	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	33,937	0.38	13	10	76.92	1	7.69	0	0.00	1	7.69	1	7.69
H1264: WELLCARE OF TEXAS, INC.	33,374	0.24	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H1416: HARMONY HEALTH PLAN OF ILLIN	15,362	0.13	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H1903: WELLCARE OF LOUISIANA, INC.	9,677	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	11,022	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	4,319	0.46	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	46,195	0.30	14	11	78.57	2	14.29	0	0.00	0	0.00	1	7.14
H3404: BLUE CROSS AND BLUE SHIELD O	50,858	0.65	33	24	72.73	5	15.15	0	0.00	1	3.03	3	9.09
H3421: AMERICA'S 1ST CHOICE HEALTH	3,660	0.27	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	75,423	1.17	88	64	72.73	15	17.05	2	2.27	3	3.41	4	4.55
H5087: EASY CHOICE HEALTH PLAN INC.	32,988	0.49	16	13	81.25	1	6.25	0	0.00	0	0.00	2	12.50
H5427: FREEDOM HEALTH, INC.	63,360	0.19	12	9	75.00	0	0.00	0	0.00	1	8.33	2	16.67
H5431: HEALTHSUN HEALTH PLANS, INC.	28,976	0.79	23	19	82.61	3	13.04	0	0.00	1	4.35	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	11,599	0.69	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	39,140	0.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5698: WINDSOR HEALTH PLAN, INC.	39,721	0.23	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6306: FIRSTCAROLINACARE INSURANCE	4,095	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	90,716	0.52	47	35	74.47	8	17.02	0	0.00	1	2.13	3	6.38
H9857: PIEDMONT WELLSTAR HEALTHPLAN	12,866	0.16	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	49,811	0.24	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=05: CHICAGO

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed		Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLA	10,278	0.49	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00
H0544: CAREMORE HEALTH PLAN	50,913	0.86	44	28	63.64	8	18.18	2	4.55	0	0.00	6	13.64
H0564: BLUE CROSS OF CALIFORNIA	12,766	0.55	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
H0773: HEALTH ALLIANCE CONNECT	6,105	2.13	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	12,649	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1412: COVENTRY HEALTH AND LIFE INS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	8,678	6.11	53	36	67.92	16	30.19	0	0.00	1	1.89	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	7,611	11.96	91	66	72.53	25	27.47	0	0.00	0	0.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	3,330	0.60	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H1607: ANTHEM INSURANCE COMPANIES,	8,438	0.83	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	6,011	1.50	9	6	66.67	1	11.11	0	0.00	0	0.00	2	22.22
H2312: HEALTH ALLIANCE PLAN OF MICH	43,355	0.30	13	10	76.92	2	15.38	0	0.00	1	7.69	0	0.00
H2320: PRIORITY HEALTH	81,208	0.05	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,242	0.31	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2425: BLUE PLUS	7,928	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,054	0.20	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H2459: UCARE MINNESOTA	85,622	0.12	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	167,013	0.02	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	48,907	0.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,205	0.14	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	13,285	0.23	3	1	33.33	0	0.00	0	0.00	0	0.00	2	66.67
H2593: CAREMORE HEALTH PLAN OF ARIZ	16,208	0.19	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2836: ANTHEM HEALTH PLANS, INC.	1,272	0.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3233: PREMIER HEALTH INSURING CORP	7,356	0.68	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H3240: AMERIGROUP NEW JERSEY, INC.	7,232	0.14	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	44,535	0.63	28	21	75.00	2	7.14	0	0.00	0	0.00	5	17.86
H3370: EMPIRE HEALTHCHOICE HMO, INC	63,034	0.79	50	32	64.00	10	20.00	1	2.00	1	2.00	6	12.00
H3447: HEALTHKEEPERS, INC.	2,632	0.76	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	560	1.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	127,108	0.87	110	72	65.45	22	20.00	1	0.91	2	1.82	13	11.82
H3660: SUMMACARE INC.	26,660	0.64	17	13	76.47	4	23.53	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

			Recons		%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	,		•	•	Overturned		Overturned					
H3668: MOUNT CARMEL HEALTH PLAN, IN	49,044	0.14	7	-	100.00	0	0.00	0	0.00	0		0	
H4036: ANTHEM INSURANCE COMPANIES,	1,474	2.04	3		100.00	0	0.00	0	0.00	0		0	
H4270: UCARE HEALTH, INC.	8,137	0.12	1	-	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4346: CAREMORE HEALTH PLAN OF NEVA	6,237	0.32	2		100.00	0	0.00	0	0.00	0		0	
H4875: PRIORITY HEALTH	17,821	0.17	3		66.67	1	33.33	0	0.00	0		0	
H4909: ANTHEM HEALTH PLANS OF VIRGI	2,521	0.79	2	1	50.00	1	50.00	0	0.00	0	0.00	0	
H5211: SECURITY HEALTH PLAN OF WISC	42,996	0.05	2	2	100.00	0	0.00	0	0.00	0		0	
H5215: NETWORK HEALTH INSURANCE COR	63,621	1.40	89	71	79.78	15	16.85	0	0.00	1	1.12	2	2.25
H5262: GUNDERSEN HEALTH PLAN	14,275	2.31	33	24	72.73	6	18.18	0	0.00	1	3.03	2	6.06
H5264: DEAN HEALTH PLAN, INC.	24,615	0.08	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	10,520	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	21,592	0.51	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	2,854	1.05	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	16,935	1.00	17	10	58.82	4	23.53	0	0.00	0	0.00	3	17.65
H5530: ANTHEM HEALTH PLANS OF KENTU	4,818	0.83	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5786: MERIDIAN HEALTH PLAN OF IOWA	345	2.90	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	29,609	0.14	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H5854: ANTHEM HEALTH PLANS, INC.	3,784	1.59	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,263	0.16	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6181: HEALTHPLUS NY, LLC	10,579	0.09	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6298: HEALTHSPAN INTEGRATED CARE	2,032	0.49	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	13,320	0.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	7,634	0.52	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	13,677	0.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	6,911	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	11,853	0.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	1,509	0.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	4.933	1.62	8	5	62.50	3	37.50	0	0.00	0		0	
H8046: MOLINA HEALTHCARE OF ILLINOI	4,003	1.25	5		100.00	0	0.00	0	0.00	0		0	
H8432: ANTHEM HEALTH PLANS OF MAINE	1.364	0.73	1		100.00	0	0.00	0	0.00	0		0	
H8452: CARESOURCE	15,191	0.20	3	<u>·</u> 1	33.33	1	33.33	0	0.00	1	0.00	0	
H8552: ANTHEM BLUE CROSS LIFE AND H	12.645	0.79	10	•	100.00	0	0.00	0	0.00	. 0		0	
H9525: COMPCARE HEALTH SERVICES INS	1.720		4		100.00	0	0.00	0	0.00	0		0	

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
H9572: BCBS OF MICHIGAN MUTUAL INSU	329,353	0.01	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9886: HMO MISSOURI, INC.	1,749	0.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	2,695	1.48	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	103,013	0.83	85	61	71.76	14	16.47	0	0.00	1	1.18	9	10.59

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=06: DALLAS

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	8,855	0.45	4	1	25.00	0	0.00	0	0.00	0	0.00	3	75.00
H0150: HEALTHSPRING OF ALABAMA, INC	53,694	0.13	7	4	57.14	0	0.00	0	0.00	0	0.00	3	42.86
H0332: KS PLAN ADMINISTRATORS, LLC	29,639	0.67	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	43,499	0.28	12	8	66.67	3	25.00	1	8.33	0	0.00	0	0.00
H0435: GLOBALHEALTH, INC.	1,147	0.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	18,754	0.11	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H1415: HEALTHSPRING OF TENNESSEE, I	17,952	0.33	6	3	50.00	1	16.67	0	0.00	1	16.67	1	16.67
H1666: HCSC INSURANCE SERVICES COMP	8,020	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	53,865	0.24	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	20,882	0.57	12	8	66.67	2	16.67	0	0.00	0	0.00	2	16.67
H2165: HEALTHSPRING LIFE & HEALTH I	6,362	0.63	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	11,172	1.25	14	8	57.14	4	28.57	0	0.00	1	7.14	1	7.14
H2816: AMERICAN PROGRESSIVE LIFE &	28,293	0.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2968: MEMORIAL HERMANN HEALTH PLAN	430	2.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	33,370	0.03	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	18,504	0.32	6	3	50.00	1	16.67	0	0.00	0	0.00	2	33.33
H3706: GENERATIONS HEALTHCARE, INC.	5,667	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	29,137	0.07	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	23,758	0.29	7	4	57.14	1	14.29	0	0.00	1	14.29	1	14.29
H3945: CIGNA HEALTH AND LIFE INSURA	1,577	0.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	55,954	0.34	19	12	63.16	1	5.26	0	0.00	0	0.00	6	31.58
H3979: GHS HEALTH MAINTENANCE ORGAN	3,431	0.29	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	90,916	0.10	9	4	44.44	0	0.00	0	0.00	0	0.00	5	55.56
H4506: SELECTCARE OF TEXAS, INC.	62,797	1.80	113	94	83.19	16	14.16	0	0.00	1	0.88	2	1.77
H4513: HEALTHSPRING LIFE & HEALTH I	87,887	0.25	22	19	86.36	1	4.55	0	0.00	0	0.00	2	9.09
H4528: HEALTHSPRING LIFE & HEALTH I	8,372	0.84	7	4	57.14	1	14.29	0	0.00	0	0.00	2	28.57
H4564: SCOTT AND WHITE HEALTH PLAN	28,232	0.21	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	50,817	0.30	15	14	93.33	0	0.00	0	0.00	0	0.00	1	6.67
H5656: SELECTCARE HEALTH PLANS, INC	3,883	1.80	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5985: PHOENIX HEALTH PLANS, INC.	12,844	2.34	30	23	76.67	5	16.67	0	0.00	1	3.33	1	3.33
H6328: CARE N' CARE INSURANCE COMPA	10,006	0.30	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

	Mid-Yr	Data/	Recons	Docons	%	Recons	%	Recons Partially		Recons	%	Recons	%
Contract	Enroll					Overturned		Overturned			, -		
H6801: GHS MANAGED HEALTH CARE PLAN	4,338	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	9,905	0.71	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	8,707	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	5,170	1.35	7	6	85.71	0	0.00	0	0.00	0	0.00	1	14.29
H7833: UNITEDHEALTHCARE COMMUNITY P	5,844	0.17	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,988	0.58	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	2,316	1.30	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	18,917	0.42	8	2	25.00	2	25.00	0	0.00	1	12.50	3	37.50

### Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=07: KANSAS CITY

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
H0108: HUMANA HEALTH PLAN OF CALIFO	62,030	0.15	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H1019: CAREPLUS HEALTH PLANS, INC.	109,374	0.43	47	44	93.62	2	4.26	0	0.00	1	2.13	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	428,561	0.07	31	21	67.74	2	6.45	0	0.00	0	0.00	8	25.81
H1406: HUMANA HEALTH PLAN, INC.	48,949	0.12	6	4	66.67	0	0.00	0	0.00	0	0.00	2	33.33
H1418: HUMANA INSURANCE COMPANY	12,121	0.25	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	6,303	0.16	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H1510: HUMANA INSURANCE COMPANY	42,143	0.19	8	5	62.50	0	0.00	0	0.00	1	12.50	2	25.00
H1716: HUMANA INSURANCE COMPANY	13,275	0.15	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	126,282	0.25	31	17	54.84	1	3.23	0	0.00	2	6.45	11	35.48
H2012: HUMANA HEALTH PLAN, INC.	197,215	0.13	25	8	32.00	2	8.00	0	0.00	3	12.00	12	48.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	5,674	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	52,152	1.07	56	45	80.36	10	17.86	0	0.00	0	0.00	1	1.79
H2649: HUMANA HEALTH PLAN, INC.	136,476	0.10	14	11	78.57	1	7.14	0	0.00	1	7.14	1	7.14
H2944: HUMANA INSURANCE COMPANY	18,935	0.26	5	3	60.00	0	0.00	0	0.00	0	0.00	2	40.00
H2949: HUMANA HEALTH PLAN, INC.	42,190	0.09	4	2	50.00	0	0.00	0	0.00	1	25.00	1	25.00
H4007: HUMANA HEALTH PLANS OF PUERT	50,094	0.24	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	37,114	0.16	6	3	50.00	0	0.00	0	0.00	0	0.00	3	50.00
H4461: CARITEN HEALTH PLAN INC.	106,646	0.17	18	14	77.78	1	5.56	0	0.00	0	0.00	3	16.67
H4510: HUMANA HEALTH PLAN OF TEXAS,	90,137	0.17	15	11	73.33	2	13.33	0	0.00	2	13.33	0	0.00
H5216: HUMANA INSURANCE COMPANY	33,733	0.12	4	1	25.00	1	25.00	0	0.00	0	0.00	2	50.00
H5415: HUMANA HEALTH INSURANCE COMP	15,119	0.46	7	3	42.86	1	14.29	0	0.00	0	0.00	3	42.86
H5525: HUMANA BENEFIT PLAN OF ILLIN	56,570	0.14	8	3	37.50	0	0.00	0	0.00	2	25.00	3	37.50
H5970: HUMANA INSURANCE COMPANY OF	8,992	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	792,720	0.23	180	98	54.44	8	4.44	0	0.00	10	5.56	64	35.56
H6622: HUMANA WI HEALTH ORGANIZATIO	39,065	0.05	2	0	0.00	1	50.00	0	0.00	0	0.00	1	50.00
H8145: HUMANA INSURANCE COMPANY	140,416	0.16	22	17	77.27	0	0.00	0	0.00	1	4.55	4	18.18
H8644: HUMANA INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	41,203	0.15	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
R5826: HUMANA INSURANCE COMPANY	501,157	0.16	78	45	57.69	4	5.13	0	0.00	10	12.82	19	24.36

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=08: DENVER

Contract	Mid-Yr Enroll				% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0318: AETNA HEALTH, INC. (PA)	881	2.27	2	1	50.00	0		0		0		1	50.00
H0523: AETNA HEALTH OF CALIFORNIA I	16,462	0.55	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H1013: COVENTRY HEALTH PLAN OF FLOR	52,155	0.50	26	17	65.38	3	11.54	0	0.00	0	0.00	6	23.08
H1109: AETNA HEALTH INC.(GEORGIA)	3,381	0.89	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	30,421	0.56	17	11	64.71	5	29.41	0	0.00	0	0.00	1	5.88
H1692: COVENTRY HEALTH CARE OF WEST	3,367	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	32,268	0.06	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2112: AETNA HEALTH, INC. (PA)	3,312	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2611: COVENTRY HEALTH AND LIFE INS	6,570	0.46	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	57,327	0.42	24	18	75.00	4	16.67	0	0.00	0	0.00	2	8.33
H2672: COVENTRY HEALTH CARE OF KANS	17,736	0.39	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	17,997	0.50	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H2792: GEISINGER QUALITY OPTIONS, I	635	1.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH, INC. (NJ)	36,552	0.98	36	27	75.00	4	11.11	1	2.78	1	2.78	3	8.33
H3312: AETNA HEALTH, INC. (NY)	14,934	1.81	27	19	70.37	7	25.93	1	3.70	0	0.00	0	0.00
H3597: AETNA HEALTH, INC. (ME)	7,344	0.95	7	3	42.86	0	0.00	1	14.29	1	14.29	2	28.57
H3623: AETNA HEALTH, INC. (PA)	19,861	0.40	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH, INC, (PA)	27,510	1.13	31	24	77.42	7	22.58	0	0.00	0	0.00	0	0.00
H3959: HEALTHAMERICA PENNSYLVANIA,	70,162	1.00	70	54	77.14	7	10.00	1	1.43	1	1.43	7	10.00
H4523: AETNA HEALTH, INC. (TX)	12,493	1.28	16	14	87.50	1	6.25	0	0.00	1	6.25	0	0.00
H4910: AETNA HEALTH, INC. (PA)	1,433	1.40	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5414: AETNA HEALTH, INC. (FL)	18,273	0.49	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H5509: COVENTRY HEALTH AND LIFE INS	40,818	0.32	13	9	69.23	4	30.77	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	589,962	0.92	544	452	83.09	70	12.87	3	0.55	5	0.92	14	2.57
H5522: HEALTHASSURANCE PENNSYLVANIA	72,824	0.88	64	46	71.88	10	15.63	1	1.56	1	1.56	6	9.38
H5793: AETNA HEALTH, INC. (CT)	22,182	0.90	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H5813: AETNA HEALTH, INC. (PA)	3,395	1.77	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5850: COVENTRY SUMMIT HEALTH PLAN,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6560: COVENTRY HEALTH CARE OF VIRG	1,003	1.99	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6923: AETNA HEALTH, INC. (PA)	1,587	0.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7149: COVENTRY HEALTH CARE OF NEBR	6,515	0.61	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
H7301: COVENTRY HEALTH CARE OF ILLI	15,576	0.58	9	6	66.67	1	11.11	0	0.00	1	11.11	1	11.11
H7306: FIRST HEALTH LIFE & HEALTH I	2,119	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	2,386	0.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8393: COVENTRY HEALTH AND LIFE INS	4,134	0.48	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8468: GEISINGER INDEMNITY INSURANC	9,458	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC.	9,271	0.32	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H8980: COVENTRY HEALTH AND LIFE INS	20,675	0.97	20	15	75.00	5	25.00	0	0.00	0	0.00	0	0.00
H9208: RIVERLINK HEALTH	1,051	4.76	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H9302: SOUNDPATH HEALTH	20,936	1.86	39	27	69.23	10	25.64	0	0.00	2	5.13	0	0.00
H9847: COVENTRY HEALTH AND LIFE INS	14,311	0.42	6	3	50.00	2	33.33	0	0.00	0	0.00	1	16.67

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll		Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	26,501	0.19	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H0148: CARE1ST HEALTH PLAN	10,085	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	33,644	0.30	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	41,943	0.26	11	7	63.64	2	18.18	0	0.00	0	0.00	2	18.18
H0294: CARE IMPROVEMENT PLUS WISCON	7,107	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	46,483	0.95	44	29	65.91	7	15.91	2	4.55	5	11.36	1	2.27
H0303: PACIFICARE OF ARIZONA, INC.	96,435	0.21	20	17	85.00	0	0.00	0	0.00	0	0.00	3	15.00
H0316: UNITEDHEALTHCARE OF ARIZONA,	15,180	0.26	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	36,566	0.33	12	10	83.33	0	0.00	0	0.00	0	0.00	2	16.67
H0408: UNITEDHEALTHCARE INSURANCE C	1,613	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	103,789	0.69	72	51	70.83	5	6.94	0	0.00	3	4.17	13	18.06
H0524: KAISER FOUNDATION HP, INC.	1,022,843	0.08	81	67	82.72	4	4.94	0	0.00	1	1.23	9	11.11
H0543: UHC OF CALIFORNIA	327,079	0.46	149	142	95.30	4	2.68	0	0.00	1	0.67	2	1.34
H0609: PACIFICARE OF COLORADO, INC	99,931	0.18	18	16	88.89	0	0.00	0	0.00	0	0.00	2	11.11
H0624: UNITEDHEALTHCARE INSURANCE C	3,807	0.53	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	96,996	0.08	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	37,339	0.32	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	55,517	0.14	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1080: UNITEDHEALTHCARE OF FLORIDA,	35,209	0.45	16	15	93.75	0	0.00	0	0.00	0	0.00	1	6.25
H1108: UNITEDHEALTHCARE INSURANCE C	7,508	0.93	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	8,423	0.71	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	24,626	0.20	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	31,086	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	13,639	0.29	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1303: UNITEDHEALTHCARE INSURANCE C	10,973	0.18	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	47,148	0.36	17	14	82.35	1	5.88	0	0.00	0	0.00	2	11.76
H1944: UNITEDHEALTHCARE OF NEW ENGL	7,301	0.68	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	613,044	0.80	488	452	92.62	4	0.82	0	0.00	12	2.46	20	4.10
H2111: UNITEDHEALTHCARE INSURANCE C	5,990	0.67	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	62,675	0.24	15	12	80.00	3	20.00	0	0.00	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	13,262	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

			_	_		_		Recons				_	
Contract	Mid-Yr Enroll		Recons		% Uphid	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons	% Diemiee	Recons	% WthDr
H2654: UNITEDHEALTHCARE OF THE MIDW	46.945	0.51	24	22	91.67	0 Verturilea	0.00	Overturned 0	0.00	1		1	4.17
H2802: UNITEDHEALTHCARE OF THE MIDL	9,983	0.40	4	3	75.00	0	0.00	0	0.00	1		0	0.00
H2931: HEALTH PLAN OF NEVADA. INC.	50.750	0.85	43	39	90.70	1	2.33	0	0.00			3	
H3107: OXFORD HEALTH PLANS (NJ), IN	76.314	0.45	34	28	82.35	2	5.88	0	0.00	2	0.00	2	
H3113: OXFORD HEALTH PLANS (NJ), IN	5,393	0.19	1	0	0.00	0	0.00	0	0.00	0			100.00
H3132: AHF MCO OF FLORIDA, INC.	1,226	0.82	1		100.00	0	0.00	0	0.00	0		0	
H3209: UNITEDHEALTHCARE INSURANCE C	5,376	0.56	3	2		0	0.00	0	0.00	0		1	33.33
H3237: HEALTH NET COMMUNITY SOLUTIO	26,913	0.19	5	4	80.00	0	0.00	0	0.00	1		0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	72.067	0.40	29	27	93.10	0	0.00	0	0.00	1	3.45	1	
H3379: UNITEDHEALTHCARE OF NEW YORK	28,001	0.46	13	12	92.31	0	0.00	0	0.00	0		1	
H3387: UNITEDHEALTHCARE OF NEW YORK	16,316	0.18	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3456: UNITEDHEALTHCARE OF NORTH CA	78,223	0.28	22	20	90.91	0	0.00	0	0.00	1		1	
H3659: UNITEDHEALTHCARE OF OHIO, IN	55,462	0.43	24	22	91.67	0	0.00	0	0.00	2	8.33	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	27,763	0.36	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	24,599	0.12	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3812: UNITEDHEALTHCARE INSURANCE C	10,338	0.29	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	37,057	0.11	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	17,970	0.45	8	7	87.50	0	0.00	0	0.00	0	0.00	1	12.50
H4102: UNITEDHEALTHCARE OF NEW ENGL	16,521	0.18	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4456: UNITEDHEALTHCARE PLAN OF THE	59,034	0.25	15	13	86.67	0	0.00	0	0.00	1	6.67	1	6.67
H4514: UNITEDHEALTHCARE COMMUNITY P	27,621	0.69	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00
H4522: UNITEDHEALTHCARE INSURANCE C	28,725	0.17	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	27,417	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	201,447	0.17	35	33	94.29	1	2.86	0	0.00	0	0.00	1	2.86
H4604: UNITEDHEALTHCARE OF UTAH, IN	47,037	0.06	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5005: UNITEDHEALTHCARE OF WASHINGT	59,692	0.12	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29
H5008: UNITEDHEALTHCARE INSURANCE C	9,772	0.51	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H5253: UNITEDHEALTHCARE OF WISCONSI	94,789	0.21	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	5,133	0.39	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5355: IEHP HEALTH ACCESS	22,313	0.18	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	35,457	0.17	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	16,984	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	158,598	0.73	115	105	91.30	10	8.70	0	0.00	0	0.00	0	0.00

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll		Recons 2015		% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss		% WthDr
H5433: ORANGE COUNTY HEALTH AUTHORI	12,984	0.69	9	7	77.78	2	22.22	0	0.00	0		0	
H5435: UNITEDHEALTHCARE INSURANCE C	46,812	0.30	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	7,282	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	10,214	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	9,712	0.62	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H5609: GEMCARE HEALTH PLAN INC.	8,137	0.74	6	4	66.67	0	0.00	0	0.00	1	16.67	1	16.67
H5640: IEHP HEALTH ACCESS	1,146	0.87	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5749: UNITEDHEALTHCARE INSURANCE C	6,183	0.49	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	53,359	0.17	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H6528: CARE IMPROVEMENT PLUS SOUTH	25,160	0.20	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00
H7187: UNITEDHEALTHCARE INSURANCE C	10,026	0.60	6	4	66.67	0	0.00	0	0.00	0	0.00	2	33.33
H7885: SAN MATEO HEALTH COMMISSION	10,051	0.10	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7949: PACIFICARE OF NEVADA, INC.	13,640	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	16,241	0.06	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	15,810	0.32	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	2,498	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8764: ASPIRE HEALTH PLAN	815	1.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	78,255	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9385: SCAN HEALTH PLAN ARIZONA	8,715	0.23	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,423	0.29	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
R3444: CARE IMPROVEMENT PLUS SOUTH	57,915	0.43	25	22	88.00	1	4.00	0	0.00	1	4.00	1	4.00
R5287: UNITEDHEALTHCARE INSURANCE C	185,115	0.44	81	74	91.36	2	2.47	0	0.00	0	0.00	5	6.17
R5342: UNITEDHEALTHCARE INSURANCE C	86,457	0.37	32	27	84.38	2	6.25	0	0.00	0	0.00	3	9.38
R6801: CARE IMPROVEMENT PLUS OF TEX	71,588	0.61	44	41	93.18	1	2.27	0	0.00	0	0.00	2	4.55
R7444: UNITEDHEALTHCARE INSURANCE C	20,399	0.29	6	5	83.33	0	0.00	0	0.00	0	0.00	1	16.67
R9896: CARE IMPROVEMENT PLUS SOUTH	165,788	0.42	70	64	91.43	2	2.86	1	1.43	2	2.86	1	1.43

# Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll		Recons 2015	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	38,596	0.70	27	20	74.07	5	18.52	0	0.00	1	3.70	1	3.70
H0545: INTER VALLEY HEALTH PLAN, IN	22,151	0.18	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	166,776	0.54	90	75	83.33	8	8.89	1	1.11	2	2.22	4	4.44
H1302: BLUE CROSS OF IDAHO CARE PLU	10,505	0.19	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUE SHIELD OF IDAHO	8,005	0.62	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	22,554	0.13	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	1,461	0.68	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,825	0.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	3,415	1.46	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	12,550	0.32	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3814: ATRIO HEALTH PLANS	2,174	0.92	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	19,497	0.87	17	13	76.47	4	23.53	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	64,348	0.45	29	26	89.66	1	3.45	2	6.90	0	0.00	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	24,363	0.94	23	20	86.96	2	8.70	0	0.00	1	4.35	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	12,349	1.13	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	9,208	0.65	6	5	83.33	0	0.00	0	0.00	0	0.00	1	16.67
H5009: REGENCE BLUESHIELD	29,273	0.55	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00
H5010: ASURIS NORTHWEST HEALTH	1,416	0.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: GROUP HEALTH COOPERATIVE	83,320	0.97	81	76	93.83	3	3.70	0	0.00	1	1.23	1	1.23
H5294: SUPERIOR HEALTH PLAN, INC.	1,188	1.68	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	1,253	1.60	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	39,063	0.67	26	20	76.92	5	19.23	0	0.00	1	3.85	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	8,696	1.26	11	7	63.64	2	18.18	0	0.00	0	0.00	2	18.18
H5649: CENTRAL HEALTH PLAN OF CALIF	28,193	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	3,893	1.80	7	4	57.14	1	14.29	1	14.29	0	0.00	1	14.29
H5823: MOLINA HEALTHCARE OF WASHING	9,078	2.31	21	16	76.19	5	23.81	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	16,719	0.84	14	9	64.29	3	21.43	0	0.00	1	7.14	1	7.14
H5859: HEALTH PLAN OF CAREOREGON, I	11,535	0.26	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	11,418	2.36	27	19	70.37	7	25.93	0	0.00	0	0.00	1	3.70
H5995: ATRIO HEALTH PLANS	3,053	1.64	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	2,195	0.46	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

## Annual Report of Medicare Reconsideration Activity: Expedited Reconsiderations Received During 2015, and Distribution of Final Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000		Recons Upheld	% Uphld			Recons Partially Overturned	% PrtOv			Recons Withdrawn	
H6743: ATRIO HEALTH PLANS	7,062	0.42	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	24,152	1.04	25	23	92.00	2	8.00	0	0.00	0	0.00	0	0.00
H6951: TRILLIUM COMMUNITY HEALTH PL	379	2.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	3,005	0.67	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	117	8.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	4,277	0.94	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	1,308	0.76	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH PLAN	47,419	0.04	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	1,885	1.59	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00

### Region=TOTAL ALL REGIONS

	Mid-Yr	Rate/	Recons	Recons	%	Recons	%	Recons Partially	%	Recons	%	Recons	%
Contract	Enroll	1,000	2015	Upheld	Uphld	Overturned	Overt	Overturned	PrtOv	Dismissed	Dismiss	Withdrawn	WthDr
TOTALs:	17,532,429	0.42	7,311	5,828	79.72	832	11.38	38	0.52	164	2.24	449	6.14